



Australian Library and  
Information Association

# LIS EDUCATION HANDBOOK 2017/2018

Your guide to qualifications and professional development in library and information sciences.



“ Knowledge comes from learning.  
Wisdom comes from living.”

- Anthony Douglas Williams



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# LIFELONG LEARNING FOR A BRIGHT FUTURE

Welcome to the 2017/2018 edition of the ALIA LIS Education Handbook. In these pages you will find the Australian Library and Information Association (ALIA) accredited courses run by higher education and vocational education training providers across Australia. These courses provide newcomers with a gateway to their career and experienced professionals with opportunities for advancement.

ALIA accreditation certifies that courses have passed rigorous assessment by senior leaders from the profession and provides quality assurance for students seeking the best educational outcomes. Course accreditation is central to fulfilling our constitutional obligation 'To ensure the high standard of personnel engaged in information provision and foster their professional interests and aspirations.'

With the right qualifications, you will be in demand from employers seeking intelligent, skilled, adaptable employees, equally at home in print and digital environments.

The courses listed in this guide are those with a current accreditation from ALIA at the time of publication. To confirm ongoing accreditation status and to find more information about the courses please visit the ALIA website [www.alia.org.au](http://www.alia.org.au)

We recommend you contact course coordinators listed on the ALIA website to discuss course options and choices as each course has its own emphasis and fee structure. For study modes and entry requirements, check the institution's website.

Successful completion of an ALIA Accredited course entitles you to professional ALIA Membership at the Associate or Library

Technician level. In addition to gaining formal qualifications, we believe there is a critical need for commitment to lifelong learning for everyone at all levels of our profession. With Associate and Library Technician membership you can join the ALIA PD Scheme and gain recognition for your formal commitment to ongoing learning by earning the ALIA Certified Professional level of membership. You can also choose to focus your post initial qualification learning on a set of competencies by adding a specialisation and organising your professional development based on a library sector or topic.

ALIA strongly encourages our professionals to consider undertaking Library and Information Science (LIS) postdoctoral studies, research and publishing contributing to the advancement of the profession and supporting evidence based decision making.

Visit our website for more information about course accreditation, formal qualifications, top up training and career-long learning supported by the ALIA PD Scheme.

JUDY BROOKER  
Director of Learning



Australian Library and  
Information Association



## YOUR ALIA CONTACTS

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### Contact ALIA

Phone: 02 6215 8222 or 1800 070 021  
Email: [enquiry@alia.org.au](mailto:enquiry@alia.org.au)  
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Taish Shaw, Graduate

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# UPDATES ON ALIA EDUCATION ACTIVITIES AND POLICIES

In our 80th year we celebrate the importance of quality Library and Information Science (LIS) education and acknowledge the contribution made by many association members, employers and educators over the years in developing LIS education in Australia.

2017 has provided some very positive activities for LIS Education with ALIA continuing to undertake course reaccreditations and first accreditations, in both higher education and vocational education, with excellent results in research and the conferring of LIS PhD's and the recognition of ALIA by the Australian Industry and Skills Committee (AISC) with Judy Brooker's successful nomination to the new Business Services Industry Reference Committee (IRC) and subsequent election as chair. But there have been some challenges as well, as a result of course closures we have worked with two institutions on Teaching Out plans for their students: the Queensland University of Technology's with their Master and Graduate of Information Science (Library and Information Practice) and the Canberra Institute of Technology's with their Diploma of Library and Information Services. We would like to acknowledge the excellent work by the educators at these institutions over many years and thank them for their devotion to their students and their support for ALIA.

To support joint course accreditation processes the Australian Library and Information Association (ALIA), Australian Society of Archivists (ASA) and Records and Information Management Professionals Australasia (RIMPA) collaborated in 2014 on

the development of the Foundation Knowledge, Skills and Attributes for information professionals working in archives, libraries and records management.

These Foundation Knowledge, Skills and Attributes include:

- knowledge of the broad context of the information environment
- the purposes and characteristics of information architecture, organisation and access
- processes and practices relating to information management
- information sources, services and products
- general employability skills
- professional development.

All courses in Library and Information Services must also cover the ALIA Core Knowledge, Skills and Attributes and Teacher Librarian courses must also address the ALIA Teacher Librarian Statements. The full version of these documents can be viewed on the ALIA website. [bit.ly/2ddArHi](http://bit.ly/2ddArHi)

## ALIA PD SCHEME

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Freecall 1800 020 071 Email [pd@alia.org.au](mailto:pd@alia.org.au)

Website [membership.alia.org.au/pdinfo/professional-development](http://membership.alia.org.au/pdinfo/professional-development)

ALIA



# LIS EDUCATION, SKILLS AND EMPLOYMENT TREND REPORT

This is the fourth annual ALIA LIS Education, Skills and Employment Trend Report. Our intention is to provide students, educators, employees and employers with an understanding of the national landscape, and the Association with the data we need to help inform our approach as the sector's peak professional body.

