

# SPECIAL LIBRARIES DIRECTORY

2020 – 2nd Edition



Australian Library and  
Information Association

[alia.org.au](http://alia.org.au)

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## Introduction

ALIA's Special Libraries Working Group has put together this directory of special libraries to support collaboration.

The directory is not a comprehensive listing, but it does identify like-minded individuals working in similar situations. The aim is to enable people to share non-competitive information, insight, expertise, ideas and resources; to improve the sense of connectedness in a sector with many one-person libraries, and to strengthen special libraries' advocacy network.

We are conscious that there is some degree of duplication with other resources such as the National Library of Australia's Australian Libraries Gateway and the Western Australian Government Libraries Directory. We are also aware of the difficulty of keeping these listings current.

The directory will be updated as new information is received and we welcome further additions from special libraries. For queries about the directory, or to add your library to the collection, please email [advocacy@alia.org.au](mailto:advocacy@alia.org.au).





FEDERAL



# Attorney-General's Department

<b>Library/information service name</b>	As above
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Janet Gray
<b>Address</b>	4 National Circuit
<b>City/Town</b>	Barton
<b>State/Territory</b>	ACT
<b>Post code</b>	2600
<b>Email</b>	library@ags.gov.au
<b>Phone</b>	(02) 6253 7114
<b>Website</b>	www.ags.gov.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	10
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Libero
<b>Classification system/s</b>	Moy's classification
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Collection focus is law and justice, we have extensive Australian and international legal resources. The department also manages policy relating to human rights, families and marriage amongst other areas. Our user groups are policy officers and lawyers.

## Subject specialisations

- Law
- International Law
- Families
- Human rights
- Industrial relations

## Skill sets offered to users

- Training for users

# Australian Bureau of Meteorology

<b>Library/information service name</b>	National Meteorological Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Galina Brejneva
<b>Address</b>	700 Collins Street
<b>City/Town</b>	Docklands
<b>State/Territory</b>	VIC
<b>Post code</b>	3008
<b>Email</b>	library@bom.gov.au
<b>Phone</b>	(03) 9669 4472
<b>Website</b>	www.bom.gov.au/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Library of Congress Subject Headings, RDA: Resource Description and Access, UDC
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The National Meteorological Library supports the Bureau of Meteorology operations by providing relevant information services and products to the Bureau's staff. The Library also provides high quality information services to external customers including federal and state government departments, universities, meteorological agencies overseas, others with a particular interest in the science of meteorology and the public at large. The Library has been functioning since the Commonwealth Bureau of Meteorology commenced operations in 1908.

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# Australian Competition and Consumer Commission

<b>Library/information service name</b>	ACCC Library & Research Service
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Stephanie Picozzi and Morgan Wilson
<b>Address</b>	23 Marcus Clarke St
<b>City/Town</b>	Canberra
<b>State/Territory</b>	ACT
<b>Post code</b>	2601
<b>Email</b>	library@acc.gov.au
<b>Phone</b>	(02) 6243 1292
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Our service is based on contacts via email, phone and messaging
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	SirsiDynix BlueCloud
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters, Alerts, Curated new journal articles in Discovery service
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The ACCC Library and Research Service is a small library which supports the research needs of the ACCC and the AER (Australian Energy Regulator). The Library has a closed stack physical collection based in Canberra. The collection has a focus on competition and consumer law, energy and other material which support ACCC & AER's regulatory, enforcement and policy roles.

## Subject specialisations

- Competition law
- Consumer law
- Energy law
- General legal
- Economics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

The ACCC Library also maintains a print collection of publications by the ACCC and its predecessor organisations (Trade Practices Commission, Prices Surveillance Authority etc)

# Australian Film, Television and Radio School

<b>Library/information service name</b>	Jerzy Toeplitz Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Hayley Brown
<b>Address</b>	AFTRS, The Entertainment Quarter, Building 130
<b>City/Town</b>	Moore Park
<b>State/Territory</b>	NSW
<b>Post code</b>	2021
<b>Email</b>	library@aftrs.edu.au
<b>Phone</b>	(02) 9805 6440
<b>Website</b>	aftrs.edu.au/library

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/aftrs.library/">www.facebook.com/aftrs.library/</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	4
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm), weekends
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound); DVD, Blu-ray, U4K, VHS, Scripts, Computer Games
<b>Library Management system</b>	Horizon (SirsiDynix)
<b>Classification system/s</b>	Dewey Decimal Classification, Alphabetical
<b>Curated services</b>	Alerts, LibGuides, Emails, Facebook
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Recognised as Australia's leading library for the screen arts and broadcasting industries, The Jerzy Toeplitz Library was established in 1973. It houses an extensive and unique collection of film, television and radio specific resources and is staffed by experienced information professionals, who support the staff and students of AFTRS, industry professionals and members of the public.

## Subject specialisations

- Screen arts
- Broadcasting industries
- Film
- Television
- Radio

## Skill sets offered to users

- N/A

# Australian Institute of Family Studies

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	N/A
<b>Address</b>	Level 4, 40 City Road
<b>City/Town</b>	Southbank
<b>State/Territory</b>	VIC
<b>Post code</b>	3006
<b>Email</b>	library@aifs.gov.au
<b>Phone</b>	(03) 9214 7888
<b>Website</b>	aifs.gov.au/our-work/resources/aifs-library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Other</b>	Staffing is 1.1 EFT (some backup provided by a re-assigned librarian)
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	SirsiDynix Symphony
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We serve a government research institute focused on family studies; producer of "FAMILY" index database via Informit; small collection of rare grey literature, books, etc.; limited support to the public; established in 1980.

## Subject specialisations

- Family studies (inc. family law, child abuse, family support services)

## Skill sets offered to users

- N/A

# Australian Institute of Marine Science

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Lisa Capps
<b>Address</b>	PMB No 3
<b>City/Town</b>	Townsville
<b>State/Territory</b>	QLD
<b>Post code</b>	4810
<b>Email</b>	l.capps@aims.gov.au
<b>Phone</b>	(07) 4753 4486
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Other</b>	1 Records Officer
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Horizon - Sirsi Dynix
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	LibGuides, Due to lack of staff it is difficult to offer Current Awareness
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Mainly digital Information Services, operates Library, records Management and Registry. Marine Science based. Sole librarian and 1 records officer for 220 FTE

## Subject specialisations

- Marine Science

## Skill sets offered to users

- Coaching, mentoring for information professionals

# Australian National Maritime Museum

<b>Library/information service name</b>	Vaughan Evans Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Karen Pymble
<b>Address</b>	Wharf 7, 58 Pirrama Road
<b>City/Town</b>	Pymont
<b>State/Territory</b>	NSW
<b>Post code</b>	2009
<b>Email</b>	karen.pymble@sea.museum
<b>Phone</b>	(02) 9298 3739
<b>Website</b>	www.sea.museum/discover/library

## SOCIAL MEDIA

<b>Facebook</b>	@Sea.Museum
<b>Twitter</b>	@Sea.Museum
<b>Instagram</b>	@Sea.Museum
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, Electronic databases
<b>Library Management system</b>	Sydney Enterprise
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The library's collection reflects the activities and collecting interests of the museum. It includes: Publications relating to our permanent exhibition themes; Standard reference sources on ships and shipping; Material relating to our temporary exhibitions; Specialist museum publications on topics like exhibitions design, conservation and restoration, museology and maritime archaeology; A collection of journals on shipbuilding, yachting and surfing (with an emphasis on non-current materials). Our clients consist of museum staff, family history, authors, academic researchers, maritime researchers.

## Subject specialisations

- Ships and shipping
- Museum studies
- Maritime Heritage/Maritime Art
- Yachting
- Maritime archaeology

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Australian Nuclear Science and Technology Organisation (ANSTO)

<b>Library/information service name</b>	ANSTO Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	NSW

<b>Curated services</b>	Internal documents and updates on Library intranet
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	ANSTO Library Information Desk
<b>Address</b>	Locked Bag 2001
<b>City/Town</b>	Kirrawee DC
<b>State/Territory</b>	NSW
<b>Post code</b>	2232
<b>Email</b>	nlhr@ansto.gov.au
<b>Phone</b>	(02) 9717 7755
<b>Website</b>	ansto.on.worldcat.org/discovery

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	4
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Monday - Friday 8:45am - 4pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Microfiche, CD-Roms, DVD's, Technical Reports and Thesis
<b>Library Management system</b>	OCLC WMS, OCLC VDX, DSpace
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, Library is converting from UDC to Dewey

## Library service description

ANSTO Library is Australia's most comprehensive scientific centre for nuclear information. The collection contains 55,000 monographs, over 6,500 electronic journals, 1,700 print journal titles, over 200 databases, an extensive collection of technical reports dating from the 1950s, and a vast range of patents, standards, theses and nuclear literature.

