

HLA NEWS

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Helping the CLINICIAN to help the PATIENT: CareSearch evidence-based information for palliative care

HLA readers will be aware that the 2012 HLA/HCN Health Informatics Innovation Award was won by Sarah Hayman for the CareSearch project, part of the Australian Knowledge Network based at Flinders University. The award was presented at HLA's Professional Development day in Sydney earlier this year. This is Sarah Hayman's report on the project.

The CareSearch team is very grateful to both HLA and HCN for the 2012 Innovation award. It is a much-appreciated recognition of the work that our team members do in providing high quality research information to clinicians in the important field of palliative care. Easy access to clinical evidence contributes to improved

outcomes for the palliative care patients and their families, friends and carers.

The award funds are being used to develop an online professional development resource for health librarians, introducing some of the methodologies we have investigated and developed

through our work on building search filters at CareSearch. We plan to draw out some methods that health librarians and senior researchers can use to improve and validate their personal searches – watch this space!

What is CareSearch?

CareSearch is part of the Australian Knowledge Network project, a major initiative funded

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FROM YOUR

CONVENOR

Dialogue with Health Workforce Australia • 2012 highlights
Planning for 2013 • Invitation to join HLA Executive Committee



Welcome to the December 2012 issue of HLA News.

Well what a year its been for many of us! Our professional lives (and our personal lives also) just seem to get busier and busier. I was working on the ALIA groups end of year wrap up and 2013 forecast document and recalling all that had happened for HLA in 2012, not to mention the changes at ALIA also.

Two major achievements for HLA this year were our fantastic Professional Development day in Sydney on 10 July, and progress towards implementation of the recommendations of the HLA research project into current and future workforce roles and education for health librarians.

Feedback on the Professional Development day, received via the evaluation form, was overwhelmingly positive. Overall participants enjoyed the day and found the presentations, networking opportunities and vendor displays extremely valuable. The executive noted some concerns about the venue and catering for future events. The executive's aim is always to make these events as affordable and accessible as possible, and I believe we succeeded in this in Sydney.

The second major achievement for HLA in 2012 has been progress on several of the recommendations contained in the final report of the ALIA/ HLA Workforce and Education Research Project. HLA has commenced correspondence with

Health Workforce Australia (HWA) to identify ways to progress the provision of census data of the health LIS workforce to assist with health workforce planning, and to ensure that LIS workforce issues are included in the reform processes conducted by HWA. HLA has also been working with ALIA to develop a pilot certification and revalidation program for health LIS professionals, based on member enrolment in the ALIA Professional Development Scheme. The recommendations around this pilot are currently with the ALIA Board for consideration. Finally, a Project Officer has been employed by ALIA to assist in the implementation of the recommendations made in the report, specifically the recommendations regarding a pilot certification and revalidation scheme.

Reviewing both these achievements highlighted for me the hard work and incredible depth of knowledge of the 2012 HLA executive. The executive remained unchanged from 2011 with one important exception. Melanie Kammermann, editor of the HLA News between 2005 and 2011, handed over her responsibilities to Jane Orbell-Smith at the beginning of this year. During Melanie's tenure as editor the publication flourished under her expert guidance, and was indexed by CINAHL, RMIT Publishing and The Informed Librarian Online. Jane has continued Melanie's professionalism and dedication to producing a high quality publication and has overseen publication of three issues in 2012, with a fourth in press. In April of this year Melanie resigned from the executive

in order to apply for the Anne Harrison Award. While I am delighted that Melanie was the successful applicant, I must note that we miss her wisdom, experience and good humour in our executive teleconferences and meetings. (If you look on the HLA ALIA webpage you can see a photograph of the executive hard at work just prior to the Professional Development day in July: <http://www.alia.org.au/groups/healthnat/>). I would like to acknowledge and thank the wonderful members of the HLA executive for their support during my time as Convenor.

What lies ahead for HLA in 2013?

There will be a Professional Development day, but date and location are yet to be determined. The executive had hoped to be able to organise an event in conjunction with the ALIA Online conference to be held in Brisbane in February 2013. However time has defeated us. These events take a great deal of volunteer time to organise and depend to a large extent on the generosity of the hosting library, this year the Walter McGrath Library at St Vincents' Hospital and in 2011 the Canberra Hospital Library. If you and your colleagues believe you could offer a venue and organisational support for a future Professional Development day, please don't hesitate to contact the HLA executive with your ideas.

The executive will continue to work towards implementing the recommendations of the ALIA/ HLA Workforce and Education Research Project. I am hopeful that the ALIA Board of Directors will approve a pilot certification and revalidation scheme which would involve all current ALIA members who identify as health librarians being 'grandfathered' into the scheme. Continuation as a certified health information practitioner would then depend on satisfactorily meeting the CPD requirements of the scheme. Knowing many of you as I do, I think that most health

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A COMPREHENSIVE DESCRIPTION

What Health Librarians do...

This blog posting from Dean Giustini (University of British Columbia) provides a great description of the Health Librarian. Thanks to Dean for allowing us to publish his work in this issue of HLA News. Next time you are asked what your job entails you will be able to refer to Dean's comprehensive description.

Health librarians assume a number of important roles within the university and academic health community. For example, they evaluate, collect and curate print and electronic resources for the purposes of delivering reference and information services to their users. They evaluate the information needs of users. They are responsible for the provision of liaison – face-to-face and digital for a variety of disciplines and professions. They provide expertise in the area of systematic review searching. They monitor information trends such as data curation, data visualization and social network analysis. They teach courses and workshops on a range of information technology topics to academics, clinicians and health care managers.

Even though health professionals are increasingly self-sufficient in locating information, due to easy access to information on the web via search engines, and because health librarians have increased their teaching in information literacy, there is still much teaching to be provided. With so much information, some concern has been expressed that health librarians are not teaching the necessary skills for users to be self-reliant. Health librarians need to do some creative strategic planning to assess these deficits.

Health librarians provide instruction & educational support to scholars and clinicians by:

- Providing bibliographic instruction to support programs at the university, and medical school via face-to-face and online workshops and classes.

- Providing in-depth reference services to undergraduate medical students, graduate students and faculty, as well as clinicians in allied health.
- Building their presentation skills and expertise in learning theories and their application to user groups.

Health librarians are involved in ensuring access to high-quality, evidence-based information by:

- Staying current with trends in information technologies, eHealth, mHealth, medical informatics, social media etc.
- Acting on behalf of the university and hospital communities in negotiations on consortia for usable and affordable collections and technologies.
- Negotiating affordable rates for subscriptions to important databases (and keeping track of any free alternatives).
- Negotiating the transition of websites from static silos into sophisticated and useful portals.
- Providing consultation and leadership in the areas of expert searching and systematic review searching.
- Working with the national and international library community on the formation of new policies around intellectual property and fair usage, in light of new technologies.

Health librarians are involved in collection development and maintenance by:

- Monitoring scholarly publishing and communication, recognizing and anticipating emerging areas of interest i.e. open access, open data.

- Engaging in research on their own and by collaborating with faculty and graduate students.
- Making timely and appropriate collection development decisions with a view towards providing the necessary information for proper support of programs and people.
- Regularly attending conferences in specific disciplines and in various areas of health librarianship.
- Maintaining regular contact with library consortia, and other means of pooling information and resources.
- Conducting citation analysis, studies in collection use patterns through bibliometrics re: highly-cited monographs, journals and point-of-care tools.
- Curating and providing access to federal and provincial (and other) government information, including the grey literature.