This 2017 report updates some of the statistics in the previous publications, using the latest figures from the Department of Education and Training, the Department of Employment and the National Centre for Vocational Education Research (NCVER).

## KEY FINDINGS

In 2017, there were 26 institutions delivering 39 ALIA accredited courses around Australia. In addition, there were VET (Vocational Education and Training) providers offering Certificates II, III and IV in library and information studies. This represented a slight decrease over the previous year.

There were 4,877 students enrolled in Library and Information Science (LIS) courses in 2015 — down from 5,144 students in 2014 — with 41% in higher education and 59% in VET. Of these 4,877 students, 3,588 were enrolled in ALIA accredited courses leading to professional membership of the Association. The most popular qualifications were the Master's degree in higher education and the Diploma in the VET sector.

The number of LIS students enrolled in ALIA accredited higher education courses using Equivalent Full Time Student Load (EFTSL) remained fairly constant for the three years 2013-2015. In the VET sector, there was a decline of approximately 10% over the same period for ALIA accredited VET courses using Full Year Training Equivalent (FYTE).

The Department of Employment Australian Jobs 2016 report projected that over the five years from November 2010 to November 2015, there were 43.5% fewer Librarian positions in the workforce; 16.3% fewer Technician positions, and 12.4% fewer Library Assistant positions. However, in the Australian Jobs 2017, Occupational Projections looking ahead to May 2022, the Department of Employment predicts a 15.6% employment rise for Librarians, a relatively stable number of Library Technician positions and a drop of 13% for Library Assistant positions.

More than two-thirds of Library Assistants worked part-time (71%), just over half of Technicians (51%) and just under a third of Librarians (31%).

The unemployment level for Librarians and Technicians was below average compared with other occupations, while the level for Library Assistants was average. The top three states in terms of the number of job opportunities were NSW, Victoria and Queensland.

Using 2013 data, Librarians, Technicians and Library Assistants had significantly higher education attainment compared with people employed in all occupations in Australia. For example, some 60% of Librarians had a Post Graduate or Graduate Diploma or a Graduate Certificate, compared with 9% for all occupations.

As well as library and information service delivery positions, there were also approximately 1000 jobs working for the Australian industry partners who supply library and information related products.

## OUR INTERPRETATION

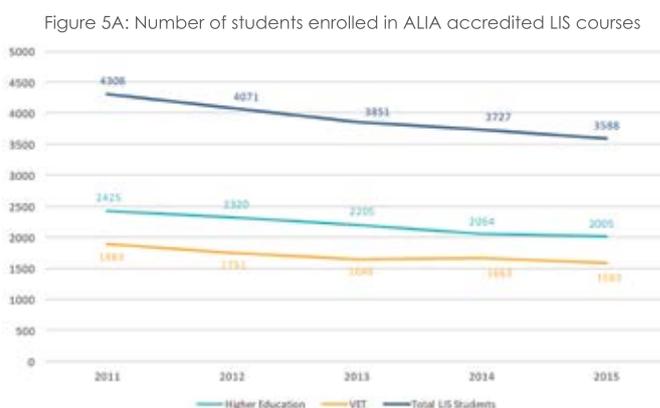
Library and information science is an occupation with a relatively small, highly qualified workforce (representing approximately 0.2% of the Australian labour force) and an even smaller educational footprint (approximately 0.07% of VET students and 0.14% of higher education students).

Although the LIS workforce is small, our sector has significant reach and profile because millions of Australians use library services. More than 8.2 million Australians are registered public library users (source: National and State Libraries Australasia statistics 2014-2015) and still more use university, VET, special and school libraries.

The library and information sector remains an attractive proposition but there is undoubtedly competition for jobs. The workforce tends to be fairly static, with a relatively small number of vacancies occurring through staff turnover, people leaving the sector and the creation of new positions.

There will be a modest increase in the number of qualified positions available over the next five years, but a significant decrease in the number of positions for staff without a library and information science qualification. Changes to ALIA's professional development program in the lead up to 2020 will reflect the need for Certified Professional status in many parts of the sector, with a formal commitment to ongoing learning.