## Subject specialisations

- Nuclear science
- Materials engineering
- Chemistry
- Nuclear medicine
- Physics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

- ANSTO is a member of CAUL
- ANSTO is implementing ORCID and a new research information management system in the near future.

# Australian Taxation Office

<b>Library/information service name</b>	Library Informaiton Services
<b>Service type</b>	Information service operating remotely from the physical library
<b>Service location</b>	ACT, NSW, SA, VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Benjamin Cowell OR Paul Ede
<b>Address</b>	GPO Box 9977
<b>City/Town</b>	Civic Square
<b>State/Territory</b>	ACT
<b>Post code</b>	2608
<b>Email</b>	N/A
<b>Phone</b>	(02) 6216 1111
<b>Website</b>	www.ato.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/ato.gov.au
<b>Twitter</b>	twitter.com/ato_gov_au
<b>Instagram</b>	N/A
<b>LinkedIn</b>	www.linkedin.com/company/australian-taxation-office
<b>Other</b>	community.ato.gov.au/
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	3
<b>Other</b>	2 Contract Management and Procurement, 1 IT Development
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Physical and digital archive
<b>Library Management system</b>	SirsiDynix
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Library Information Services provides a contemporary digital service to support ATO decision making and risk management We support the research capability of the ATO by providing desktop and mobile library services including: eLibrary and eLibraryWiki research content; Collection focus: Taxation, Taxation law – domestic & international; research assistance; skilling and research support for online databases; current awareness and news alerting via News; point of contact for ATO copyright advice.

## Subject specialisations

- Taxation
- Law
- Accounting

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)

# Commonwealth Director of Public Prosecutions

<b>Library/information service name</b>	As above
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

## Subject specialisations

- Law

## Skill sets offered to users

- N/A

## CONTACT DETAILS

<b>Manager/main contact</b>	Karen Collier
<b>Address</b>	28 Sydney Avenue
<b>City/Town</b>	Forrest
<b>State/Territory</b>	ACT
<b>Post code</b>	2603
<b>Email</b>	karen.collier@cdpp.gov.au
<b>Phone</b>	(02) 6206 5611
<b>Website</b>	www.cdpp.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Electronic databases
<b>Library Management system</b>	FIRST
<b>Classification system/s</b>	Moys
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

<b>Library/information service name</b>	CSIRO Library Services
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Thomas Girke
<b>Address</b>	CSIRO Library Services, Private Bag 89
<b>City/Town</b>	Clayton South
<b>State/Territory</b>	VIC
<b>Post code</b>	3169
<b>Email</b>	thomas.girke@csiro.au
<b>Phone</b>	(03) 9545 7866
<b>Website</b>	www.csiro.au/en/Publications/Libraries

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Other</b>	Approximately 30 professional library staff.
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Alma
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access, Universal Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Established in 1926 CSIRO Library Services is the largest science and technology library in Australia. Collection strengths include physical sciences, Earth sciences, life sciences, computing, mathematics and statistics. The library services 5,000 staff across Australia.

## Subject specialisations

- Physical sciences
- Earth sciences
- Life sciences
- Computing
- Mathematics and statistics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# Department of Agriculture

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Karen Kidd
<b>Address</b>	7 London Circuit
<b>City/Town</b>	Canberra
<b>State/Territory</b>	ACT
<b>Post code</b>	2600
<b>Email</b>	library@agriculture.gov.au
<b>Phone</b>	(02) 6272 4270
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Symphony
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Library has been in operation for over 40 years. Collection: agriculture, agricultural economics, plant and animal biosecurity, forests, fisheries

## Subject specialisations

- Agriculture
- Fisheries
- Biosecurity
- Forestry

## Skill sets offered to users

- Training for users

# Department of Foreign Affairs and Trade

<b>Library/information service name</b>	H. V. Evatt Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Brad Hinton
<b>Address</b>	Level 1, 44 Sydney Ave
<b>City/Town</b>	Forrest
<b>State/Territory</b>	ACT
<b>Post code</b>	2603
<b>Email</b>	brad.hinton@dfat.gov.au
<b>Phone</b>	(02) 6261 2997
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Sirsi Dynix
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The DFAT library serves Australian-based staff and overseas staff of the Department of Foreign Affairs and Trade. The collection focuses on core policy areas such as foreign policy, diplomacy, trade, international relations, foreign aid, international development, economics, politics, and country information. In addition, the collection supports corporate functions, including learning and development.

## Subject specialisations

- Foreign Policy
- International relations
- Aid and international development
- Politics
- Economics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Knowledge Management

# Department of Health

<b>Library/information service name</b>	Information Resources and Research Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Assistant Director
<b>Address</b>	136 Narrabundah Lane
<b>City/Town</b>	Symonston
<b>State/Territory</b>	ACT
<b>Post code</b>	2609
<b>Email</b>	IRRS@health.gov.au
<b>Phone</b>	(02) 6232 8611
<b>Website</b>	www.health.gov.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	6
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	First and Horizon
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We provide a range of library services to Department of Health including TGA and some portfolio agencies in health policy, primary health care, aged and mental health care and support the research assessment of new therapeutic products.

## Subject specialisations

- Biomedical regulation
- Primary health care
- Health policy
- Aged care
- Mental health care

## Skill sets offered to users

- Providing advice on health related information

# Department of Social Services

<b>Library/information service name</b>	Library Services, Department of Social Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Jo-Ann Cryer
<b>Address</b>	Physical: Enid Lyons Building, Level 3A, 71 Athllon Dr Postal: GPO Box 9820, Canberra ACT 2601
<b>City/Town</b>	Greenway
<b>State/Territory</b>	ACT
<b>Post code</b>	2900
<b>Email</b>	Library.research@dss.gov.au
<b>Phone</b>	(02) 6146 1273
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	4
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Phone and email monitored between 9 am and 5 pm; Collection is not open to clients
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eJournals, print journals, AV materials
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey
<b>Curated services</b>	Daily current awareness Alert on issues relevant to DSS; iSpaces (libguides) on various topics including Leadership and Management

<b>Reference service</b>	Yes
<b>Research service</b>	Yes, limited capacity. Where possible we provide staff with training and advice on doing their own research
<b>Interlibrary lending</b>	LADD; Gratisnet; ALLIES

## Library service description

Library Manager reports to EL2; Library is in the Policy Office

## Subject specialisations

- Social policy
- social welfare
- Indigenous affairs
- Disability
- Housing

## Skill sets offered to users

- Cataloguing
- Literature searches

# Department of Veterans' Affairs

<b>Library/information service name</b>	Information Resources and Library Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Joanne Wagner
<b>Address</b>	21 Genge Street
<b>City/Town</b>	Canberra
<b>State/Territory</b>	ACT
<b>Post code</b>	2601
<b>Email</b>	joanne.wagner@dva.gov.au
<b>Phone</b>	(02) 6289 6720
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	SirsiDynix EOS
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Information Resources and Library Services connects staff and external stakeholders to the information they require to support business requirements and build evidence based policy.

## Subject specialisations

- Health
- Military history

## Skill sets offered to users

- N/A

# Federal Court of Australia

<b>Library/information service name</b>	Library & Information Services
<b>Service type</b>	Branch Libraries serving the organisation/department/agency
<b>Service location</b>	NSW, QLD, SA, VIC, WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Georgia Livissianos
<b>Address</b>	Level 10, 3 Angas Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	georgia.livissianos@fedcourt.gov.au
<b>Phone</b>	(08) 8219 1065
<b>Website</b>	www.fedcourt.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	6
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	SirsiDynix
<b>Classification system/s</b>	Moys Classification Scheme
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Collection Focus: Law. User Group: Judicial Officers and staff of the Federal Court of Australia, the Family Court of Australia and the Federal Circuit Court of Australia; Members and staff of the National Native Title Tribunal.

## Subject specialisations

- Law

## Skill sets offered to users

- Training for users

# Food Standards Australia New Zealand

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	ACT

## Library service description

FSANZ staff in Australia and New Zealand. Collection focus is food-related, nutrition, technology, chemistry, public health and regulation.

## CONTACT DETAILS

<b>Manager/main contact</b>	Janine Chandler
<b>Address</b>	GPO Box 5423
<b>City/Town</b>	Kingston
<b>State/Territory</b>	ACT
<b>Post code</b>	2604
<b>Email</b>	Library@foodstandards.gov.au
<b>Phone</b>	(02) 62712650
<b>Website</b>	www.foodstandards.gov.au/Pages/default.aspx

## Subject specialisations

- Food
- Consumers

## Skill sets offered to users

- N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Sirsi Dynix
<b>Classification system/s</b>	Library of Congress Subject Headings
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

# Great Barrier Reef Marine Park Authority

<b>Library/information service name</b>	Information Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Joanna Ruxton
<b>Address</b>	GBRMPA, PO Box 1379
<b>City/Town</b>	Townsville
<b>State/Territory</b>	QLD
<b>Post code</b>	4810
<b>Email</b>	joanna.ruxton@gbbrmpa.gov.au
<b>Phone</b>	(07) 4750 0627
<b>Website</b>	koha.gbbrmpa.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Allied Field Professional</b>	1
<b>Other</b>	1 Project Officer
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; eBooks; eJournals; Electronic databases; Digital photography, electronic grey literature and corporate knowledge
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification, Media equations 'lookatme' DAMS; DSpace repository
<b>Curated services</b>	Alerts, Personalised/as needed collated material
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Library, image and records services supporting the agency. The library collections focus on marine research, social science, history, biology, ecology and policy.