Health librarians are involved in collection organization and access by:

- Ensuring that scholars and clinicians have access to materials to support their research.
- Providing timely and useful presentation of information on library websites and by cataloguing resources for findability.
- Advocating for wide and uniform access to scholarly and clinical information, including the use of information visualization techniques.
- Negotiating access to electronic serials with publishers and through provincial and national consortia.

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Editor's NOTE



Well, I've survived my first year as Editor of HLA News!

I really had no idea of what the position entailed; it's interesting, a bit time consuming, and best of all, I get to correspond and speak with our wonderful contributors and find out what they are up to.

From my own work perspective, it has been a challenging year, especially here in Queensland. I have actively lobbied to stop the cuts to the special library sector, not only for my own health library but for all the Queensland Government libraries. This has been a personal growth for me; really an opportunity to not only stay in work but to clearly

demonstrate the economic and social value of our professional work.

I welcome any feedback or suggestions on HLA News. Of course, I invite you to contribute to your bulletin, the work we do is valuable and sharing our experiences and knowledge with our colleagues is a great way to consolidate our own knowledge whilst boosting the knowledge of others.

Our Executive have devised a slightly different format beginning from next year to ensure our key articles stand out, so keep your eyes peeled.

Have a wonderful holiday season and I send my best wishes to you all for 2013.

Jane Orbell-Smith
HLA News Editor
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HELP GOOD WORK

Health Libraries Australia welcomes bequests for our two Awards, the HLA/HCN Innovation Awards and the Anne Harrison Award. See the HLA website for further information at <http://www.alia.org.au/groups/healthnat/>

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MOSBY'S
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FASTER, BETTER ONLINE MEDICAL INFORMATION: IT'S WHAT THE DOCTOR ORDERED

In July, Elsevier Australia launched ClinicalKey, the world's first clinical insight engine; but how will this search engine help hospital librarians find faster answers to physicians' questions? Elsevier Australia's Anne Neilson answers this question – and more – and explores how ClinicalKey will revolutionise the clinical information-age as we know it.

There's no doubt that a single source clinical search engine is much needed to help physicians find medical information to assist in their clinical practice and improve patient care.

A recent study in the Medical Journal of Australia highlights just how inferior information can impact on the healthcare of Australians.¹ The CareTrack study finds 43% of Australians aren't getting the quality care they should – due to out-dated medical practices, older versions of medicines or outdated practice guidelines, among others.

These are all issues which ClinicalKey can address as it helps physicians to easily find up-to-date medical information to assist with their clinical decision-making – whether it's the most recent practice guidelines, the latest drugs or drug interactions they need.

ClinicalKey also alleviates doctors' frustrations on the time taken to find relevant and current clinical answers to their patients' medical problems.

Professor Richmond Jeremy, a Sydney cardiologist, professor of medicine at the University of Sydney, and president-elect of the Cardiac Society of Australia and New Zealand doesn't have time to waste searching for clinical answers and says that ClinicalKey enables him to find the information he needs, quickly and easily.

"The capacity to, now, access a huge collection of medical information at a single site-and search the most current and accurate information – is a great way to help me make clinical decisions fast and provide the best-informed care for my patients," Prof Jeremy says.

This search engine draws on a vast and current collection of Elsevier-owned and third-party content including journals, medical and surgical reference books, images from books and journals, MEDLINE® abstracts retrieved daily from the US National Library of Medicine and clinical practice guidelines.

ClinicalKey is the product of two years of research and development in consultation with more than 5,000 doctors and 300 institutes, globally. Physicians said they wanted a clinical search engine with comprehensive and relevant information - and they wanted the information fast.

ClinicalKey has been designed to meet these needs and to complement the clinical workflows of the hospital-based physician. The content covers all medical and surgical specialties and is constantly being revised, averaging 50 content updates a day. Special features include:

- Search navigation with specialty and clinical concept filters
- Personalisation abilities including a reading list to help doctors keep current
- Presentation maker – images with references are instantly imported to PowerPoint making it easy to share information with care teams and colleagues
- Key Australian content - proprietary Elsevier technology known as EMMeT (Elsevier Merged Medical Taxonomy) recognises Australian trade and generic drug names and additional terms from SNOMED CT Australian Release (SNOMED CT-AU) and the Australian Medicines Terminology (AMT) under licence from the National E-Health Transition Authority (NEHTA).



ABOVE – Cheryl Hamill, HLA Secretary, Fremantle Hospital, with Betty Dawson.

But how effective is its usability?

Cheryl Hamill, Health Libraries Australia (HLA) secretary, and library and web services manager, Fremantle Hospital and Health Service, Western Australia knows a thing or two about a good search engine. She says the best search engines require friendly usability, good design and quality content – and ClinicalKey delivers on all counts.

"ClinicalKey is well designed with a clean, uncluttered interface and multiple access points into many types of quality Elsevier content," Ms Hamill says.

"It meets the objective to hook clinicians into a multitude of diverse resources with a simple and quick search, along with a very easy to use clustering of results.

"A lot of thought has obviously gone into the interface to make it busy-clinician friendly."

This Australian launch of ClinicalKey follows on the heels of the global launch in April. Since then more than 40 institutions have subscribed to ClinicalKey. Hospitals can select the entire collection or choose only the information suitable for their institution thus the collection and the price is customised to suit the smallest hospital to the largest health service.

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How HAPI-ness happened



Health Awareness Project Information, also known as HAPI or Healthaware (www.healthaware.org),

is a website comprising a comprehensive listing of Worldwide health awareness events. This is an Australian initiative with a global focus undertaken by medical librarian, Bonnie Heim. Launched in January 2012, the site initially listed health awareness events for Australia, Canada, US, UK and the worldwide events. With international and domestic collaboration, events were added for Serbia, New Zealand the Philippines and South Africa. Additional and more comprehensive events were added on a special page in Spanish for Spain after collaboration with a group of medical librarians in Madrid who have a complementary site <http://www.netvibes.com/mundiales#Creditos>.

Each month the site publishes monthly health awareness events plus week long and one day events listed. In addition, there is

an occasional news/information publication that highlights changes, updates and items for special recognition.

Social media are the primary sources used to spread the word about the site, see: Twitter @healthaware.org (or follow hashtag #HAPI), Facebook page <http://www.facebook.com/pages/HealthAware/157047567745370>, Pinterest <http://pinterest.com/bsheim/>, ALIA e-lists, Google+, and, LinkedIn accounts. It has been promoted in HLA News and also shared at LibCampQld, Brisbane, then formally presented at the Intelligent Information Symposium in Sydney to outline the development of the site <http://www.slideshare.net/bsheim/how-hapiness-happened>. Internationally, the primary interest is on international collaboration and In July 2012 HAPI was mentioned at the 13th Conference of EAHIL in Brussels Belgium in July 2012.

Statistics on views unsurprisingly show a strong correlation between the countries where there has been collaboration. Trends are now starting to change; monthly views continue to increase as awareness

of the site grows. By August, there had been over 3000 site visits representing visitors from 55 different countries.