For the full report visit: [bit.ly/2c4U31K](http://bit.ly/2c4U31K)





## CONNECT WITH ALIA

There are so many ways to stay connected and informed.

### ENEWSLETTERS

Stay up to date with everything happening in the industry and with ALIA by subscribing to *ALIA Weekly*.

*RecruitLIS* is the most comprehensive collection of LIS job vacancies across Australia delivered to your inbox every week.

If you are looking for ways to broaden your knowledge, *PD Postings* is a great place to find a current list of professional development opportunities every month.

Want to know what is happening in public libraries? Subscribe to *ALIA PubNews* for the latest news and information.

### CONTACT US

Freecall 1800 020 071 or email [enquiry@alia.org.au](mailto:enquiry@alia.org.au)

### SOCIAL MEDIA



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[linkedin.com/company/australian-library-and-information-association](https://linkedin.com/company/australian-library-and-information-association)



## No one does Information Studies quite like CSU

Charles Sturt University has more than 40 years' experience in information studies and librarianship. And we are proud to educate over 50 per cent of all Information Studies students in Australia.\*

We have a range of courses to suit anyone – and they are recognised by ALIA, ASA and RIMPA.

Some of our most popular courses include:

- Bachelor of Information Studies (with specialisations)
- Master of Information Studies (with specialisations)
- Master of Education (Teacher Librarianship)

Wherever you want to take your career, we've got a course that's right for you.



\*2014 Higher Education Student Data Collection.

Find out more: [csu.edu.au/courses/library-information-studies](https://csu.edu.au/courses/library-information-studies)





# ALIA ACCREDITED COURSES IN LIBRARY AND INFORMATION SCIENCE

## LIBRARIAN AND INFORMATION SPECIALISTS

INSTITUTION	COURSE
<b>Box Hill Institute</b> Andrew Barden a.barnden@boxhill.edu.au	<b>Bachelor of Library and Information Management</b> The Bachelor of Library and Information Management is a recently developed degree program with a focus on the technological skills needed to search for, find and present information. You will also develop the skills to support the range of bring your own device platforms used by patrons. The degree provides the managerial and organisational skills needed by today's Information Agency manager in addition to the professional knowledge of an Information Specialist. Library Technicians wishing to upgrade their qualification will find this degree particularly well suited to their needs. The classroom based delivery ensures the highest quality learning experience. This is a degree where you are treated like an individual, not a face in the crowd. The Melbourne CBD campus is very close to transport, cafés and Melbourne's cultural icons.
<b>Charles Sturt University</b> Mary Carroll macarroll@csu.edu.au	<b>Bachelor of Information Studies (with specialisations)</b> The Bachelor of Information Studies (with specialisations) at Charles Sturt University (CSU) is designed to produce graduates with a critical understanding of the importance of information and knowledge management across a wide range of fields and institutions. The degree is an entry point to the information professions providing graduates with understanding of the creation, evaluation, collection, organisation, utilisation and dissemination of information in the contemporary world. It provides opportunities to specialise in Librarianship, Records and Archives Management and Information and Knowledge Management. Delivered via online study, the course is offered in an environment which supports the need for flexibility in the 21st century without compromising quality. The degree provides a range of practical experiences to support student learning. CSU's School of Information Studies (SIS) is one of the world's leading providers of education for the information industries and has been educating and researching in the Information and Library Studies field for more than 40 years.
	<b>Master of Information Studies (with specialisations)</b> <i>Early exit with ALIA accredited Graduate Diploma available</i> The Master of Information Studies (with specialisations) at Charles Sturt University (CSU) is designed to prepare leaders for the information professions in a wide range of fields. The course offers graduates the opportunity to specialise in Librarianship, Leadership, Children's Librarianship, Information Architecture, Information and Knowledge Management, Data Management and Records and Archives Management. The degree offers a wide range of electives within these fields. Study is delivered in a flexible learning environment with practical experiences aimed at supporting learning. Delivered via online, the course is offered in an environment which supports the need for flexibility in the 21st century without compromising quality. The degree provides a range of practical experiences to support student learning. CSU's School of Information Studies (SIS) is one of the world's leading providers of education for the information industry and has been educating and researching in the Information and Library Studies field for more than 40 years.

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**Curtin University**

Kathryn Greenhill  
k.greenhill@curtin.edu.au

**Bachelor of Arts (Librarianship and Corporate Information Management)**

This degree offers educational preparation for the professions of librarianship, corporate information management and archives. Applications from library technicians are encouraged. They are evaluated on academic excellence and experience, and these students are currently given the equivalent of one year's advanced standing.