## Subject specialisations

- Marine and environmental research
- Environmental management
- Earth and ocean sciences

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Subject specific knowledge, information policy and procedure advice

A 3D architectural rendering of a city street grid. The buildings are represented as simple rectangular blocks with varying heights and orientations, set against a light gray background. The streets are depicted as a network of lines, some straight and some curved, creating a complex urban layout. The overall style is clean and modern, with a focus on geometric forms and perspective.

# AUSTRALIAN CAPITAL TERRITORY

# ACT Heritage Library, Libraries ACT

<b>Library/information service name</b>	ACT Heritage Library
<b>Service type</b>	Libraries ACT have 9 branch libraries and the ACT Heritage Library each at its own location.
<b>Service location</b>	ACT

<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	No, or apply to the library

## CONTACT DETAILS

<b>Manager/main contact</b>	Antoinette Buchanan
<b>Address</b>	255 Canberra Avenue
<b>City/Town</b>	Fyshwick
<b>State/Territory</b>	ACT
<b>Post code</b>	2609
<b>Email</b>	act.heritage.library@act.gov.au
<b>Phone</b>	(02) 6207 5163
<b>Website</b>	library.act.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	@LibrariesACT
<b>Twitter</b>	@LibrariesACT
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	1
<b>Library Assistant</b>	1
<b>Allied Field Professional</b>	1
<b>Other</b>	1 Manager, 2 Volunteers
<b>Opening hours with staff assistance</b>	9:30am – 5pm Monday to Friday and 10am – 4pm Saturday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; Electronic databases; Manuscripts, ephemera, photographs, maps, posters
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification, Running number in order of acquisition
<b>Curated services</b>	N/A

## Library service description

The ACT Heritage Library helps tell the stories of Canberra and its people. We collect, preserve, promote and provide access to the documents that record the lives of Canberrans at home and in the wider community.

## Subject specialisations

- ACT history and heritage

## Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

## Additional information

We will be launching a new ILMS later this year

# Office of the Legislative Assembly

<b>Library/information service name</b>	Legislative Assembly Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	ACT

## CONTACT DETAILS

<b>Manager/main contact</b>	Jennifer Carmody
<b>Address</b>	Level 1, North Building 180 London Cct
<b>City/Town</b>	Canberra
<b>State/Territory</b>	ACT
<b>Post code</b>	2601
<b>Email</b>	lalibrary@parliament.act.gov.au
<b>Phone</b>	(02) 6205 0397
<b>Website</b>	Not available to the public

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	4
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Monday - Friday 8:30am - 5pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Radio and television recordings
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Library Monitor (fortnightly current awareness bulletin)
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The LA Library provides library services to the members of the ACT parliament, their staff, and committees as well providing services to members of the ACT public service.

## Subject specialisations

- Parliament/government
- Public administration
- ACT government documents

## Skill sets offered to users

- Training for users



# NEW SOUTH WALES

# Australian College of Health Service Management (ACHSM)

<b>Library/information service name</b>	National Health Performance Authority (NHPA)
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	NSW

## Subject specialisations

- Healthcare service
- Health management
- Leadership

## CONTACT DETAILS

<b>Manager/main contact</b>	N/A
<b>Address</b>	PO Box 959
<b>City/Town</b>	Ryde
<b>State/Territory</b>	NSW
<b>Post code</b>	1680
<b>Email</b>	library@achsm.org.au
<b>Phone</b>	N/A
<b>Website</b>	www.achsm.org.au/resources/library

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	N/A
<b>Formats offered</b>	eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Australian Dental Association

<b>Library/information service name</b>	ADA NSW Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Carol Moran
<b>Address</b>	1/1 Atchison Street, St. Leonards
<b>City/Town</b>	Sydney
<b>State/Territory</b>	NSW
<b>Post code</b>	2065
<b>Email</b>	library@adansw.com.au
<b>Phone</b>	(02) 8436 9960
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1 (1.25 FTE)
<b>Library Technicians</b>	1 (0.8 FTE)
<b>Library Assistant</b>	1 (0.2 FTE)
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Liberty (Softlink)
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, CPD Course reading lists
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The ADA NSW Library has been serving members of the Australian Dental Association NSW branch since 1929 providing dentistry specific books, journals, databases and search assistance.

## Subject specialisations

- Dentistry
- Oral and maxillofacial surgery

## Skill sets offered to users

- N/A

# Australian Institute of Police Management

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW

## Subject specialisations

- N/A

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

## CONTACT DETAILS

<b>Manager/main contact</b>	Amanda Hovey
<b>Address</b>	1 Collins Beach Rd
<b>City/Town</b>	Manly
<b>State/Territory</b>	NSW
<b>Post code</b>	2095
<b>Email</b>	library@aipm.gov.au
<b>Phone</b>	(02) 9934 4743
<b>Website</b>	www.aipm.gov.au/knowledge/aipm-library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	@aipmlibrary
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Australian Museum

<b>Library/information service name</b>	Australian Museum Research Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	NSW

<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Vanessa Finney
<b>Address</b>	Australian Museum, 1 William St
<b>City/Town</b>	Sydney
<b>State/Territory</b>	NSW
<b>Post code</b>	2010
<b>Email</b>	library@austmus.gov.au
<b>Phone</b>	(02) 9320 6185
<b>Website</b>	australianmuseum.net.au/ learn/collections/archives/ research-library/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	Main library phone number: (02) 9320 6152 ILLs and document delivery email: ill@austmus.gov.au

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	1
<b>Allied Field Professional</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Electronic databases
<b>Library Management system</b>	First Software Solutions
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access, AACR2, alphabetical order, random storage

## Library service description

Second oldest library in Australia founded in 1836, now one of the country's largest natural history resources. Collection focus on natural history, zoology, cultural collections, anthropology, and museology. Approximately 120,000 volumes, over 5000 of which are rare books. Primary user group is Museum staff, open to external researchers and members of the public by appointment only.

## Subject specialisations

- Natural History
- Zoology
- Cultural Collections
- Anthropology
- Museology

## Skill sets offered to users

- N/A

# Australian Red Cross Lifeblood

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Janette Smith
<b>Address</b>	17 O'Riordan St
<b>City/Town</b>	Alexandria
<b>State/Territory</b>	NSW
<b>Post code</b>	2015
<b>Email</b>	jansmith@redcrossblood.org.au
<b>Phone</b>	(02) 9234 2372
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Amlib
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Our collection is transfusion, hematology and general medical focussed. Catering for staf of the Australian Red Cross Lifeblood

## Subject specialisations

- Transfusion
- Hemtology
- Blood
- immunology
- General medical

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Central Coast Local Health District

<b>Library/information service name</b>	Library Services
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Suzanne Lewis
<b>Address</b>	PO Box 361
<b>City/Town</b>	Gosford
<b>State/Territory</b>	NSW
<b>Post code</b>	2250
<b>Email</b>	cclhd-libraries@health.nsw.gov.au
<b>Phone</b>	(02) 4320 3370
<b>Website</b>	www.cclhd.health.nsw.gov.au/ research-and-learning/learning/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	1
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Sierra (Innovative)
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, LibGuides, Literature searches
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The CCLHD Library Service provides a range of information resources and services to hospital staff, and students of affiliated universities on clinical placement, supporting patient care, education, research and clinical practice improvement. The collection is largely electronic (bibliographic databases and online journals) plus a small hard copy monograph collection. Two libraries are maintained and staffed during business hours: one at Gosford Hospital and one at Wyong Hospital.