An additional collaboration is underway to expand the participation to other countries plus include other languages. A project is also in progress to classify and rank the sites listed, according to the type of site listing the event. A Health Awareness NEWS Scoop. it! weekly update is also available online at: <http://www.scoop.it/t/health-awareness?page=1>.

The ultimate goal for this project is to use the information and insights gained during the development and production of www.healthaware.org to inspire global coordination of health awareness events whilst optimizing resources and maximize health awareness.

"HAPI-ness happened, because it could. I saw a gap and filled it."

Bonnie Heim, 2012.



Faster, better online medical information: It's what the doctor ordered continues from p5...

The ClinicalKey collection comprises:

- 600,000 articles from more than 500 journals, including the Journal of the American College of Cardiology and The Lancet.
- 900 medical and surgical reference books
- Five million images from books and journals
- 20 million MEDLINE® abstracts, retrieved daily from the US National Library of Medicine
- 800 + First Consult point-of-care clinical monographs
- Procedures Consult content and associated videos
- 2,800 clinical pharmacology drug monographs
- Australian Medicines Handbook drugs data

- 13,000 medical and surgical videos
- 4,000 clinical practice guidelines – Australian and international
- 15,000 Elsevier and third-party published patient education

Want to know more?

Try ClinicalKey today and see for yourself. Visit www.clinicalkey.com.au or call Adrienne Chai on (02) 9422 8514.

REFERENCE

- 1 Runciman WB, Hunt TD, Hannaford NA, et al. CareTrack: assessing the appropriateness of healthcare delivery in Australia. Med J Aust 2012; 197:100-105.

RIGHT – Ann Ritchie, Australian Library Journal Editor and Suzanne Lewis, HLA Convenor, Central Coast Local Health District



TOPICAL BYTES:

Systematic Reviews

In this issue Susan Fowler, Medical Librarian at Becker Medical Library, shares a range of advice and resources for teaching search strategies to non-information professionals in support of systematic review work. Susan originally collated this list from responses she had received to a post on the very helpful Medical Library Association “Expert Searching Email Discussion List”.



Teaching Classes, Tutorials and Syllabi

Advanced Search Techniques for Systematic Reviews, Health Technology Assessment and Guideline Development: http://php.york.ac.uk/inst/yhec/web/training/training_events.php?RecordID=19

Canadian Agency for Drugs and Technologies in Health staff teach a three-hour class devoted to literature retrieval consisting of two sections, the “Role of Information Specialists in Health Technology Assessments” and “Top Ten Database Search Tips”.

Gagnier, J.J. (2011). *Introduction to systematic reviews and meta-analyses Epid 757 Summer 2011: syllabus*. University of Michigan. School of Public Health. http://open.umich.edu/sites/default/files/epid_757_syllabus_gagnier_j_2011.pdf. (Includes a section on searching in the class environment.)

Schmidt, C. (2012). *Searching PubMed for all the evidence: an introduction*. <http://app1.unmc.edu/mcgoogan/ippetutorial/1.html>

Schmidt, C. (2012). *Searching PubMed for all the evidence: a review*. <http://app1.unmc.edu/mcgoogan/phpr622.1/1.html>

Schmidt, C. (2012). *Cochrane Library: a brief introduction to its history and use*. <http://app1.unmc.edu/mcgoogan/cochrane/1.html>

University of Texas Health School of Public Health. (2012). *Systematic Review Handouts*. <https://sph.uth.tmc.edu/current-students/library/guides-to-using-library-resources/>

Von Ville, Helena. (2012). *Six Strategies for Effective Searching*. https://sph.uth.tmc.edu/content/uploads/2010/07/6_strategies_for_effective_searching_handout.pdf

Tips to share with learners

- Use a step-by-step approach to constructing search strategies.
- Create strategies using a word-processor.
- Provide a template worksheet with a concept (term harvesting) table to complete.
- Demonstrate search construction using different font colours for each concept statement.
- Capitalize Boolean operators and put them in their own colour.
- Practice working backwards from a search strategy to reconstructing the question from which it originated.
- Have your search strategy reviewed by a fresh eye (use your librarian).

Tips for teachers

- You are always learning.
- Show your learners a search with mistakes and get them to find them and tell you why the initial search would not work.
- Emphasise that it takes time to learn these skills.
- Guide your learners; suggest databases and how to find the keywords. Review progress of the learners search strategies.
- Remind learners they must accurately describe their process as part of their methodology.

Peer Review

Have the main search strategy independently peer reviewed by a

second information specialist. The search strategy and findings should be reviewed by two persons. (This also applies to the remaining sections of the systematic review; this will be handled by the publishing body.)

Resources

Books

Booth, A. (2012). *Systematic approaches to a successful literature review*. London: Sage.

Lefebvre, C, Manheimer, E, Glanville, J. (2011). “Chapter 6: Searching for studies.” In: *Cochrane Handbook for Systematic Reviews of Interventions* Ver. 5.1.0 (updated March 2011). Cochrane Collaboration, 2011. www.cochrane-handbook.org.

De Brun, C, Pearce-Smith, N. (2009). *Searching Skills Toolkit: Finding the Evidence*. BMJ Books.

Centre for Reviews and Dissemination. (2009). *Systematic Reviews: CRD’s guidance for undertaking reviews in health care*. Guyatt, G., et al. (2008). *Users’ guides to the medical literature: a manual for evidence-based clinical practice*. (2nd ed). <http://jamaevidence.com/resource/520>

Articles

Fyfe, T., & Dennett, L. (2012). Building capacity in systematic review searching: a pilot program using virtual mentoring. *Journal of the Canadian Health Libraries Association*, 33(1), 12-16.

Google Groups. (2008-). *Internet search techniques: meet the Googles: sources providing tips and guidance for searching*

Continues on p8..

Convenor's report continues from p2...

librarians would have no problem meeting these requirements. A communication strategy would be developed in order to keep members informed ... watch this space and the ALIA Health e-list over the coming months.

There will be changes to the executive in 2013. Expressions of interest in joining the executive are always welcome so please contact me if you are interested and I will forward you the nomination form. Laura Foley will be stepping down as Treasurer and Sharon Karasmanis will be taking on that role. Laura has been a fantastic Treasurer, keeping track of financial reports and dealing with the many invoices resulting from our Professional Development events. On behalf of the executive and HLA members I thank Laura for her hard work and welcome Sharon to the role.

I am stepping down as Convenor at the end of 2012,

but planning to stay on as an executive member. My three years as HLA Convenor have been personally and professionally very rewarding and I am grateful for the opportunity to contribute to health librarianship in this way. It has been a pleasure to work with so many committed individuals – health librarians from across the country, vendors, ALIA staff, HLA members and, of course, the HLA executive. I have learnt so much from these people and count many of them as friends as well as colleagues.

On behalf of the HLA executive I would like to wish you all a very happy Christmas and New Year, and relaxing and refreshing holidays for those who are taking a break.

Suzanne Lewis
HLA Convenor

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Topical Bytes: Systematic Reviews continues from p6...

Google. <https://groups.google.com/forum/?fromgroups=#!topic/net-gold/4f2DaXvwY9s>

McGowan, J., Sampson, M., & Lefebvre, C. (2010). "An evidence based checklist for the peer review of electronic search strategies." *Evidence Based Library & Information Practice*, 5(1), 149-154.

