

A Knowledge Management System Framework for an Australasia Open Biomedical Repository.

All Things Open, ALIA HLA Lunchtime Series 2020

Lisa Kruesi, PhD Candidate





Outline

- Background
- Why a KMS Framework for an Open Biomedical Repository?
- What this is (research discussion)
- Recommendations (opportunities, findings & going forward)



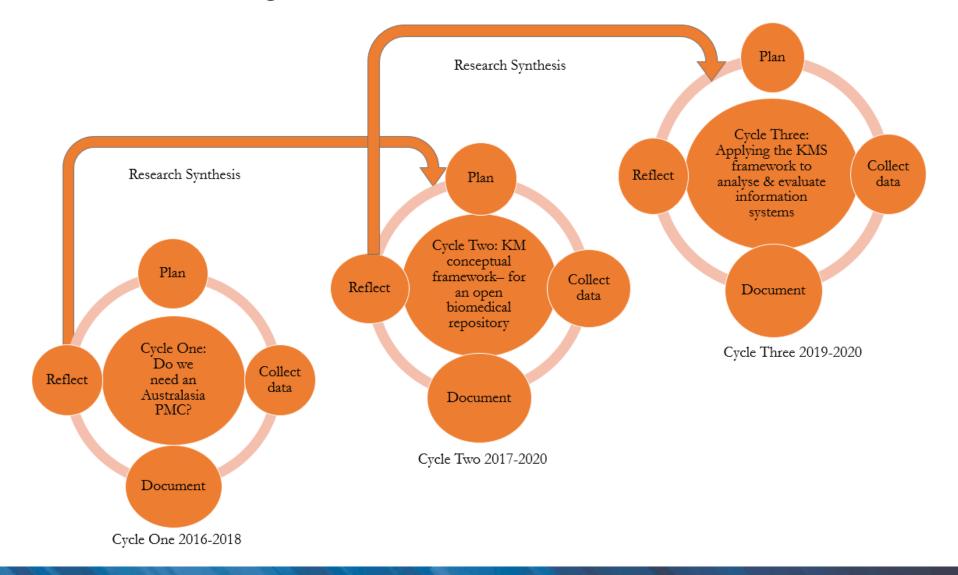
Definition of a repository

"A repository may be defined as a set of systems and services that facilitates the ingest, storage, management, retrieval, display, and reuse of digital objects. Repositories may be set up by institutions, subject communities, research funders, or other groups. They may provide access to a variety of digital objects, including peer-reviewed journal articles, book chapters, theses, datasets, learning objects, or rich media files."

Pinfield, S. (2009). Journals and repositories: An evolving relationship? Learned Publishing, 22(3), 165–175. doi:10.1087/2009302



Three Cycles of Research







Lisa Kruesi, Monash University, Australia

To be or not to be? The prospects for an Australasia PMC

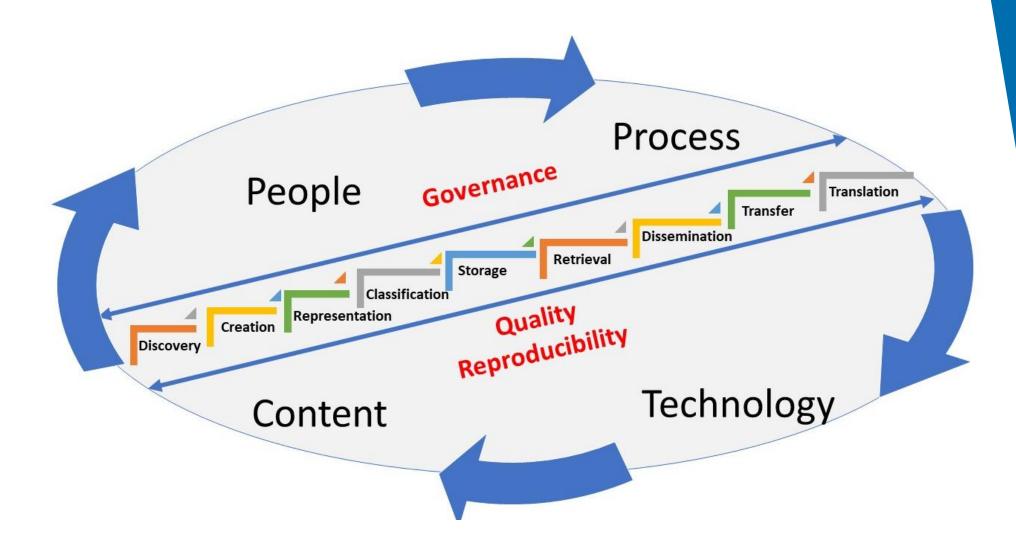
ALIA HLA Professional Development Day 2018: Keynote, 19 July 2018