## Subject specialisations

- Medicine
- Surgery
- Nursing
- Allied Health
- Mental Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Health and medical research methodology
- evidence based practice

# Dementia Australia

<b>Library/information service name</b>	Dementia Australia library
<b>Service type</b>	National service with two main physical collections (Vic and NSW)
<b>Service location</b>	NSW, VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Stroma Mauritzen / Michelle De Mari
<b>Address</b>	98-104 Riversdale Road
<b>City/Town</b>	Hawthorn
<b>State/Territory</b>	VIC
<b>Post code</b>	3122
<b>Email</b>	library@dementia.org.au
<b>Phone</b>	1800 100 500
<b>Website</b>	www.dementia.org.au/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals
<b>Library Management system</b>	Liberty - Softlink
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

## Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

## Skill sets offered to users

- N/A

# Department of Planning, Industry & Environment

<b>Library/information service name</b>	As above
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	lyn Barham
<b>Address</b>	CB ALEXANDER AGRICULTURAL COLLEGE, Tocal Road
<b>City/Town</b>	Paterson
<b>State/Territory</b>	NSW
<b>Post code</b>	2421
<b>Email</b>	lyn.barham@dpie.nsw.gov.au
<b>Phone</b>	(02) 4939 8830
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Assistant</b>	3
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm), Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Liberty(Softlink)
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

Collection focus; Agriculture, fisheries, biosecurity, environment, conservation, forestry used mainly by researchers

## Subject specialisations

- Agriculture
- Forestry
- Fisheries
- Environment

## Skill sets offered to users

- Training for users

# Fairfield Hospital

<b>Library/information service name</b>	Fairfield Hospital Clinical Library
<b>Service type</b>	We are a sole library but act as a consortium known as CLIN librraies to ensure all hospital libraries in South West Sydney Local Health District has equitable access to resources & and services.
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Denise Vitalone
<b>Address</b>	P. O.Box 5
<b>City/Town</b>	Fairfield
<b>State/Territory</b>	NSW
<b>Post code</b>	2170
<b>Email</b>	denise.vitalone@health.nsw.gov.au
<b>Phone</b>	(02) 9616 8225
<b>Website</b>	currently being updated

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	no Skype access

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	8.30am-5.00pm Monday to Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Infor (V-Smart)
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Staff only library servicing medical, nursing, allied health professionals and health administrators and managers. Collection consists of historical archives, medical, nursing , allied health resources and business management titles both print and electronic.

## Subject specialisations

- Paediatrics
- Emergency medicine
- General medicine
- Orthopaedics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

The 5 libraries in the South Western Sydney Local Health District - Bankstown, Campbelltown/Bowral, Fairfield and Liverpool - meet regularly to ensure the best service model is used and purchase resources as a consortium to keep costs low. This allows smaller libraries within the district to access resources they could not normally afford to benefit staff throughout the District

# Health Education and Training Institute (HETI)

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	David Wong-See
<b>Address</b>	Building 101 (Cumberland Hospital campus), 5 Fleet Street
<b>City/Town</b>	North Parramatta
<b>State/Territory</b>	NSW
<b>Post code</b>	2151
<b>Email</b>	David.Wong-See@health.nsw.gov.au
<b>Phone</b>	(02) 9844 6333
<b>Website</b>	heti.edu.au/student-information/student-support/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Monday, Thursday, Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	Softlink Liberty
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

The Library provides staff and students at the Health Education and Training Institute (HETI) a range of resources and information services to support the courses held at HETI.

## Subject specialisations

- Mental Health
- Psychiatry
- Psychology
- Higher Education

## Skill sets offered to users

- Training for users

# Hunter New England Local Health District

<b>Library/information service name</b>	HNE Health Libraries
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Steve Mears
<b>Address</b>	Locked Bag 1
<b>City/Town</b>	Hunter Region Mail Centre
<b>State/Territory</b>	NSW
<b>Post code</b>	2310
<b>Email</b>	steve.mears@health.nsw.gov.au
<b>Phone</b>	(02) 4921 3777
<b>Website</b>	www.hnehealthlibraries.com.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	5
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm), Weekends
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Innovative
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Systematic Review Service
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

HNE Health Libraries specialise in the provision of medical and health sciences information to the staff of Hunter New England Local Health District as well as staff and students of the Faculty of Health and Biomedical Sciences, University of Newcastle.

## Subject specialisations

- Health and Medicine

## Skill sets offered to users

- N/A

# Liverpool Hospital, SWSLHD

<b>Library/information service name</b>	Ken Merten Library, Liverpool Hospital
<b>Service type</b>	Networked library in CLIN (SWSLHD) Libraries which act as a consortium for purchasing to ensure all hospital staff and students in South Western Sydney Local Health District have equitable access to resources and services.
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Gia Vigh
<b>Address</b>	Level 1, Liverpool Hospital, Corner of Elizabeth and Goulburn Streets
<b>City/Town</b>	Liverpool
<b>State/Territory</b>	NSW
<b>Post code</b>	2170
<b>Email</b>	<a href="mailto:liverpool.library@health.nsw.gov.au">liverpool.library@health.nsw.gov.au</a>
<b>Phone</b>	(02) 8738 3557, (02) 8738 8460
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	2
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	V-smart (Infor)

<b>Classification system/s</b>	National Library of Medicine Classification
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Accessible to hospital staff and affiliated students. Collection consists of medical, nursing, allied health, business, and management print and electronic resources, and historical archives.

## Subject specialisations

- Clinical Medicine
- Nursing
- Medical Student texts
- SWSLHD publications

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

The Clinical Library & Information Network (CLIN) (SWSLHD) consists of Bankstown, Bowral, Campbelltown, Fairfield and Liverpool Hospital Libraries.

# Nan Tien Institute

<b>Library/information service name</b>	Nan Tien Institute Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Jamila Choubassi
<b>Address</b>	231 Nolan Street
<b>City/Town</b>	Unanderra
<b>State/Territory</b>	NSW
<b>Post code</b>	2526
<b>Email</b>	library@nantien.edu.au
<b>Phone</b>	(02) 4258 0744
<b>Website</b>	library.nantien.edu.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm), open on weekends only if class is being held.
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Library of Congress Subject Headings
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Our serves the research needs of staff and students at NTI, with a specialised collection of Buddhist resources, and a growing collection of health resources. We are open to the public and offer community membership.

## Subject specialisations

- Buddhism

## Skill sets offered to users

- N/A

# New England Regional Art Museum

<b>Library/information service name</b>	Howard Hinton Research Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Sylvia Ransom
<b>Address</b>	106-114 Kentucky Street
<b>City/Town</b>	Armidale
<b>State/Territory</b>	NSW
<b>Post code</b>	2350
<b>Email</b>	sylvialransom@gmail.com
<b>Phone</b>	(02) 6772 5255
<b>Website</b>	www.neram.com.au/visit/research-library

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/neram.art
<b>Twitter</b>	twitter.com/neram_art
<b>Instagram</b>	www.instagram.com/neramuseum/
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1 (volunteer)
<b>Opening hours with staff assistance</b>	Wednesdays, or by prior arrangement
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	eHive
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Our library collections support the Gallery's Collection, exhibitions and programs and includes: monographs on art; catalogues of art exhibitions; journals devoted to art. An important part of the library collection consists of books donated by Howard Hinton to the Armidale Teachers' College between 1929 and 1948. This material provides a comprehensive snapshot of what was available on art in book form at the time of these donations.

## Subject specialisations

- Australian art
- History of printing in Australia
- General art books

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Northern New South Wales Local Health District

<b>Library/information service name</b>	Lismore Base Hospital Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Cathie Nilon
<b>Address</b>	60 Uralba Street
<b>City/Town</b>	Lismore
<b>State/Territory</b>	NSW
<b>Post code</b>	2480
<b>Email</b>	NNSWLHD-LIS-Library@health.nsw.gov.au
<b>Phone</b>	(02) 6620 2447
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Softlink Liberty V5
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Lismore Base Hospital Library provides library service to the staff, visiting medical officers and students on placement for the Richmond sites of the Northern NSW Local Health District. The main subject areas are medical, nursing and allied health.

## Subject specialisations

- Medicine
- Nursing
- Allied Health
- Management

## Skill sets offered to users

- Endnote

# NPS MedicineWise

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Liz Kempton
<b>Address</b>	Level 7, 418a Elizabeth Street
<b>City/Town</b>	Surry Hills
<b>State/Territory</b>	NSW
<b>Post code</b>	2010
<b>Email</b>	lkempton@nps.org.au
<b>Phone</b>	(02) 8217 8718
<b>Website</b>	www.nps.org.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1 (0.6 FTE)
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	FIRST
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

NPS' library is predominantly an information service with minimal print resources and physical space. It has a mainly pharmacological / drug and health technology focus in line with the business focus.

## Subject specialisations

- pharmacology
- drug adverse effects
- health technologies
- pharmaceuticals
- evidence based practice

## Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# NSW Health Coffs Harbour Health Campus

<b>Library/information service name</b>	Coffs Harbour Health Campus Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Melissa Buckman
<b>Address</b>	Coffs Harbour Health Campus, 345 Pacific Highway
<b>City/Town</b>	Coffs Harbour
<b>State/Territory</b>	NSW
<b>Post code</b>	2450
<b>Email</b>	MNCLHD-CHHC-Library@health. nsw.gov.au
<b>Phone</b>	(02) 6656 7161
<b>Website</b>	<a href="http://mnclhd.health.nsw.gov.au/i/library/">mnclhd.health.nsw.gov.au/i/library/</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	<a href="http://www.linkedin.com/in/melmb1/">www.linkedin.com/in/melmb1/</a>
<b>Other</b>	<a href="http://ncahslibraries.blogspot.com/">ncahslibraries.blogspot.com/</a>
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)  Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Liberty
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Coffs Harbour Health Campus Library works cooperatively with Port Macquarie Base Hospital Library to provide staff, VMOs and students on placement with relevant evidence-based resources for patient care and education.