Sampson, M., McGowan, J., Cogo, E., Grimshaw, J., Moher, D., & Lefebvre, C. (2009). "An evidence-based practice guideline for the peer review of electronic search strategies." *Journal of Clinical Epidemiology*, 62(9), 944-952. doi: 10.1016/j.jclinepi.2008.10.012

Susan Fowler
Medical Librarian

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What Health Librarians do continues from p3...

- Representing the library and university on national and international standards committees for information encoding, description and classification.
- Ensuring that the health library conforms to standards of resource description and access i.e., Dublin Core, Resource Description and Access (RDA).

EDITOR'S NOTE:

Originally published as: Guistini, Dean. (2012). "What academic librarians do ..." Search Principle Blog. May 1, 2012, <http://blogs.ubc.ca/dean/2012/05/5680/>

To comment on this article or other issues relating to health librarianship, please email the Editor at HLA_News@hotmail.com



ABOUT THE AUTHOR

Dean Giustini is the University of British Columbia Biomedical Branch Librarian at Vancouver Hospital. He teaches at the School of Library, Archival and Information Studies, and the School of Population and Public Health. Dean is also on the Executive of the Health Libraries Association of British Columbia as Continuing Education Director. His email address is dean.giustini@ubc.ca

Further information is available on Dean's wiki at; http://hlwiki.slais.ubc.ca/index.php/Dean_Giustini,_UBC_Biomedical_Branch_Librarian_-_2012.

EDITOR'S NOTE:

Thank you to Susan for agreeing to allow this information to be shared. The MLA Expert Searching Email Discussion List is available at: http://pss.mlanet.org/mailman/listinfo/expertsearching_pss.mlanet.org

HLA/HCN INNOVATION AWARD

Time to start planning your application for the 2013 Innovation Award.

Keep an eye on our website <http://www.alia.org.au/awards/merit/hla-hcn/> – information for 2013 will soon be live plus regular updates appear in HLA News.

You have to be in it to win it!

GOING UP...

Prepare and be REMEMBERED

A prepared “elevator speech” will stand you in good stead enabling you to promote not only your library, but also you. Jane Orbell-Smith shares some tips to help you develop your own pitch.

Do you have your “elevator speech” developed and ready to deliver at any available moment? I imagine some of you are asking yourself “What is she talking about?” and others are thinking “Oh, not again!”

An elevator speech is a brief talk you have carefully prepared to promote your library (or yourself) to those who can influence and support your service.

I recently participated in the excellent Medical Library Association disaster training “A Seat at the Table”. One of the tips the presenters gave was for each participant to develop a great elevator speech ready to reel-off whenever an opportunity arises. By doing this, you have put yourself forward, made yourself known before the disaster occurs with those of influence and ensured they have some knowledge of your service’s capabilities and capacity.¹

A quick search on Google brought 240,000 entries on the topic – that being the case, there must be something in it! So why not take the time and develop your own? If nothing else, you will have developed a decent conversation starter to avoid staring at the lift floor feeling awkward.

Developing your speech

So, how do we go about developing the speech? There are some key steps to consider:

- Know your topic,
- Decide what is important and needs to be said,
- Target information to your audience,
- Demonstrate how you make a difference,
- Cite outcomes and where possible economic value,
- Keep it short and ...
- Rehearse!



Let’s unpack the steps. Know your topic – who knows better about your library or yourself. Try stepping back and examining your service as if you had no concept of why it exists. Use this to build a brief story of your library, what makes it different, whom do you serve, what difference does it make to the organisation and its patients and clients?

By citing outcomes and economic value you are clearly demonstrating the economic worth of your library and information service. You may have to chase some of this information but it is worth it especially when you are communicating with those responsible for the overall running of your organisation.

Get your audience involved – nodding or saying yes in agreement to your statements is a good indicator that you have their attention. Iterate your points

– make sure you highlight the most important facts that you want your audience to have as their take away message.

Rehearsing may seem strange but it gives you the opportunity to practice and smooth out any glitches. It also enables you to become comfortable with the speech’s content and how you will present it. You certainly don’t want to appear wooden and like you are reading from a script!

Now the speech

You have just caught up with your organisation’s CEO, what do you say – make conversation about the weather? ... No, use the opportunity to promote your LIS!

“Hello X, you may remember meeting me last week, I’m (your name), library manager for the XYZ Library.

“I’m not sure what you know about our Library but we support Evidence Based Practice by providing high quality information to our clinicians in tight timeframes. We help them to make a difference to our patients. We save the organisation money through efficiencies in saving clinical time, enabling access to a range of resources only available through library services, and we teach our clinicians how to find information more effectively themselves.

“Our gross budget last year was \$X0000 for which we enabled a \$X00000 saving, through shorter patient stays, more effective treatments and interventions. The main focus of the Library is client service and ensuring our clinicians have the information they need to effectively perform their roles and help their patients.

[quick breath]

Continues on p12...

FROM YOUR SPONSOR

Check out these databases for LOCAL HEALTH CONTENT

For Australian and New Zealand/Pacific health content, subscribe to the following databases published by Informit (RMIT Publishing).



Health Collection	IELHEA	Full text publications: 1977- ; Index: 1977-
Indigenous Collection	IELIND	Full text publications: 1977- ; Index: 1977-
New Zealand Collection	IELNZC	Full text publications: 1993- ; Index: 1993-
Australian Public Affairs – Full Text	APAFT	Full text articles: 1995- ; Index: 1978-
AUSThealth	AUSTHEALTH_OL	
Informit Indexes	INFORMIT_ONLINE	
Australasian Medical Index	AMI	1968 - December 2009
Australian Public Affairs Information Service	APAIS	1978 - present
Australian Public Affairs Information Service – Health	APAIS-HEALTH	1978 - present
Aboriginal and Torres Strait Islander Health Bibliography	ATSIHEALTH	1900 - present
Australian Sport Database	AUSPORT	1989 - present
AusportMed	AUSPORTMED	1989 - present
Health Issues in Criminal Justice	CINCH-HEALTH	1968 - present
Drug Database	DRUG	1974 - present
Health & Society Database	HEALTH-SOCIETY	1980 - present
HIV/AIDS Database	HIVAIDS	1980 - present
Rural and Remote Health Database	RURAL	1966 - present
Science And Geography Education	SAGE	1990 - present



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If you are thinking about writing as a professional development exercise or to report on research you have undertaken, consider writing an article for HLA News.

Review our Guidelines at

<http://www.alia.org.au/groups/healthnat/pubs/docs/HLA.News.Author.Guidelines.pdf>

HLA News is indexed in CINAHL.

HOW I BECAME A QUALIFIED MATURE-AGE LIBRARY TECHNICIAN

STEPPING STONES

Lyn Grevsmuhl retraces her career trajectory: a sometimes indirect but always focussed path to job satisfaction and an enriched life as a qualified mature-age library technician.



My desire to work in the book industry began in my childhood in the 1940s and 1950s

where my love of books led me to regularly visit libraries.

Leaving school at 16 years of age, I began my working career as an administrative clerk in a manufacturing company. After eighteen months, I left this secure job for an administrative position at Collins Book Depot (CBD) in Melbourne. CBD's philosophy was for all employees to understand how the whole book industry operated. As a result, over an eight week period, all employees had to undergo study culminating in an examination. This eye-opener into the world I had come to love was very enlightening and reinforced my interest in this field.