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Pauline Joseph

p.joseph@curtin.edu.au

**Graduate Diploma in Information and Library Studies**

This course is for graduates in non-information studies disciplines who wish to gain a professional level qualification in the field of librarianship. Students are introduced to professional principles, attitudes and practice.

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**Master of Information Management**

This course will provide graduates from a non-information studies discipline with a first professional qualification in Information Management, or can be used to upgrade previous information studies qualifications. Areas of study include librarianship, corporate information management, archives, intranet content management and information literacy. The course can also provide a pathway to a PhD.

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**Monash University**

Tom Denison  
tom.denison@monash.edu

**Master of Business Information Systems**

*Early exit with ALIA accredited Graduate Diploma available*

The MBIS is a coursework program offering advanced studies in library and information services, information management, electronic recordkeeping and archiving, and related information technology disciplines including knowledge management, business intelligence, business systems, business application development and enterprise systems. If studied full time, the MBIS takes four semesters to complete; students have a maximum of six years to complete this course. It is offered at Caulfield campus. Students may elect to enrol in the MBIS but take an alternative exit with a Graduate Diploma of Information and Knowledge Management. The GradDiplKM is also designed to meet the requirements for professional accreditation from ALIA. There are different structures for (a) librarians and related information professionals and (b) records managers and archivists. If studied full time, the GDIKM takes two semesters to complete; part time study is also available.

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**RMIT University**

Paul Mercieca  
paul.mercieca@rmit.edu.au

**Master of Information Management**

*Early exit with ALIA accredited Graduate Diploma available*

The Master of Information Management (with an exit point for the Graduate Diploma in Information Management) is designed to produce accredited professionals in the library and information industry. You will be equipped with the skills to capture, manage, preserve, store, create, deliver and analyse information for such environments. The program has a strong emphasis on practical and managerial skills for immediate application. You can study both on campus and online and graduates will be able to operate globally with an internationally recognised qualification.

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**University of South Australia**

Diane Velasquez  
diane.velasquez@unisa.edu.au

**Graduate Diploma of Information Management****Master of Information Management**

The Master of Information Management is a two year degree, designed with strong industry support, and will prepare graduates for taking an entry level position in the information management profession. There is a melding of theory and practice in the degree so that students have the opportunity to see how a professional degree works before they enter the work force. This course has been designed for graduates to be 'industry-ready' and includes research plus an industry placement to equip you with the skills, knowledge, and abilities to enter the profession at an entry level librarian position. The current degrees offer Commonwealth supported fees.

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## MORE INFORMATION

Keep your eye on the conference website to keep up to date on all announcements. Remember, you can save on registration by becoming an ALIA Member.

[aplic.alia.org.au/registration](http://aplic.alia.org.au/registration)

**MONDAY 30 JULY – THURSDAY 2 AUGUST 2018**

Gold Coast Convention and Exhibition Centre  
**Gold Coast, Australia**

## University of Technology Sydney

Bhuva Narayan

bhuva.narayan@uts.edu.au

## Graduate Diploma in Digital Information Management

The Graduate Diploma in Digital Information Management is an articulated program designed to produce information professionals able to create and manage information which is increasingly in digital formats. It also examines strategies and practices for the delivery of knowledge services for both organisations and communities in the 21st century. In this course, graduates gain an understanding of the relationship between individuals and information and knowledge practices.

## Master of Digital Information Management

The Master of Digital Information Management is part of an articulated program designed to produce information professionals able to create and manage information which is increasingly in digital formats. It also examines strategies and practices for the delivery of knowledge services for both organisations and communities in the 21st century. The program equips graduates with a deep, theoretically informed understanding of how knowledge and information are created, represented, communicated and used by individuals and groups both online and in the physical world. In addition, students develop the technical and project management skills needed to design, build and manage online information resources such as websites and digital repositories. Students gain an understanding of contemporary issues, trends, innovations and forces for change in information practice; of ethical practice and the ability to operate with integrity, rigor, self-reliance and cooperation in professional contexts.



Faculty of Arts  
& Social Sciences  
School of Communication

## UTS Digital Information Management

Harnessing the power of information and knowledge is a pressing challenge in today's world. To progress, professionals require a deep, theoretical understanding of how knowledge and information are created, represented, communicated and used by individuals and groups both online and in the physical world.

At UTS, you will gain an understanding of contemporary issues, trends, innovations and forces for change in information practice; ethical practice; and the ability to operate with integrity, rigour, self-reliance and cooperation in professional contexts.