## Subject specialisations

- All medical based

## Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# Penrith Museum of Printing

<b>Library/information service name</b>	Printing industry library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Stephanus Peters
<b>Address</b>	at the grounds of the Penrith Paceway, Ransley Street
<b>City/Town</b>	Penrith
<b>State/Territory</b>	NSW
<b>Post code</b>	2750
<b>Email</b>	printing_museum@sifan.org
<b>Phone</b>	0416 374 477
<b>Website</b>	www.printingmuseum.org.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Allied Field Professional</b>	3
<b>Opening hours with staff assistance</b>	Weekends
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books
<b>Library Management system</b>	N/A
<b>Classification system/s</b>	N/A
<b>Curated services</b>	N/A
<b>Reference service</b>	No
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

The Penrith Museum of Printing has an extensive collection of books, manuals, documents and other letterpress printing artifacts which are all available for viewing. We have over 400 books and manuals in our collection all of which can be accessed at the museum.

## Subject specialisations

- Graphic industry
- Letterpress
- General printing

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# RIDBC Renwick Centre

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Andrew Spencer
<b>Address</b>	Private Bag 29
<b>City/Town</b>	Parramatta
<b>State/Territory</b>	NSW
<b>Post code</b>	2124
<b>Email</b>	renwick.library@ridbc.org.au
<b>Phone</b>	(02) 9872 0285
<b>Website</b>	www.ridbc.org.au/renwick/library-services

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals
<b>Library Management system</b>	Alma
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The RIDBC Renwick Centre Library is a highly specialised resource centre providing an information service to support the Renwick Centre's research and postgraduate needs of all RIDBC staff. Our collection has a focus on sensory disability, and includes books and journals, audiovisual resources, and assessment kits.

## Subject specialisations

- Hearing impairment
- Vision impairment
- Deafblindness

## Skill sets offered to users

- Training for users

# South Western Sydney Local Health District

<b>Library/information service name</b>	Macarthur Clinical Library - Campbelltown Hospital
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Jacqueline Smith
<b>Address</b>	Campbelltown Hospital - MCS Bld, Parkside Crescent
<b>City/Town</b>	Campbelltown
<b>State/Territory</b>	NSW
<b>Post code</b>	2560
<b>Email</b>	jacqueline.smith3@health.nsw.gov.au
<b>Phone</b>	(02) 4634 3941
<b>Website</b>	www.swslhd.health.nsw.gov.au/ccq/library/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	1
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Vsmart Air (Infor)
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The Macarthur Clinical Library is part of the Clinical Library & Information Network (CLIN) which provides information services and resources to staff and students across South Western Sydney Local Health District.

## Subject specialisations

- Paediatrics
- Health Management

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# Southern NSW Local Health District

<b>Library/information service name</b>	Health Services Library, SNSWLHD
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Suzanne Hannan
<b>Address</b>	SNSWLHD Health Services Library, 130 Goldsmith St
<b>City/Town</b>	Goulburn
<b>State/Territory</b>	NSW
<b>Post code</b>	2580
<b>Email</b>	Suzanne.Hannan@health.nsw.gov.au
<b>Phone</b>	(02) 4827 3145
<b>Website</b>	gsahs.intersearch.com.au/cgi-bin/ koha/opac-main.pl

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Monday - Thursday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Electronic databases,
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Health library, with a special focus on clinical services, and rural health. Open to Health District employees only.

## Subject specialisations

- Clinical Medicine
- Nursing
- Allied health
- Health research

## Skill sets offered to users

- Training for users

# St Vincent's Hospital Sydney

<b>Library/information service name</b>	Walter McGrath Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Rolf Schafer, Library Manager
<b>Address</b>	Walter McGrath Library, St Vincent's Hospital, 390 Victoria Street
<b>City/Town</b>	Darlinghurst
<b>State/Territory</b>	NSW
<b>Post code</b>	2010
<b>Email</b>	svhs.library@svha.org.au
<b>Phone</b>	(02) 8382 2260
<b>Website</b>	svhs.ovidds.com/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	8:30am-5:00pm, Monday - Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Alerts, LibGuides, Electronic Table of Contents (eTOCs)
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

"The Walter McGrath Library was founded in 1954 and supports high quality patient care, research and education through the provision of information services and resources for clinicians, staff and students from across St Vincent's Network. The Library maintains various resources to support the specialty areas across the Network and its services include document delivery, literature searches, research support, training, and literature surveillance."

## Subject specialisations

- Heart and lung transplantation
- Cardiology and cardiac surgery
- Bone marrow transplantation
- Oncology
- Mental health and alcohol and drug dependence

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Link resolver and authentication management

## Additional information

Member of GRATISNet for document delivery and provide article linking via the PubMed Outside Tool Service.

# The Northcott Society

<b>Library/information service name</b>	Northcott Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Judi Lipp
<b>Address</b>	Northcott Building, 1 Fennell Street
<b>City/Town</b>	North Parramatta
<b>State/Territory</b>	NSW
<b>Post code</b>	2151
<b>Email</b>	library@northcott.com.au
<b>Phone</b>	(02) 9890 0161
<b>Website</b>	www.northcott.com.au

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/Northcottdisabilityservice/
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, Audio-visual
<b>Library Management system</b>	Liberty5 from Softlink.
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Northcott Library is a specialist information service focusing on disability and related issues. Resources include books, journals, kits, activity cards, audio-visual material, web links, electronic documents and a comprehensive collection of writings and presentations from customers and staff.

## Subject specialisations

- Disability
- Education
- Equipment
- therapy
- Children's literature

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Western New South Wales Local Health District

<b>Library/information service name</b>	George Hatch medical Library, Dubbo Health Service
<b>Service type</b>	Branch Library with no "Main" Library
<b>Service location</b>	NSW

## Library service description

Area health library providing service to health staff, students and researchers in the northern section of a large local health district in central NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Don Keast
<b>Address</b>	PO Box 739
<b>City/Town</b>	Dubbo
<b>State/Territory</b>	NSW
<b>Post code</b>	2830
<b>Email</b>	donald.keast@health.nsw.gov.au
<b>Phone</b>	(02) 6809 6485
<b>Website</b>	gwahsopac.intersearch.com.au

## Subject specialisations

- Medicine
- Nursing
- Indigenous health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## Additional information

Gratisnet member

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	N/A
<b>Formats offered</b>	Books, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Western NSW LHD

<b>Library/information service name</b>	Bathurst Health Service Library
<b>Service type</b>	One of a five library network (without a main library)
<b>Service location</b>	NSW

## CONTACT DETAILS

<b>Manager/main contact</b>	Frances Guinness
<b>Address</b>	Bathurst Health Service Library, Heritage Building, Howick Street
<b>City/Town</b>	Bathurst
<b>State/Territory</b>	NSW
<b>Post code</b>	2795
<b>Email</b>	frances.guinness@health.nsw.gov.au
<b>Phone</b>	(02) 6330 5344
<b>Website</b>	<a href="http://wnswlhd.gwahs.nswhealth.net/ResearchAndInnovation2/LibraryServices.php">http://wnswlhd.gwahs.nswhealth.net/ResearchAndInnovation2/LibraryServices.php</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1 (Mondays only)
<b>Opening hours with staff assistance</b>	Mondays only
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Library is at least 20 years old, and services all NSW Health across the LHD: medical, nursing, allied health, management, administration and service staff.

## Subject specialisations

- Medical
- Nursing
- Public health
- Health research

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Assignment proofreading, referencing advice

## Additional information

Do not charge for ILL. Ring first on Mondays only, or contact Orange Health Service Library on (02) 6369 3582

# Western Sydney Local Health District

<b>Library/information service name</b>	Cumberland Hospital Mental Health Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NSW

## Library service description

The Mental Health Library is the major mental health library for western Sydney, providing a library/information service for mental health workers, researchers and students.