In my 20s, a lull in the steps towards what was to be my ultimate goal of working in a library occurred due to marriage and children. During this hiatus however I still spent a lot of time in libraries!

In my early 30s, I permanently moved to Townsville and was ready to return to the workforce. Even though I had experience in the book industry I was unable to obtain work, made even more difficult by the fact that I had no library qualifications. Employment in the public service for twenty-five years ensued, however during that time my aim of working in the book industry never waned.

In my 40s, due to the breakdown of my marriage, I was encouraged by a friend to undertake some study that I would enjoy. As a result I enrolled at TAFE to study for my Senior

English certificate. Nearing the completion of my studies, and much to my amazement, my teacher encouraged me to enrol in an Arts Degree at University. So began seven years of studio for a Bachelor of Arts degree majoring in literature. During this time I was also working full-time and caring for my terminally-ill daughter – all a great challenge especially when many a time, I would study for exams by my daughter's hospital bedside.

In my 50s, I took a major step in my life when I moved to the Northern Territory to take up a promotion with the same public service department. My carefully considered choice to move to the NT was taken after my public service position was made redundant.

The decision to move to the NT however became the turning point in realising my dream of working in the book industry and or libraries. With the support of a close friend, I studied part-time at Charles Darwin University (CDU) for a Diploma of Library and Information Services. And at the mature age of 60 years, and after three years of study, I was awarded my diploma.

While I was undertaking my studies, the head of the NT Library Studies Department asked me to set up a library for a national indigenous medical organisation. I was honoured by the request but extremely tentative as I had not even completed my cataloguing units. Taking unpaid leave from the public service, I completed setting up the library three hours before the required three months! I consider this challenging project a highlight of my library career. I will also never forget the day when the Director of the company sighted me in a NT city street,

rushed up, threw her arms around me and thanked me once again for the library I had set up.

Nearing 60 years of age, I also finally gained my first paid employment with one of the NT's public libraries, working weekends. This led me to want to seek employment on a full-time basis in a library. However this was not to be in the NT though I was offered a position prior to my decision to move back to Townsville after seven memorable years.

Before I left the NT, I was surprised to be nominated for the prestigious 2007 DEET Vocational Student of the Year Award for which I was privileged to be awarded runner-up.

In 2007 I moved back to Townsville however I was not able to exercise my library qualifications until 2008 when I gained employment with the Townsville Hospital Library, replacing the library technician who took long service leave for seven months.

At the beginning of 2009 I obtained a library position at James Cook University (JCU) as a repository project officer – this was a two year contract based on full-time work. During this time I obtained a permanent part-time position for three days a week back at the Townsville Hospital Library and as a result I then continued my contract with JCU on a part-time basis.

Early in 2011 when my contract with JCU had ended, I gained part-time work at the TAFE library for four months, at the end of which time I was employed back at the hospital library for an extra two days per week, resulting in full-time employment. Due to Queensland Health staff

Continues on p12...

“Anyway, enough about me, I hear you have an interest in X, would you like me to include you on our email service where we send out carefully selected information on the topic?

“It’s been great to catch up with you – I’ll get that information to you today.”

Remember to adjust your speech to your audience; you wouldn’t for example, give the same talk to the CEO as you would the Organisation’s Financial Administrator or the Nursing Director.

The Medical Library Association has mounted 12 examples on their You Tube site, see <http://www.youtube.com/playlist?list=PLC29353C02E651B7F>.³ Another good starting point is Ellyssa Kroski’s blog, see <http://oedb.org/blogs/ilibrarian/2011/a-librarians-guide-to-the-elevator-pitch/>.² Ellyssa has links to a range of resources to get you started.

Well, what do you think? It shouldn’t be too hard for you to come up with your own elevator speech, who knows, it might even mean a promotion!

Jane Orbell-Smith



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reductions however, my two days were cut from July of this year so unfortunately I now only work my job-share position of three days per week.

My library work has been, and still is, interesting and challenging. My one regret is that I did not look to obtain my library qualifications 50 years ago. I plan on staying in the industry for a lot longer yet as not only do I enjoy my work but I believe my contribution to the industry is enhanced by my previous knowledge and experience.

Late in 2011 I took a further step in my library career by writing a paper on job sharing which I presented at my first Library Technicians’ Conference in Perth. That experience was very nerve wracking but the whole of the conference was amazing and I interacted with some many wonderful technicians. After thoroughly enjoying the 2011 conference, I now hope to attend the 2013 Library Technicians’ conference in Canberra, though presenting one paper was enough!

From my initial small step of just loving books and browsing libraries, I have faced life’s challenges along the way and have become a mature-age library technician. This path I navigated has not only been enriching but has staved off the dementia for a little while yet, I hope!

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To comment on this article or other issues relating to health librarianship, please email the Editor at HLA_News@hotmail.com

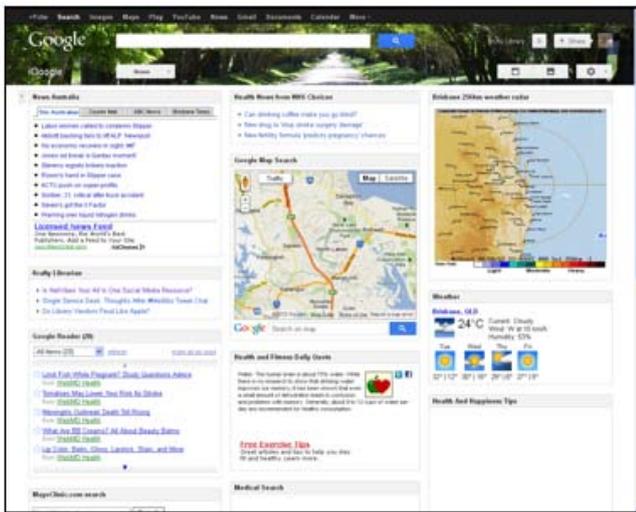
ALTERNATIVES TO THE iGOOGLE PORTAL

WEB WANDERINGS

Web Wanderings is a series on current health information related issues and discussion. In this issue, our Editor, Jane Orbell-Smith, examines alternatives to the iGoogle portal.

iGoogle is a web interface that users tailor to their specific requirements enabling them to bring together content that they regularly access to appear on one screen. iGoogle did even more than that; it provided live, real-time updates plus the ability to bring together on one screen an amazing range of information sources.

Unfortunately for users, Google is ceasing support for the product in November 2013. The mobile version has already disappeared.



ABOVE – Our Library’s “home” site via iGoogle

In a library context, iGoogle is a great means of keeping current with RSS feeds and then utilising them for SDI services for clients – value adding at its easiest. Maybe you haven’t been lucky enough to discover iGoogle but even if you have, it’s now time to start getting used to something else. I am yet to find one programme that does everything that iGoogle managed. The closest I have come is Protopage.com – I am still working on setting up my “perfect page” but I am getting there.

As part of the process of identifying an alternative to iGoogle, I searched and read many reviews before deciding to try four options; Netvibes, Skim.me, Yourport.com and finally, Protopage.com. The following discusses my findings on each of the programmes and how they are suited to health library environments.