- Master of Digital Information Management
- Graduate Diploma in Information Management

Attend an Information Session  
at UTS to learn more  
[communication.uts.edu.au](http://communication.uts.edu.au)

UTS CRICOS Provider Code 00099F 21064

# TEACHER LIBRARIANS

## INSTITUTION

### Charles Sturt University

Barbara Combes  
bcombes@csu.edu.au

## COURSE

### Master of Education (Teacher Librarianship)

This course is designed to create information specialists who are dynamic leaders, skilful collaborators, and informed educators who value the importance of evidence-based principles to support professional practice. It meets the needs of teachers who wish to become teacher librarians, and practicing teacher librarians seeking a full specialist qualification in teacher librarianship. Delivered via online study, the course is offered in an environment which supports the need for flexibility in the 21st century and provides a range of practical experiences to support student learning. CSU's School of Information Studies (SIS) is one of the world's leading providers of education for the information industries and has been educating and researching in the Information and Library Studies field for more than 40 years.

### Queensland University of Technology (Faculty of Education, Kelvin Grove)

Hilary Hughes  
h.hughes@qut.edu.au

### Master of Education (Teacher- Librarianship)

This online course develops expert skills and knowledge in contemporary teacher librarianship, including inquiry and connected learning curriculum approaches, promotion of reading and multimodal texts, learning space design, library management and professional leadership. You will use new technologies to curate, communicate, collaborate and create information in order to practice as highly accomplished and innovative school leaders.

## BE THE BEST YOU CAN BE

Create your own ALIA-accredited  
career future with a course at  
TAFE NSW

The TAFE NSW ALIA-accredited Diploma includes credit towards a Bachelor of Information Studies.

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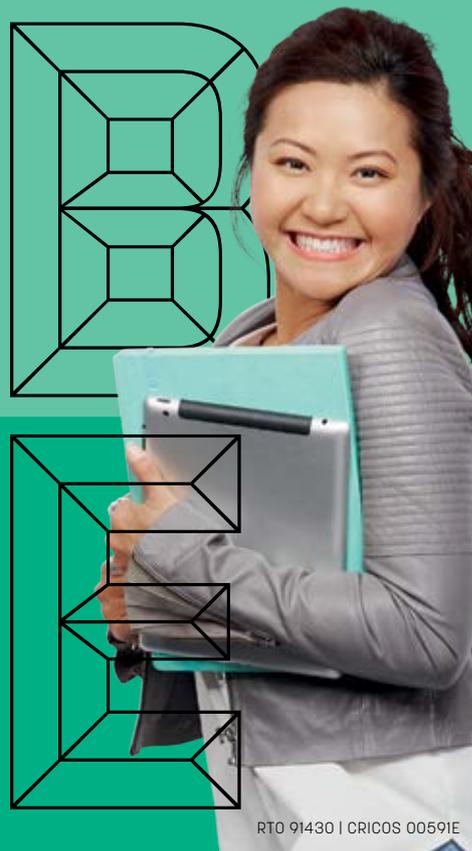
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- Certificate IV in Library and Information Services (BSB42115)
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## LIBRARY TECHNICIANS

Note: Certificates III and IV in Library and Information Services offered in relation to the following programs are not ALIA-accredited.

INSTITUTION	COURSE
NEW SOUTH WALES	
<b>TAFE NSW Illawarra Wollongong</b> Rob Thomson 02 4229 0726 robert.thomson24@tafensw.edu.au	<b>Diploma of Library and Information Services</b> This BSB52115 qualification reflects the role of individuals with a sound theoretical knowledge base who use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work or the work of a team. They may provide leadership and guidance to others with some responsibility for the output of others.
<b>TAFE NSW (Mount Druitt Campus)</b> Nathan Rose 02 9208 6355 nathan.rose3@tafensw.edu.au Robyn Hill robyn.hill12@tafensw.edu.au	<b>Diploma of Library and Information Services</b> The Diploma provides you with the specialised, technical and managerial skills required to work as a team member or supervisor in a wide variety of libraries and information agencies. Our course is offered full time, part time and flexibly. We are located within walking distance of the train station and ample parking is provided on site. Industry placement within a library or other information agency is organised to provide students with valuable, on-the-job experience. Our teachers are a welcoming and highly experienced group of people who are dedicated to providing you with the practical skills required to meet the demands of the workplace.
<b>TAFE NSW Newcastle</b> Narelle Bell narelle.bell2@tafe.nsw.edu.au	<b>Diploma of Library and Information Services</b> This fully online course focuses on contemporary issues and the skills required in a modern library. It is facilitated by experienced teachers and practising librarians and technicians. As well as gaining hands-on library skills using a library management system and library databases, participants will also learn how to research and analyse information according to guidelines and extend their own information literacy skills. Enrolments are accepted at any time in this self-paced course. This newly updated qualification is from the Business Services Training Package BSB52115 and is recognised nationally. This course is subsidised by the NSW Government (conditions apply).