## CONTACT DETAILS

<b>Manager/main contact</b>	Library Manager
<b>Address</b>	1-11 Hainsworth Street
<b>City/Town</b>	Westmead
<b>State/Territory</b>	NSW
<b>Post code</b>	2145
<b>Email</b>	WSLHD-CumberlandLibrary@health.nsw.gov.au
<b>Phone</b>	(02) 9840 3503
<b>Website</b>	<a href="http://www.wslhd.health.nsw.gov.au/Education-Portal/Library/mental-health-library-cumberland">www.wslhd.health.nsw.gov.au/Education-Portal/Library/mental-health-library-cumberland</a>

## Subject specialisations

- Mental Health
- Psychiatry
- Psychology

## Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Spydus (Civica)
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW, QLD, SA, TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Emma Datson
<b>Address</b>	yourtown Business Centre, Suite 5, Cordova Street
<b>City/Town</b>	Milton
<b>State/Territory</b>	QLD
<b>Post code</b>	4064
<b>Email</b>	library@yourtown.com.au
<b>Phone</b>	(07) 3867 1330
<b>Website</b>	www.yourtown.com.au (Library does not have publically available address)

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Not available to public users
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Internally designed subject based
<b>Curated services</b>	Newsletters, LibGuides, Intranet SharePoint pages
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

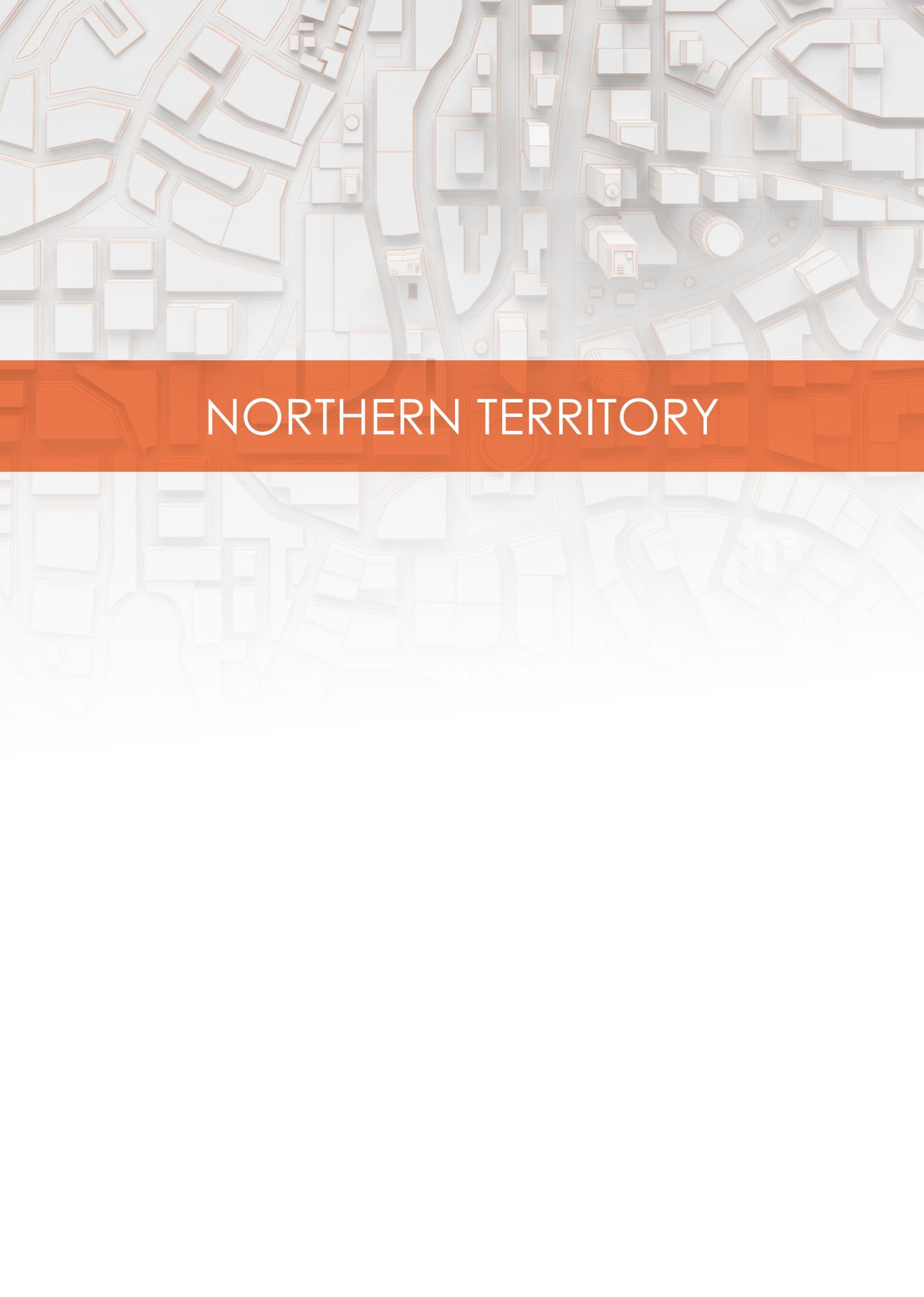
yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

## Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



# NORTHERN TERRITORY

# Aboriginal Areas Protection Authority

<b>Library/information service name</b>	Harvey Collection
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	NT

## CONTACT DETAILS

<b>Manager/main contact</b>	Yvonne Forrest OAM
<b>Address</b>	GPO Box 1890
<b>City/Town</b>	Darwin
<b>State/Territory</b>	NT
<b>Post code</b>	0801
<b>Email</b>	yvonne.forrest@nt.gov.au
<b>Phone</b>	(08) 8999 4366
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Monday, Wednesday and Friday mornings
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, pamphlets, some journals
<b>Library Management system</b>	Our own - developed with the input from anthropologists
<b>Classification system/s</b>	revised word list - closer to Library of Congress
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Aboriginal land claims and Aboriginal issues in general

## Subject specialisations

- Land rights
- Ranger uranium

## Skill sets offered to users

- N/A

## Additional information

A small specific research library usually for internal use but available to others by appointment

# Department of Primary Industry and Resources, N.T.

<b>Library/information service name</b>	Arid Zone Research Institute (AZRI) Library
<b>Service type</b>	Principle physical library Darwin counterpart (Berrimah Research farm Library) is the main online information provider
<b>Service location</b>	NT

## CONTACT DETAILS

<b>Manager/main contact</b>	Bid Rose
<b>Address</b>	DPIR, AZRI Library, PO Box 8760
<b>City/Town</b>	Alice Springs
<b>State/Territory</b>	NT
<b>Post code</b>	0871
<b>Email</b>	azri.library@nt.gov.au
<b>Phone</b>	(08) 89518114
<b>Website</b>	intranet access only

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	8:00am - 4:15pm Mon- Fri
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Electronic databases
<b>Library Management system</b>	Softlink - Liberty
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

AZRI Library has an extensive collection of material on arid and semi-arid agriculture with a focus on the natural environment, pastoralism and arid crops.

## Subject specialisations

- Agriculture - Arid and semi-arid regions
- Beef and cattle
- Range management
- Arid horticulture, esp. dates, grapes, bushfoods
- Central Australian history

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Northern Territory Department of Health

<b>Library/information service name</b>	Library Services
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NT

## CONTACT DETAILS

<b>Manager/main contact</b>	Trudi Maly
<b>Address</b>	Building 4, Royal Darwin Hospital, Rocklands Drive
<b>City/Town</b>	Tiwi
<b>State/Territory</b>	NT
<b>Post code</b>	810
<b>Email</b>	trudi.maly@nt.gov.au
<b>Phone</b>	(08) 8922 8756
<b>Website</b>	library.health.nt.gov.au/ libraryservices

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	4
<b>Opening hours with staff assistance</b>	Monday - Friday 8am - 5pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Library Services supports the research and information needs of all NT Health staff and affiliated health professionals throughout the Northern Territory. The Library network is located in five of the NT hospitals consisting of three staffed branch libraries located in the Darwin, Alice Springs and Katherine hospitals; and 2 unstaffed libraries in the Tennant Creek and Gove hospitals and online support for remote, regional and Palmerston staff.

## Subject specialisations

- Aboriginal health

## Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# Northern Territory Department of Primary Industry and Resources

<b>Library/information service name</b>	Berrimah Farm Library
<b>Service type</b>	Information service operating remotely from the physical library
<b>Service location</b>	NT

<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Lynne Cooke
<b>Address</b>	GPO Box 3000
<b>City/Town</b>	Darwin
<b>State/Territory</b>	NT
<b>Post code</b>	801
<b>Email</b>	berrimahfarmlibrary@nt.gov.au
<b>Phone</b>	(08) 89992210
<b>Website</b>	<a href="https://berrimahfarm.softlinkhosting.com.au/liberty/libraryHome.do">https://berrimahfarm.softlinkhosting.com.au/liberty/libraryHome.do</a> (intranet)

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Library staff available 8.30 - 4.30. Collection housed remotely
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Liberty
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access

## Library service description

Berrimah Farm Library provides a library and information service primarily for departmental clients and primary industry groups. Focus of the collection is: agriculture, tropical horticulture, livestock industries, fisheries, biosecurity, entomology, plant pathology and veterinary science. The collection is dispersed amongst user groups or housed with our Alice Springs library (AZRI - Arid Zone Research Institute).