Cycle number and dates	Research proposition	Cycle theme	Research activities	Research outcomes	Research context
One (2016- 2018)	There is stakeholder interest in an investigation on the opportunity for an Australasia open biomedical repository, as a potential member of PMC International.	A strengths, weaknesses, opportunities and threats (SWOT) analysis to assess the support for investigating membership of PMC International.	SWOT analysis of a potential Australasia PMC.	The research found sufficient interest to warrant an investigation into the feasibility of an Australasia OBR. The Australasia PMC Working Group was formed and supported my recommendations to the Australian Group of Eight (G08) University Librarians' Committee.	Canada PMC was discontinued. Europe PMC further developed. With an Australian Liberal/National Government in office the timing was not suitable for a national open access initiative.

Cycle number and dates	Research proposition	Cycle theme	Research activities	Research outcomes	Research context
Two (2017- 2020)	A KMS approach provides a sound basis for developing a conceptual framework for an OBR.	framework of an Australasia OBR	a conceptual	The KMS framework was shown to be an effective means to explore how to develop a sustainable open scholarship platform that could optimise existing services and resources.	CAUL pursuing a national open science strategy and signalling a slow and steady approach. The Australasia PMC Working Group was discontinued. COVID-19 pandemic strikes.

KMS framework for an OBR





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Snapshot of the KMS framework evaluation for an OBR



Cycle number and dates	Research proposition	Cycle theme	Research activities	Research outcomes	Research context
Three (2019- 2020)	KMS provides an effective theoretical framework for analysing and evaluating designs for repositories and platforms that support the advancement of open scholarship.	Use of the KMS framework to analyse and evaluate designs for open scholarship repositories.	The KMS framework was tested for any gaps in the conceptual design. An analysis and evaluation of two repositories and two platforms was undertaken to test the KMS framework.	Feedback indicated the suitability of the KMS framework for evaluating designs for an open scholarship system was confirmed.	UNESCO Recommendation on Open Science are finalised by Member States. Plan S comes into force throughout Europe. COVID-19 pandemic ongoing.

Cycle Three: evaluate repositories & platforms

System	Description	URL
Europe PMC (repository)	Openly accessible repository, focus on biomedical research, links to research data, includes other research data sets and resources	https://europepmc.org/
Epistemonikos (platform)	Openly accessible, provides a summary of research evidence, includes biomedical research	http://www.epistemonikos.org
Trove (platform)	Openly accessible discovery interface, Australian information resources, multi- disciplinary, national resource	https://Trove.nla.gov.au
ResearchGate (repository)	Openly accessible, based on scientific social networking services and also serves as a repository as it has a specific feature that allows members to upload full-texts of their publications. The system is not an open access repository.	https://www.researchgate.net/



Results and analysis

System	Representation	Classification	Storage
ResearchGate =	Representation comprises explicit	Classification schemes and ontologies	Content, including
RG	knowledge in the form of digital	are used by repositories to allow users	metadata, needs to be
	scholarly objects or the metadata	to navigate content	stored in a standard
Content	for the objects.		way, that can be
is the "what" such			efficiently migrated to
as research data,	Every publication registered also	Q = RG has indexed many citations for	future systems.
metadata,	has its own page giving metadata	a single website and has become a	
database records,	and, in some cases, a preview	major source for academic papers,	This is not possible
classification	and a link to a full text version, if	perhaps even starting to challenge	using RG
schemes, articles,	the author has uploaded one to	Google Scholar in this regard.	
videos, graphs,	the site and the publisher has not	Combined with the apparent citation	
maps,	requested that it be removed for	advantage of uploading to academic	
visualizations,	copyright reasons (Clarke, 2013).	social network sites (Niyazov et al.	
reports and other		2016), scholars should take RG	
digital objects	Users can also become actively	seriously as a venue for disseminating	
	engaged by participating in the	their research. RG citations can	
	questions discussion threads,	potentially be manipulated by	
	both by posing research	uploading non-peer reviewed or fake	
	questions and by sharing	documents and hence should be used	
	expertise.	cautiously for research evaluation.	
		(Thalwall & Kousha, 2017)	