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**TAFE NSW (North Coast)**

Susan Wills  
susan.wills@tafensw.edu.au

**Diploma of Library and Information Services**

This fully online course focuses on contemporary issues and the skills required in a modern library. It is facilitated by experienced teachers and practising librarians and technicians. As well as gaining hands-on library skills using a library management system and library databases, participants will also learn how to research and analyse information according to guidelines and extend their own information literacy skills. Enrolments are accepted at any time in this self-paced course. This newly updated qualification is from the Business Services Training Package BSB52115 and is recognised nationally. This course is subsidised by the NSW Government (conditions apply).

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**TAFE NSW Sydney, Ultimo Campus**

Jo-Ann Bathurst 02 9217 3384  
jo-ann.bathurst@tafensw.edu.au  
Julie Barkman 02 9217 4612  
julie.barkman@tafensw.edu.au

**Diploma of Library and Information Services**

Library and Information Studies (LIS) at Ultimo is centrally located near the Sydney CBD and has a large dedicated teaching space, with six classrooms all equipped with computers and a simulated library. Flexible study options are available — classroom, online or a blend of both. By completing the Diploma you will obtain skills in organising, maintaining and marketing library collections and assisting clients with their information needs through research and analysis. We include up to date training in the use of integrated library management systems, social media, digital collections and webpage maintenance. We are proud that 2 of our LIS students recently received awards at the TAFE NSW Sydney region Excellence Awards.

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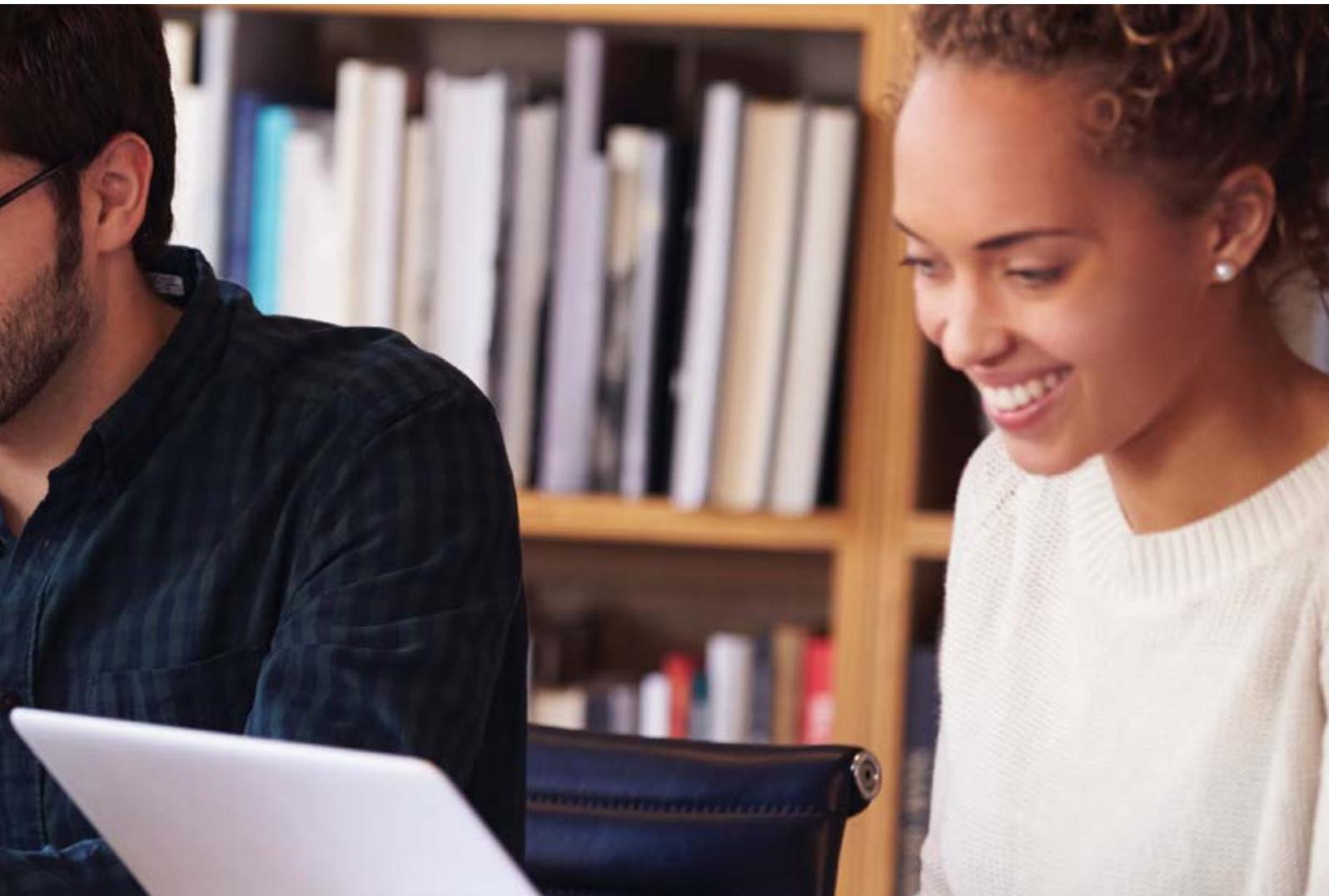
**TAFE NSW (TAFE Western Connect)**