Other programs were considered but eliminated because they either did not do what I required as they were plug ins, such as Feedly (to Firefox), or did not bring together instant information, ie MyFav.es and Delicious.com.

Protopage.com



In deciding to go with Protopage.com, I chose

the programme because it was easy to use, could fulfil most of my requirements and was the closest to our familiar iGoogle portal as I could find. A major requirement was to bring together all the information sources we access on a daily basis. The programme also had to fulfil our requirements on RSS feeds thus enabling continuation of our valued SDI client services. Another great advantage was that I only spent about one hour pulling together this first version; that included identifying and importing source code for links from a range of sites.

You’ll notice when comparing the iGoogle and Protopage.com versions of our web interface that the only real difference is that we have lost the weather option. Importantly, we have managed to adapt all our main RSS feeds to work on the new site. This did take some “tweaking” but it has been worth it. I also like being able to colour code the different tabs – I have used this to differentiate between information types, ie brown for health news, green for reference type information, etc.

We use this interface on our staff and client PCs as the default internet search screen.

ADVANTAGES	DISADVANTAGES
Changeable column layout	Limited apps
Reader	Basic presentation
Basic presentation	
Add widgets	
Has search box	
Customisable	
Easy to use	
Mobile version	

BELOW – Our Library’s new landing page via Protopage.com



continues on p13...

NetVibes



NetVibes is a former multi-award design winner. It is easy to set up but did not provide everything that we required. I intend to play with this further as it has had many credible reviews including from the Krafty Librarian.

ADVANTAGES	DISADVANTAGES
Changeable column layout	Business like style
Personal page option	Not easy to set up
Reader	Takes some learning
150,000 apps	Doesn't immediately look like iGoogle
Tabs	
Widely supported by users	
Has search box	
Mobile version	

yourport.com



Yourport.com is easy to set up but did not provide everything that we required. The widget base didn't suit our current needs although I can see a use for this personally as it is a very familiar set up to my android apps tablet.

ADVANTAGES	DISADVANTAGES
Widget based	Doesn't provide live feed
Easy to set up	
Tabs	
Has search box	

Skim.me



The tailored nature of Skim.me is very attractive and the producers specifically ask for input

from users (you receive a welcome and "let me know what you want" email from them when you initially sign up.) Again, this is one that I intend to return to and play further.

ADVANTAGES	DISADVANTAGES
Changeable column layout	Very new product
Reader	
150,000 apps	
Has search box	
Good support	
New take on old idea	

FURTHER READING

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BOOK REVIEW

Using web 2.0 for health information.

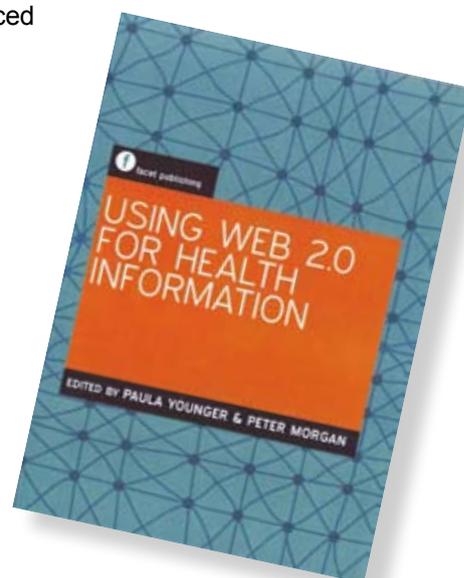
Paula Younger and Peter Morgia (eds).
Facet, 2011. ISBN: 978-1856047319, 224p.

The editors are Paula Younger, Library Manager, North Somerset Healthcare Library, Weston General Hospital, Weston-super-Mare and Peter Morgia, Head of Medical & Science Libraries, Medical Library, Cambridge University. Both are well versed to share their knowledge of Web 2.0 as it relates to health information and this book is a valuable addition to the health information field.

Younger and Morgia divide the book into two parts, "The Basics" and "Web 2.0 and the implications for health information". The first section deals with the ethical and legal issues whilst the second section explains currently technologies and their use in the health environment. Younger and Morgia have kindly provided a glossary (at the beginning of the book) to enable quick and easy "translation" of any unfamiliar terminology.

There is no doubt that Web 2.0 is changing health and medical information work. The editors have drawn together authors from around the World including Dean Giustini (by whom we have an article in this issue of HLA News). The main focus of the text is working together and utilising the Internet for the sharing of health information. Other topics include: Enhancing medical, nursing and health education; Information literacy in a health information environment; Supporting research; Supporting clinical care; Developing a service presence using Web 2.0; and, Using social networking to develop an outreach service.

The book will be of value to both the new and more experienced Web 2.0 user.





MEMBER SPOTLIGHT

SUZANNE LEWIS FAST FACTS

HLA member since: Can't remember, but Convenor since 2010
First professional position: Collection Development Librarian
Current Position: Library Manager, Central Coast Local Health District
Education: Bachelor of Arts, PhD (English Literature), Grad Dip Arts (Library and Information Science), Grad Cert Clinical Epidemiology
Favourite Website or Blog: KraftyLibrarian (http://kraftylibrarian.com/) is my enduring favourite; favourite of the moment is Statistically Funny (http://statistically-funny.blogspot.com.au/) commenting on the science of unbiased health research with cartoons (how nerdy is that?)

Current Position

I am manager of the library services at Central Coast Local Health District, an area health service in NSW. I manage two libraries and nine staff.

What do you find most interesting about your current position?

The reference enquiries and literature search requests we receive are almost always interesting and (like most librarians) I love the hunt for information and the thrill of finding exactly what the patron wants. As a manager I enjoy having (some) autonomy to pursue professional interests and shape the library service to meet the needs of the organisation.

What has been your biggest professional challenge?

Surviving a restructure. Restructuring, and the uncertainty that accompanies it, can have a profound effect on staff morale and it was a challenging time for me as a manager and also personally.

How did you join Health Librarianship?

By accident! I was completing a Graduate Diploma in Library and Information Science and did my three-week professional placement at Gosford Hospital Library in 1997. I've been there ever since – first as a casual, then a librarian, then library manager.

What was your previous employment background?

Previously I had completed a PhD in English Literature, had been a tutor in the English Department at The University of Newcastle, done various editorial/proofreading jobs, worked in Medical Records and been a dental nurse.

What would you do if you weren't a health librarian?

I would be a librarian in another area of the profession. In 2008 I undertook a six-month secondment to The University of Newcastle Library and loved working in the academic environment so I'd like to work in a university library if I moved out of health.

What do you consider the main issues affecting health librarianship today?

I believe the main issue affecting health librarians today is defining, defending and promoting our professional status. We need to get organised, increase membership of HLA and ALIA, our national organisation, get compulsory CPD and professional registration happening or we will continue to be overlooked and sidelined by health workforce planners, despite the enormous talent within our ranks. And no-one else is going to do all this for us – we have to make it happen ourselves.

What is your greatest achievement?

Professionally, three achievements actually. Being published in various library journals has been a highlight for me. These publications came about by being involved in the evidence based library and information practice community from fairly early days; also being asked to be part of the faculty for the Australian Evidence Based Practice Librarians' Institute in 2011 and 2012; and being convenor of HLA, which has allowed me to learn so much from my fellow executive members.

What is your favourite non-work activity?