Snapshot of the ResearchGate KMS framework colour grading

	Discovery	Creation	Representation	Classification	Storage	Retrieval	Dissemination	Transfer	Translation
People									
Process									
Technology									
Content									

Issues raised

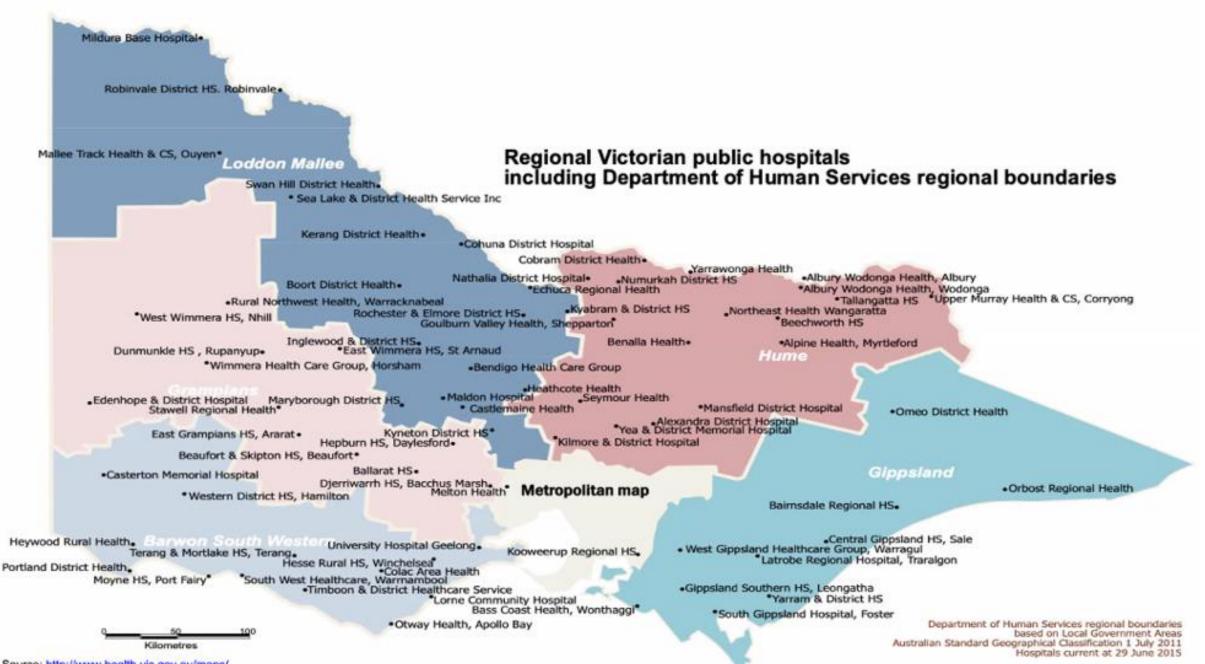
Regional, national and state challenges

• Significant hurdles exist in Australia Regional/national approach is important for systems to reflect local design needs (e.g. tropical medicine, indigenous health)