Matthew Jones  
matthew.jones@tafensw.edu.au

**Diploma of Library and Information Services**

This qualification (BSB52115) reflects the role of individuals with a sound theoretical knowledge base who use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work or the work of a team. They may provide leadership and guidance to others and have some responsibility for the output of others. This course is completely online and uses a variety of online tools to create a virtual library and online community. Available as a traineeship. This course is targeted to people who have access to workplaces which will provide experiences and learning to support the agreed units for the qualification.

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## QUEENSLAND

### **Library Training Services Australia**

hello@ltsa.edu.au

### **Diploma of Library and Information Services**

L TSA delivers 21st century qualifications for 21st century libraries Australia-wide, and indeed internationally. This ALIA Accredited Diploma of Library and Information Services (BSB52115) is a qualification which opens new horizons in your Library and Information Services career, qualifying you to the level of Library Technician (a paraprofessional role just below the level of Librarian). This qualification is heavily based on practical skills required to manage the end-to-end functions of a library, whilst solving meaningful community problems. With rolling enrollments, you can start at any time, and study at a pace that suits you. Study is via distance education, with exceptional support throughout your study. For more information on study options, the curriculum and other qualifications, please go to [www.ltsa.edu.au](http://www.ltsa.edu.au)

### **TAFE Open Learning, TAFE Queensland**

Anita Deo

anita.deo@tafe.qld.edu.au

### **Diploma of Library and Information Services**

This qualification is designed to reflect the role of a Library Technician working with the Library and Information Services Industry who use a range of specialised, technical and managerial competencies to plan, carry out and evaluate the work of self and or their team. You will gain the skills and knowledge required for a role in a wide range of libraries including public, special, academic and school. This program is accredited by the Australian Library and Information Association (ALIA) and will help to launch your career in library and information services. As well as learning how to help people research and analyse information in a professional environment, you'll also learn how to implement workplace health, safety and security procedures; use, evaluate and extend your own information literacy skills; monitor functions of integrated management system and identify and solve customer IT problems.

### **TAFE Queensland Brisbane**

Phyllis Goodridge

phyllis.goodridge@tafe.qld.edu.au

### **Diploma of Library and Information Services**

Our Diploma of Library and Information Services is a specialist course designed to develop a complete set of skills in library and information services. You will learn about public, special, school and academic library operations, as well as how to work with clients to deliver a quality experience and how to locate and make information accessible. The course has a strong focus on associated technology and new media applications. Vocational placement in libraries or other information service providers will consolidate your training, giving you a smooth transition into the workplace.



## SOUTH AUSTRALIA

### TAFESA Adelaide City Campus

info@tafesa.edu.au

### Diploma of Library and Information Services

This program will provide graduates with the skills to manage and organise collections in the school, special, academic or public library sectors. Study offers opportunities in learning how to help clients to research information, enjoy literature for pleasure and study, implement current cataloguing standards, understand copyright legislation and support users in their use of technology. Students gain these skills through a combination of on-campus/online study and vocational placements within a school, public and special library environment.

## VICTORIA

### Box Hill Institute

Andrew Barden

a.barden@boxhill.edu.au

### Diploma of Library and Information Services

If you're looking to start your career as a Library Technician, working as a member of a library or information services team, this course is for you. You will gain essential communication, IT and professional skills along with learning how to supervise staff, train small groups, and establish effective working relationships. You will also develop skills in reference work, cataloguing, circulation, database searching and troubleshooting information technology. You can study either on-campus or off-campus as online distance learning mode, or as a mix of both.