Reading – how predictable for a librarian! I just love a new book and time to read it. I've just finished Bring up the Bodies by Hilary Mantel, the sequel to Wolf Hall. Pure gold.

What advice would you give to a new member of Health Libraries Australia or a new graduate information professional?

The best advice I could give would be to get involved in your profession: join ALIA and HLA, volunteer, attend conferences and other professional development opportunities, write for publication, undertake research, find a mentor, consider further study. You can benefit so much, professionally, through activities such as these.

Anything else you would like to share about yourself?

I have been very fortunate to have the support of my various managers and my wonderful colleagues over the years to undertake activities such as Convenor of HLA and organising professional development days for health librarians.

EVENTS TO SUPPORT YOUR PROFESSIONAL DEVELOPMENT

Full events listing is available on our website: <http://www.alia.org.au/groups/healthnat/educ.html>

2013		
* ALIA Information Online	Brisbane	12-14 February
* HLA Professional Development Day	TBA	TBA
25th Medical & Health Librarians Association of the Philippines Conference	Philippines	26 February – 2 March
11th International Congress of Medical Librarianship (ICML12) with MLA Annual Conference & Clinical Librarian Conference	Boston	3-8 May
Canadian Health Libraries Association	Saskatoon, Canada	22-25 May
European Association for Health Information and Libraries (EAHIL) 25th Conference	Stockholm	12-14 June
Evidence Based Library and Information Practice Conference (EBLIP7)	Saskatoon, Canada	15-18 July 2013
HISA: Health Informatics Conference	Adelaide	August
IFLA Health and Biosciences Libraries Section	Singapore	17-23 August
Health Libraries Inc. Conference	Melbourne	October



Give passion a purpose!

HLA Executive – call for expressions of interest

Are you passionate about Health Libraries in Australia and what to drive our future?
Why not put yourself forward for the HLA Executive?
Information is available on our website at

<http://www.alia.org.au/groups/healthnat/>

You are also welcome to contact any of the current committee members to find out more
– see page 18 for their contact details.

Paper and poster submission updates for MLA '13 IN BOSTON

MLA '13, will take place on May 3–8, 2013, in Boston, and will incorporate the 11th International Congress on Medical Librarianship (ICML), the 7th International Conference of Animal Health Information Specialists (ICAHIS), and the 6th International Clinical Librarians Conference.

Submissions for the MLA 13 opened on November 30, 2011. The 2013 contributed papers and posters submission deadline was May 1, 2012, but final findings and results may be added to the accepted papers and posters up to 1st February 2013.

The 2013 meeting theme is “One Health: Information in an Interdependent World,” which emphasizes global interdependencies in all health-related areas. “One Health” is meant to encompass not only human and animal health, but also public health, environmental health, climate change, food safety and production, and international health policy.

For access to the online submission process, instructions, and a list of section program themes, see www.mlanet.org/am/am2013/.



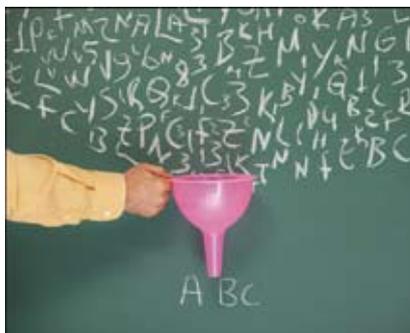
by the Australian Department of Health and Ageing since 2006 to facilitate access to palliative care literature and evidence for health consumers and health providers. It is designed to support knowledge translation in the palliative care field.

The CareSearch website is free to use and open to all. It provides a suite of services for nurses, doctors, allied health practitioners and patients and families to link them directly to the best available evidence on palliative care. This is a field in which it can be very hard to find the evidence given the multidisciplinary nature of the discipline, research that is unpublished, and relevant literature being held in a diverse range of journals and described and indexed with varied terminology ¹.

At the heart of CareSearch is a collaborative approach in which health professionals, librarians and other information specialists work together using interdisciplinary knowledge and skills to provide a unique service. For CareSearch to succeed as a knowledge translation project, close collaboration between stakeholders including clinicians, IT professionals, graphic designers, librarians and researchers is integral to ensuring that the information provided is relevant, accessible and applicable to clinical practice.

What is a search filter?

A key tool used by CareSearch to provide better access to existing and emerging evidence is the palliative care search filter. A search filter is developed using a detailed, intensive research methodology and enables automated real-time retrieval of relevant literature. This means more consistent and comprehensive retrieval for health librarians and for clinicians, academics and researchers. The performance of the search strategy in the filter is tested and validated in a known dataset using well-accepted methodology.



ABOVE LA search filter increases the likelihood of quality retrievals

The CareSearch project team developed the palliative care search filter in 2006 - one of the first subject-based filters in the world. Many existing search filters are methodology-based, for example, those designed to search for systematic reviews or randomised controlled trials. Two research studies led to the development of the Ovid Medline palliative care search filter. The results from these studies were published in two peer reviewed journals ^{2,3}.

The research included a validation of the translation of the filter for use in PubMed enabling functional searching applications within the CareSearch website. The PubMed version of the filter has been created as a URL and embedded into links so that users with one click can search PubMed for all palliative care information, or for more than 60 assigned special topics within the field. It can also be used as a base for users to build their own customised searches, and instructions are supplied for this.

The CareSearch project team,

in association with the Flinders Filters team, has developed several other search filters and various other retrieval based research projects. Current filters include: palliative care, heart failure, lung cancer, primary health care and residential aged care, with future filters to include Indigenous health and bereavement. The Flinders Filters team grew out of the CareSearch project as a result of the need to support and further this work as an area of research.

What does a search filter look like?

You might be wondering what a search filter actually looks like! Below is the palliative care search filter (see box), translated for use in Pubmed, and presented as a url. For those who are particularly interested in the technical detail (and are not faint-hearted!) you can read more about them at <http://www.caresearch.com.au/caresearch/tabid/544/Default.aspx>

What is the librarians' role?

Search filter use and development are of great relevance to librarians and others in the health knowledge and evidence field. The filter work undertaken at CareSearch is one of only a small number of such projects worldwide and has a significant practical outcome for users as well as extending understanding and capacity in the area through original research and publications. It demonstrates

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http://www.ncbi.nlm.nih.gov/sites/entrez?cmd=search&db=pubmed&term=(advance+care+planning[mh]+OR+attitude+to+death[mh]+OR+bereavement[mh]+OR+terminal+care[mh]+OR+hospices[mh]+OR+life+support+care[mh]+OR+palliative+care[mh]+OR+terminally+ill[mh]+OR+death[mh:noexp]+OR+palliat*[tw]+OR+hospice*[tw]+OR+terminal+care[tw]+OR+1049-9091[is]+OR+1472-684X[is]+OR+1357-6321[is]+OR+1536-0539[is]+OR+0825-8597[is]+OR+1557-7740[is]+OR+1552-4264[is]+OR+1478-9523[is]+OR+1477-030X[is]+OR+0749-1565[is]+OR+0742-969X[is]+OR+1544-6794[is]+OR+0941-
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ABOVE – Palliative care search filter, translated for use in Pubmed, and presented as a url.

the ability of librarians in the health sector, working outside the traditional library environment, to contribute valuable expertise to a growing body of research while providing a service of demonstrable value to other health practitioners, patients, carers and families.