## Subject specialisations

- Tropical horticulture
- Entomology
- Plant Pathology
- Agriculture
- Fisheries and Aquaculture

## Skill sets offered to users

- Training for users

# Northern Territory Education and Languages Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NT

## CONTACT DETAILS

<b>Manager/main contact</b>	Michelle Turner
<b>Address</b>	1 Namarluk Drive
<b>City/Town</b>	Ludmilla
<b>State/Territory</b>	NT
<b>Post code</b>	820
<b>Email</b>	library.doe@ntschoools.net
<b>Phone</b>	(08) 8997 7006
<b>Website</b>	ntschoools-dedlcl.libguides.com/home

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books; Electronic databases; Games, musical instruments, posters
<b>Library Management system</b>	OCLC
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	No
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The combined NT Education and Darwin Languages Library provides resources, support and information services to all educators throughout the Northern Territory including office based departmental staff, non government and government school staff, pre-service teachers and language centre staff, students and parents.

## Subject specialisations

- Education
- Languages other than English

## Skill sets offered to users

- N/A

# Northern Territory Police Fire and Emergency Services

<b>Library/information service name</b>	PFES Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NT

## CONTACT DETAILS

<b>Manager/main contact</b>	Claire Nield
<b>Address</b>	814 McMillans Road
<b>City/Town</b>	Berrimah
<b>State/Territory</b>	NT
<b>Post code</b>	828
<b>Email</b>	pfes.library@pfes.nt.gov.au
<b>Phone</b>	(08) 8922 3671
<b>Website</b>	Not available to the public

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Monday - Thursday 7am- 5pm, Friday 8am - 4pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	OCLC Worldshare Management Service
<b>Classification system/s</b>	Dewey Decimal Classification, Themed areas
<b>Curated services</b>	Newsletters, Alerts, LibGuides, Literature reviews
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

PFES Library provides relevant, timely, and evidence based information and research services for organisational decision-making, and workforce development and training.

## Subject specialisations

- Policing
- Fire and Rescue
- Emergency Services
- Leadership and Management
- Wellbeing and Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal
- Customer Service, Change agents

## Additional information

We encourage collaboration and cooperation to improve service delivery.



# QUEENSLAND



# Darling Downs Health

<b>Library/information service name</b>	Darling Downs Health Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Daniel McDonald
<b>Address</b>	Toowoomba Hospital, Pechey Street
<b>City/Town</b>	Toowoomba
<b>State/Territory</b>	QLD
<b>Post code</b>	4350
<b>Email</b>	ddhhs-library@health.qld.gov.au
<b>Phone</b>	(07) 4616 5563
<b>Website</b>	www.health.qld.gov.au/libraries

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm), Outside-hours swipe card access
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Alma
<b>Classification system/s</b>	NLM
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Hospital and health science library serving the publicly-funded hospital and health services in Toowoomba and the Darling Downs region.

## Subject specialisations

- Health

## Skill sets offered to users

- Training for users

# Department of Agriculture and Fisheries, Queensland

<b>Library/information service name</b>	Research Information Service
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Helen Macpherson
<b>Address</b>	DAF Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
<b>City/Town</b>	Dutton Park
<b>State/Territory</b>	QLD
<b>Post code</b>	4102
<b>Email</b>	helen.macpherson@daf.qld.gov.au
<b>Phone</b>	N/A
<b>Website</b>	<a href="http://onesearch.siq.qld.gov.au/primo-explore/search?tab=default_tab&amp;search_scope=default_scope&amp;sortby=rank&amp;vid=DAF&amp;lang=en_US">http://onesearch.siq.qld.gov.au/primo-explore/search?tab=default_tab&amp;search_scope=default_scope&amp;sortby=rank&amp;vid=DAF&amp;lang=en_US</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	ris.documentdelivery@daf.qld.gov.au

## OPERATIONS

<b>Librarians</b>	4
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; eBooks; Journals; eJournals; Electronic databases; Conference papers, government reports, journal articles
<b>Library Management system</b>	Ex Libris Alma/Primo
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

DAF RIS Library has supported the scientists and researchers of the Department of Agriculture and Fisheries since the late 1800s. It provides a world class specialised digital research information service accessible 24/7.

## Subject specialisations

- Agriculture
- Biosecurity
- Crop Science
- Horticulture and Forestry Science
- Food science

## Skill sets offered to users

- Training for users
- Collaboration
- Resource & information sharing with Library professionals

# Department of Environment and Science

<b>Library/information service name</b>	Des   DNRME Library Service
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Cecelia Carroll
<b>Address</b>	DES Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
<b>City/Town</b>	Dutton Park
<b>State/Territory</b>	QLD
<b>Post code</b>	4102
<b>Email</b>	library@des.qld.gov.au
<b>Phone</b>	(07) 3170 5471
<b>Website</b>	www.qld.gov.au/environment/ library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	1
<b>Other</b>	2 Librarians job share one of the positions
<b>Opening hours with staff assistance</b>	Standard office hours 8.30am - 4.30pm.
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Liberty
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Alerts, LibGuides, Training sessions on use of library resources

## Library service description

Departmental staff of Dept Environment & Science and Dept. Natural Resources, Mines & Energy. Focus on science, natural resources, mining, geology and water subjects.

## Subject specialisations

- Science
- Natural resources
- Geology
- Water
- Environment

## Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# Department of Justice & Attorney-General Queensland

<b>Library/information service name</b>	Crown Law Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	QLD

## Library service description

Legal reference and research services to Departmental crown, prosecution legal staff and policy officers. Queensland Law collections. Departmental access only.

## CONTACT DETAILS

<b>Manager/main contact</b>	Mari McGuire
<b>Address</b>	Lvl 7, 50 Ann Street
<b>City/Town</b>	Brisbane
<b>State/Territory</b>	QLD
<b>Post code</b>	4000
<b>Email</b>	mari.mcguire@crownlaw.qld.gov.au
<b>Phone</b>	(07) 3031 5680
<b>Website</b>	N/A

## Subject specialisations

- Law

## Skill sets offered to users

- N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	FIRST Library Management System
<b>Classification system/s</b>	Moys
<b>Curated services</b>	Newsletters, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Drug ARM

<b>Library/information service name</b>	Drug ARM Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Deborah Fuller
<b>Address</b>	L1/493 Ipswich Road
<b>City/Town</b>	Annerley
<b>State/Territory</b>	QLD
<b>Post code</b>	4103
<b>Email</b>	Library@drugarm.com.au
<b>Phone</b>	(07) 3620 8820
<b>Website</b>	www.drugarm.com.au/resources/library/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	twitter.com/DrugARM_Library
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	www.pinterest.com.au/DrugARM_Library/ www.drugarm.com.au/news/professional-development-blog paper.li/drugarm_library#/
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Games and kits
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Pinterest, Professional development blog

## Library service description

A specialist drug and alcohol library, which also includes mental health, counselling and Aboriginal resources. The main client group is employees of the organisation, but it's open to the public for other professionals and clients. We also have an archive collection documenting the history of the organisation and temperance in Australia.

## Subject specialisations

- Alcohol and other drugs
- Mental health
- Counselling and psychotherapy
- Aboriginal
- Self-help

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Literature reviews

# HopgoodGanim Lawyers

<b>Library/information service name</b>	HopgoodGanim Lawyers Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Helen Gambley
<b>Address</b>	1 Eagle Street, Level 8, Waterfront Place
<b>City/Town</b>	Brisbane
<b>State/Territory</b>	QLD
<b>Post code</b>	4001
<b>Email</b>	h.gambley@hopgoodganim.com.au
<b>Phone</b>	(07) 3024 0391
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	library@hopgoodganim.com.au
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm), not open to the public
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Electronic databases
<b>Library Management system</b>	Liberty - Softlink
<b>Classification system/s</b>	Moys
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Covering all areas of law. Not open to the public

## Subject specialisations

- Law

## Skill sets offered to users

- Training for users

# Legal Aid Queensland Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Claudia Davies
<b>Address</b>	PO Box 2449
<b>City/Town</b>	Brisbane
<b>State/Territory</b>	QLD
<b>Post code</b>	4001
<b>Email</b>	library@legalaid.qld.gov.au
<b>Phone</b>	(07) 3917 0421
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	Inmagic DB/TextWorks and WebPublisher
<b>Classification system/s</b>	Dewey Decimal Classification, Moys
<b>Curated services</b>	Alerts, Curated topic lists, research guides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Law/government library providing research, reference, current awareness, training and knowledge management services to LAQ staff. The collection focus is Commonwealth and State government legal aid service priorities. The library was established in 1991.