### Chisholm

Michele Hardy

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### Diploma of Library and Information Services

Start your exciting career with our ALIA accredited Diploma of library and information services course. Learn to solve problems, analyse information and guide others in a library environment. Develop advanced skills in referencing, cataloguing, circulation and database searching. Learn valuable IT skills such as advanced applications, digital and social media, and IT Troubleshooting. Learn to be an effective supervisor and gain skills and knowledge in copyright, communication, management and customer service. If you already work in a library setting and would like to update your skills, shorter skillsets are available too. Work placement allows students to experience a real library environment, which gives practical application of the skills they are taught in class, making them job ready on completion. There are opportunities for pathways into employment and university degrees after completing our Diploma of Library and Information Services.

### Swinburne University of Technology

Clare Brophy

cbrophy@swin.edu.au

### Diploma of Library and Information Services

On campus study = full time (Hawthorn campus)

Multimodal (online) study = full time and part time

The Diploma of Library and Information Services provides students with the relevant skills and knowledge to work in libraries and other information services or agencies. Students learn research, cataloguing and collection management skills, use digital and social media tools and develop customer service expertise. Practical placement allows students to apply and see the theory in action. There are regular guest speakers and excursions to consolidate the learning.

### Victoria Polytechnic

#### TAFE Division of Victoria University

Ian Rogers

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### Diploma of Library and Information Services

This course provides training to help you improve your skills in a number of job positions including technician in a library, museum or gallery. You will learn how to use a range of specialised technical or managerial competencies to plan, carry out and evaluate work with a team. Available in On campus or Online Study modes on a full or part time basis.

## WESTERN AUSTRALIA

### North Metropolitan TAFE

Vanessa Rooney

vanessa.rooney@nmtafe.wa.edu.au

### Diploma of Library and Information Services

Kick start your career as an innovative and dynamic Library Technician. You will learn skills in customer service, how to supervise and lead teams, develop technical expertise in original cataloguing and classification and use the latest software to build and update websites. Keep up to date with current industry trends by getting involved in the delivery and promotion of literature programmes and lifelong learning. You will investigate how social media impacts on current information services while becoming proficient in computing, reference work and database searching and maintaining digitised materials.



Australian Library and  
Information Association

## YOUR PROFESSION, YOUR ASSOCIATION

As a Member of ALIA, you have a wealth of learning support at your fingertips to help you get the most out of your career and your profession.

### BE THE FIRST TO KNOW WHERE THE GOOD JOBS ARE

ALIA's website has the most comprehensive list of LIS jobs in Australia. ALIA Members can receive our weekly email, *RecruitLIS*, with all of the latest job openings.

### INVEST IN YOUR CAREER

ALIA provides opportunities for flexible training, mentoring, conference and networking events that take place face to face and online so you can share knowledge and best practice. These events cater to library and information specialists at all stages of their career. Check the ALIA Events calendar, the ALIA Training page and sign up to ALIA Weekly to find out more.

### CAREER SUPPORT AND ADVICE

Throughout your career, there will be times when you need information, resources and advice and ALIA is your connection to that support. ALIA Members receive exclusive access to a range of services including personal career and professional development guidance, as well as industrial relations and copyright advice services.

### STAY UP TO DATE

Our e-newsletters and INCITE magazine will ensure you are up to date with industry news, trends and the latest developments in the library and information community through weekly and monthly updates. Stay current with free member access to over 130 online full text professional journals with ProQuest's Library Science package, and download over 100 specialist LIS ebooks.

### GAIN RECOGNITION FOR YOUR PROFESSIONAL DEVELOPMENT

ALIA's Professional Development Scheme is open to all Associate, Library Technician and Allied Field members. The scheme helps you track your progress and recognises ongoing professional commitment. Becoming a Certified Professional demonstrates your ongoing commitment to your career. The ALIA Professional Development Scheme now offers specialisations in Health, Schools, Public Libraries, Government and Academic Research and Data.

### FIND YOUR PROFESSIONAL COMMUNITY

ALIA Groups are formed by our Members for our Members and focus on a particular aspect of the library and information profession. The various groups put on PD events, symposiums and distribute e-newsletters. Have a look at our list of groups and get involved.



INVEST IN YOUR CAREER.  
INVEST IN YOUR PROFESSION.



[www.alia.org.au](http://www.alia.org.au)

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