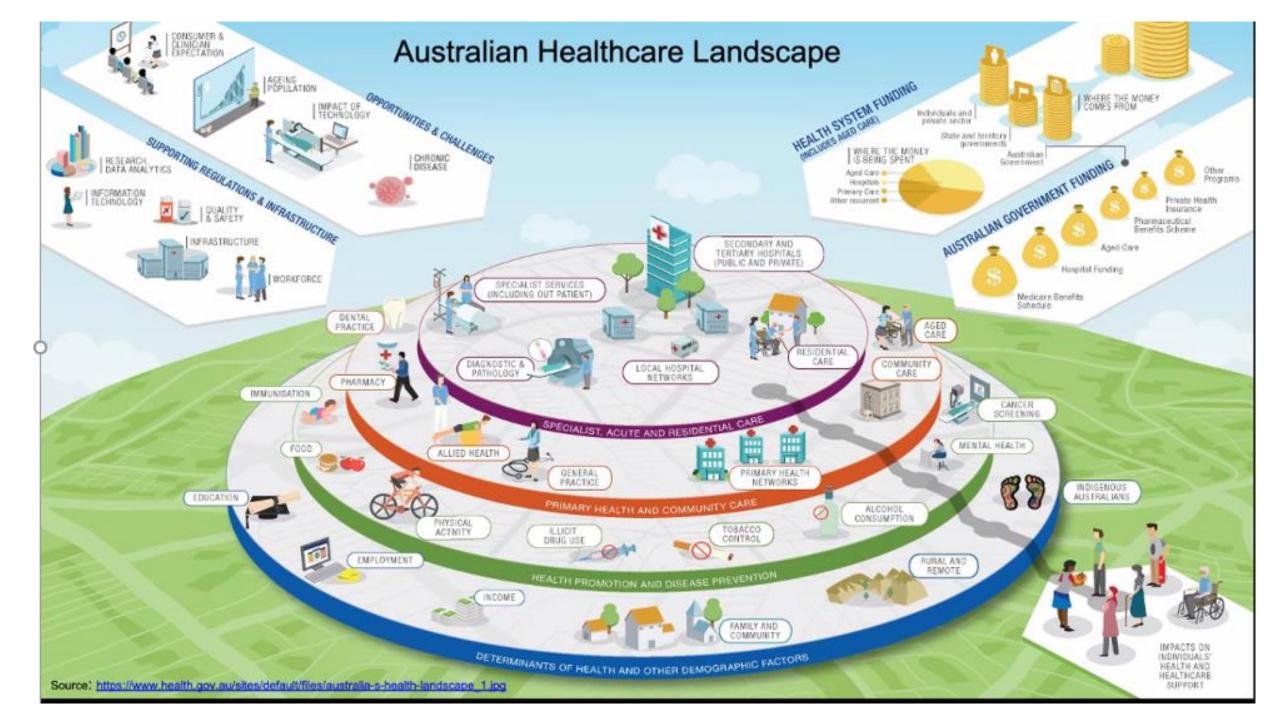
Repository challenges

- Compliance with open access mandates
 The work of publishers to provide the accepted article content removes the submission burden from the researcher and is a key reason why the PMC model is effective.
- Formalities exist to become a member of PMC International





Source: http://www.health.vic.gov.au/maps/



Opportunities

- Improving biomedical KM processes could put biomedical research under the spotlight and potentially lead to improvements with research quality
- Greater collaboration between Australasian health librarians in universities, hospitals, healthcare organisations and medical research bodies is recommended to overcome obstacles to implementing and advancing open science in the region
- Whilst most Australian library universities have discovery systems, it is recommended that the curation of national or regional repository collections be considered to help rationalise existing duplication



Time

Lack of time needed to answer clinical and/or research questions to keep up on current practices.

Access

Frustration with multiple barriers to access which means multiple passwords and other personalization.

Awareness

Don't know which resources they have access to or how to access them.

Financial Limitations

The financial burden of acquiring information products/tools causes unequal access for clinical providers.



Paywalls

Paywalls hinder the ability to share content on a larger scale since there is a barrier to access.

Integration

Information resources are not easily accessible in and around the patient encounter and clinican workflow.

Resource Scope

Users are overwhelmed with what tool to use and when to use it.