Librarians' high level skills in information and bibliometric analysis are not always recognised or well understood beyond the traditional library environment. This project uses the skills of the librarians to provide exemplary service as well as extend the boundaries of understanding of the processes, with broader relevance to search principles and practice generally. This project has been an opportunity for the librarians working in the team to develop their searching expertise to build an efficient and objective search to retrieve the best possible results that will be available to clinicians at the click of a button. It has showcased the skills of librarians in investigating in detail the implications of choice of search terms, delimiters and different database interrogation techniques, always with an eye to the outcome for clinical users. The involvement of and close collaboration with clinicians through the project has highlighted the expertise of the library and information professionals and given both the groups the opportunity to learn from and with each other.



ABOUT THE AUTHOR

Sarah Hayman has worked in special, research and educational libraries for more than 30 years, as a librarian, indexer, manager and researcher. She has a strong interest in online information management and a lasting interest in online bibliographic databases and their construction. She has a passion for exploring online search mechanisms and associated quality issues.

Sarah is now working for the CareSearch palliative care knowledge network, where she feels many of the various strands of her career to date have come together. At CareSearch she is a Research Fellow (Evidence), responsible for development of search filters and the Finding Evidence section of the online service.

A key part of the project has been the development of world-leading research expertise in the field of search filters, as well as the achievement of the important practical results. Papers have been published in key journals in both medical and library literature. Presentations have been delivered at many medical and library-related conferences. Links to many of these papers can be found on the CareSearch website at <http://www.caresearch.com.au/caresearch/tabid/431/Default.aspx>

Who are the CareSearch team members?

The CareSearch and Flinders Filters teams are led by Dr Jennifer Tieman, whose publications on palliative care information and research into search filter development are widely available and many can be found on the CareSearch website. Other past and present team members who have worked on search filters are: Dr Ruth Sladek, Raechel Damarell, Mikaela Lawrence and Sarah Hayman.

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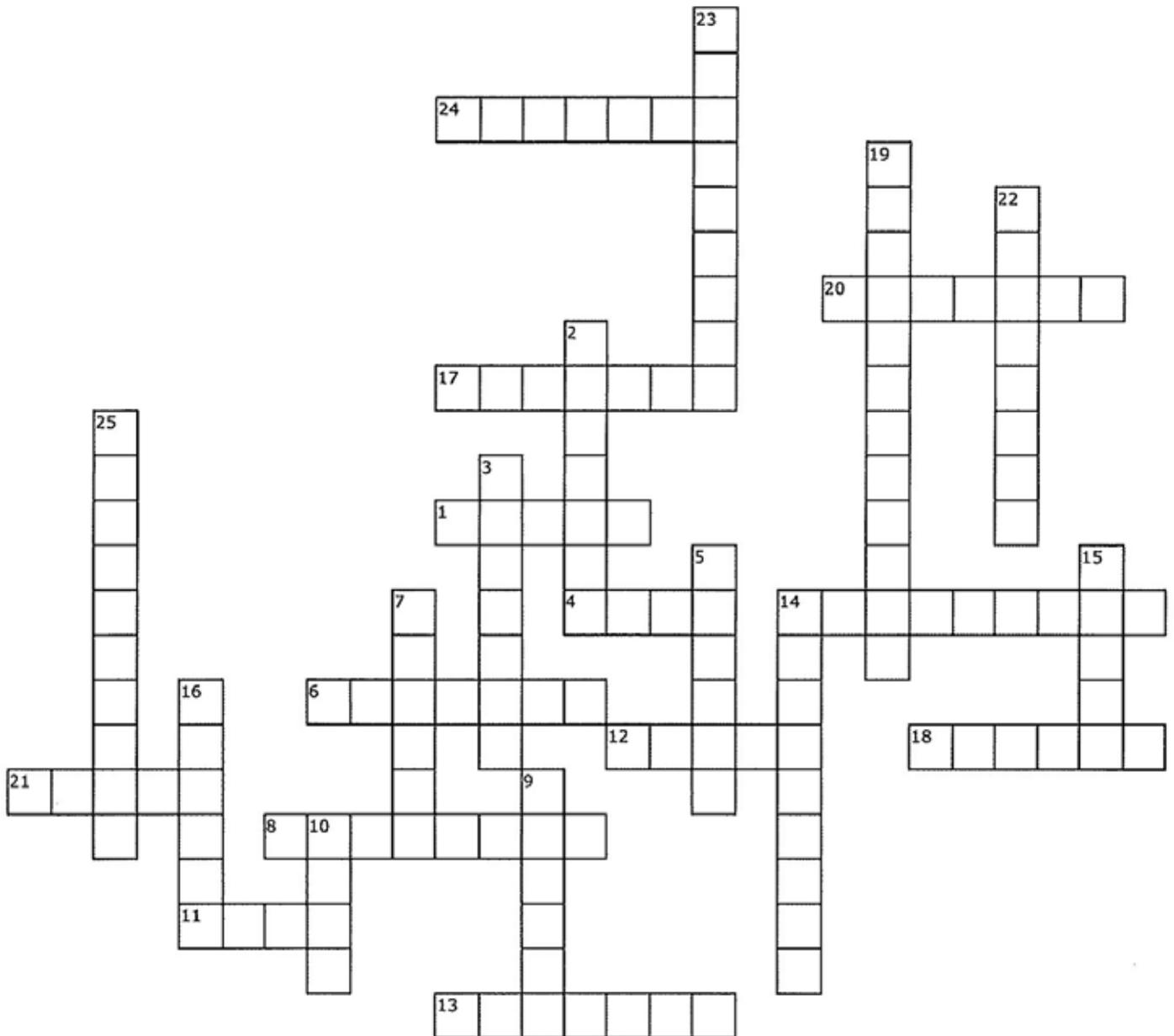
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CROSSWORD

A health-centric brain teaser – answers will be published in the next issue of HLA News.



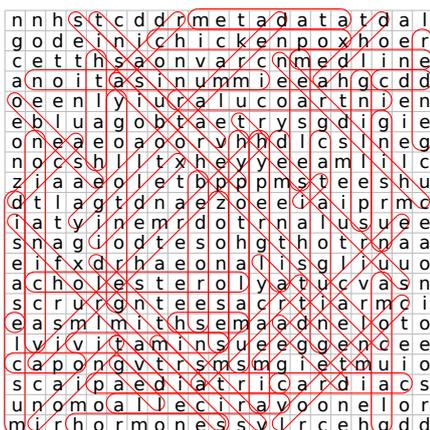
ACROSS

1. Unable to see
4. Melanoma
6. Use to dress a wound
8. Eradicated variola disease
11. Vision organs (pl.)
12. weak, passed out
13. knee cap
14. Fingers
17. Relating to diet
18. Tail bone
20. Hansen disease
21. Plant life
24. Iron

DOWN

2. breast_bone
3. Relating to the sole of the foot
5. Highly addictive class A drug
7. Relating to teeth
9. A group
10. Medical subject headings (abbr.)
14. whooping_cough
15. Classification system
16. Raspish voice
19. Animal doctor
22. Added to water to strengthen teeth
23. Science of tissues and cells and their function
25. Hernia

SEPTEMBER PUZZLE SOLUTION



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