Resource Platforms

Frustration occurs when features are not uniform across different producers or even within producers. Laera, E., Gutzman, K., Spencer, A., Beyer, C., Bolore, S., Gallagher, J., . . . Rodriguez, R. (**2021**). Why are they not accessing it? User barriers to clinical information access. Journal of the Medical Library Association, *109*(1), 126-132. doi:10.5195/jmla.202 1.1051

Opportunities

- Library services gradually move on from the large package consortia 'big-deals' model that have taken place since the 1990s and investigate opportunities afforded from transformative agreements and the wider adoption of suitable information repositories for users
- Move from traditional appraisal of information resources to information systems – to evaluate other aspects e.g. discoverability, transfer (interoperability) and translation



Findings

- The KMS framework for an OBR demonstrated the significance of the interplay of existing services and resources. A repository is not just a technology. Framework goes beyond organisational limits.
- The significance of the *people*, *process* and quality *content* to the success of a repository and the criticality of the *technology*, although it is merely a vehicle for transporting the research content through its life-cycle. The inclusion of the entire biomedical KM processes in the design of an information system is potentially a way to speed up the transfer and translation of primary knowledge in the research pipeline
- The KMS framework differs to other frameworks as it can be used by the layperson and it is from a KM perspective



Findings

- Biomedical knowledge is a collaborative process and, whilst researchers are often bound by organisational constraints, the processes from creation to translation of biomedical knowledge are not bound by such constraints.
- How repositories point to the essential global libraries of living systematic reviews that report concisely on issues such as vaccine roll-out to recovery and school closures, is of critical importance in particular during a global pandemic.
- Establishment of an Australasia OBR is a means to have a quality website of essential medical and health sciences library knowledge, that can include prominent links to the essential global libraries.



Going Forward

- Based on the increase of full-text content added by publishers to PMC during the COVID-19 pandemic, measuring how much Australasia content is currently available from the repository
- Increase collaboration, further research is recommended to explore the relationships between, and the future of, library discovery systems, university publishing presses and repositories in the Australasia region. Greater optimisation of existing information systems such as Trove and other relevant Australasia open systems in collaboration with PMC International could be pursued
- Learn from and work with neighbours in the Asia-Pacific
- Investigate the potential to include improved retrieval and automation tools in the design of repositories



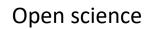
Going Forward

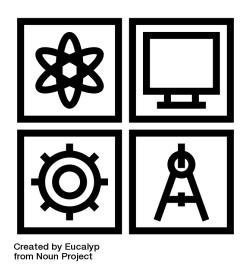
- It is important to shift knowledge out of silos, such as closed databases. Work with publishers to explore examples such as the Australian Informit databases
- Overall transferability of the KMS framework to multidisciplinary and interdisciplinary information systems needs further work.
- Test the KMS framework further and explore the opportunity to help library students and librarian practitioners adopt a wider paradigm for the analysis of information platforms and repositories



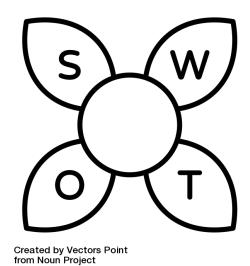
Conclusion







Repositories for multi & inter-disciplinary research output



Case studies



'Open Science is not a finish line, but rather a means to an end. For research to be more efficiently disseminated, verified and credited, system-wide changes toward Open Access must be embraced across the scientific community.' (PLOS, 2021)



Acknowledgement

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Publications & presentations

Kruesi, L., Burstein, F., & Tanner, K. (2020). A knowledge management system framework for an open biomedical repository: communities, collaboration and corroboration. Journal of Knowledge Management, author accepted version: https://doi.org/10.26180/5f7a5c30dd71c
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Australian Evidence Based Practice Librarians' Institute: Waurn Ponds, Victoria

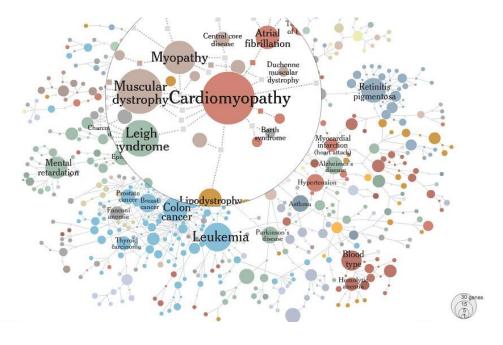
May 30 to June 3, 2022

Details

To register



Thank you and time for questions



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