## Subject specialisations

- Criminal law
- Family law
- Poverty law
- Legal aid

## Skill sets offered to users

- Training for users
- Service design, service planning and service evaluation, database design (DB/TextWorks)

# Metro North Hospital and Health Service

<b>Library/information service name</b>	Redcliffe and Caboolture Hospitals' Libraries
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	QLD

<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Jane Orbell-Smith
<b>Address</b>	Caboolture Hospital Library, Education Centre, Caboolture Hospital, McKean Street, Caboolture, Qld 4510 Redcliffe Hospital Library, Education Centre, Redcliffe Hospital, Anzac Avenue, Redcliffe, Qld 4020
<b>City/Town</b>	Redcliffe
<b>State/Territory</b>	QLD
<b>Post code</b>	4020
<b>Email</b>	redcablibrary@health.qld.gov.au
<b>Phone</b>	(07) 3883 7726
<b>Website</b>	redcab.libguides.com/ RedCabLibrary

## Library service description

The two libraries support Metro North Hospital and Health Service staff and students based at Redcliffe, Caboolture and Kilcoy Hospitals plus the Woodford Correctional Centre.

## Subject specialisations

- Allied Health
- Nursing
- Medicine

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	24/7 for swipe card holders. Librarian available via email Monday - Friday 6:30am - 2:30pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound), Models
<b>Library Management system</b>	ALMA
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	LibGuides

# Queen Elizabeth II Jubilee Hospital

<b>Library/information service name</b>	QEII Hospital Library
<b>Service type</b>	N/A
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Jane Simon
<b>Address</b>	QEII Hospital, Troughton Street
<b>City/Town</b>	Coopers Plains
<b>State/Territory</b>	QLD
<b>Post code</b>	4108
<b>Email</b>	jane.simon@health.qld.gov.au
<b>Phone</b>	(07) 3182 6261
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	Metro South facebook
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Alma
<b>Classification system/s</b>	Library of Congress Subject Headings
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

30 years plus; core reference collection in house; clinicians including doctors, nurses, allied health professionals, operational services, clinical assistants.

## Subject specialisations

- General surgery
- Gynecology
- Orthopedics
- Emergency Department
- Internal Medicine

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

# Queensland Department of Transport and Main Roads

<b>Library/information service name</b>	Library Services, Queensland Department of Transport and Main Roads
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Maryellen Edwards-Burgett
<b>Address</b>	GPO Box 1412
<b>City/Town</b>	Brisbane
<b>State/Territory</b>	QLD
<b>Post code</b>	4001
<b>Email</b>	Maryellen.Y.Edwards-Burgett@tmr.qld.gov.au
<b>Phone</b>	(07) 3066 8959
<b>Website</b>	<a href="http://www.qld.gov.au/transport/contacts/library">www.qld.gov.au/transport/contacts/library</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	2
<b>Library Assistant</b>	1
<b>Allied Field Professional</b>	1
<b>Opening hours with staff assistance</b>	Monday - Friday 9am - 4pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Unpublished reports, Departmental photos and video
<b>Library Management system</b>	SirsiDynix Symphony and Enterprise
<b>Classification system/s</b>	Library of Congress Subject Headings, UDC

<b>Curated services</b>	Current Awareness, Subject portals, Departmental repository, Departmental image and video, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Our mission is to provide high quality information resources and services to support Queensland Department of Transport and Main Roads in the delivery of strategic and professional outcomes. Services are provided to departmental officers throughout the state from the library, located at Carseldine, and online via the Library Services intranet.

## Subject specialisations

- Civil engineering and surveying; road and bridge design and construction
- Freight transport; passenger and public transport
- Marine engineering; ports and shipping
- Road safety; traffic engineering and control
- Transport economics and transport planning

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# Queensland Health

<b>Library/information service name</b>	Redland Hospital Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Kim Meers
<b>Address</b>	Library, Redland Hospital, Weippin St
<b>City/Town</b>	Cleveland
<b>State/Territory</b>	QLD
<b>Post code</b>	4163
<b>Email</b>	bayside-lib@health.qld.gov.au
<b>Phone</b>	(07) 3488 3289
<b>Website</b>	msh-qld.libguides.com/home

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Alma-Primo
<b>Classification system/s</b>	Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Subject specialisations

- Obstetrics and Gynaecology
- Renal
- Mental Health
- Emergency Department
- Rehabilitation

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Queensland Police Service

<b>Library/information service name</b>	Library Services
<b>Service type</b>	N/A
<b>Service location</b>	N/A

<b>Reference service</b>	N/A
<b>Research service</b>	N/A
<b>Interlibrary lending</b>	N/A

## CONTACT DETAILS

<b>Manager/main contact</b>	Philip Ashmore
<b>Address</b>	N/A
<b>City/Town</b>	N/A
<b>State/Territory</b>	N/A
<b>Post code</b>	N/A
<b>Email</b>	N/A
<b>Phone</b>	N/A
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	N/A
<b>Library Technicians</b>	N/A
<b>Library Assistant</b>	N/A
<b>Allied Field Professional</b>	N/A
<b>Other</b>	N/A
<b>Opening hours with staff assistance</b>	N/A
<b>24/7 access to electronic resources</b>	N/A
<b>Formats offered</b>	N/A
<b>Library Management system</b>	N/A
<b>Classification system/s</b>	N/A
<b>Curated services</b>	N/A

## Subject specialisations

- N/A

## Skill sets offered to users

- N/A

# Queensland Teachers' Union of Employees

<b>Library/information service name</b>	Lawrence Grulke Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Joan Crump
<b>Address</b>	21 Graham St
<b>City/Town</b>	Milton
<b>State/Territory</b>	QLD
<b>Post code</b>	4064
<b>Email</b>	library@qtu.asn.au
<b>Phone</b>	(07) 3512 9000
<b>Website</b>	www.qtu.asn.au/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Inmagic DB TextWorks and Inmagic WebPublisher
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The collection reflects the rich history of the Union and the industrial and professional issues faced by its members. The collection contains material dating back to the late 1800s, from archived QTU publications to resources relevant to current issues, including industrial relations, equity, professional development, campaign material, and other issues that are supported by the Union.

## Subject specialisations

- Education
- Industrial relations
- Equal opportunity
- Trade unions

## Skill sets offered to users

- N/A

# Resources Safety and Health

## Queensland Department of Natural Resources, Mines & Energy

<b>Library/information service name</b>	Simtars Information and Resource Library   RSH   DNRME Library Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	QLD

<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

### CONTACT DETAILS

<b>Manager/main contact</b>	Robyn Lihou
<b>Address</b>	2 Robert Smith Street
<b>City/Town</b>	Redbank
<b>State/Territory</b>	QLD
<b>Post code</b>	4301
<b>Email</b>	simtars.library@simtars.com.au robyn.lihou@simtars.com.au
<b>Phone</b>	(07) 3810 6332
<b>Website</b>	www.dnrme.qld.gov.au/simtars/resource-library

### SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	www.linkedin.com/showcase/simtars/
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

### OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	By appointment only
<b>24/7 access to electronic resources</b>	Departmental IP address access only – research information and resources requests by contacting the library
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, images, maps
<b>Library Management system</b>	Aurora Liberty Library Management System
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Recent Additions

### Library service description

Supports departmental staff of DNRME, along with other government agencies.

Holds an extensive collection of Queensland's mining history of over 100yrs, along with a wide range of both national and international research and resources. Supporting research in mine health and safety, metalliferous and non-metalliferous mining, occupational health and safety.

### Subject specialisations

- Research and development
- Underground coal mining
- Occupational hygiene, health and safety
- Spontaneous combustion and dust explosibility
- Environmental monitoring

### Skill sets offered to users

- Training for users

# State Library of Queensland

<b>Library/information service name</b>	Government Research and Information Library (GRAIL)
<b>Service type</b>	Dedicated library service serving multiple Queensland Government agencies
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Kylie Poulton
<b>Address</b>	State Library of Queensland, Government Research and Information Library (GRAIL), PO Box 3488
<b>City/Town</b>	South Brisbane
<b>State/Territory</b>	QLD
<b>Post code</b>	4101
<b>Email</b>	grail@slq.qld.gov.au
<b>Phone</b>	(07) 3842 9660
<b>Website</b>	www.slq.qld.gov.au/plan-my-visit/services/government-research-and-information-library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	9
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Current awareness service and customised media alerts to member agencies
<b>Library Management system</b>	ALMA
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides, Due diligence searches
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

GRAIL is a specialised information service for multiple agencies across the Queensland Government. The team works alongside member agencies delivering research and resources. Our collections are mainly online focusing on governance, public policy, economics, business, management and trade subject areas. GRAIL also conducts due diligence checks for government officers.

## Subject specialisations

- Governance/government service delivery/public administration
- Policies (social, public, economic, environmental)
- Business (trade, industry and manufacturing, mining, innovation)
- Management (human resources, leadership, employment)
- Economics/finance

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Industry partner negotiations

# The Corporate Library

<b>Library/information service name</b>	Gold Coast Libraries
<b>Service type</b>	Small library in the Administration area of a larger Council region with 14 branches
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Sue Warren
<b>Address</b>	PO Box 5042
<b>City/Town</b>	GCMC
<b>State/Territory</b>	QLD
<b>Post code</b>	9729
<b>Email</b>	corlibrary@goldcoast.qld.gov.au
<b>Phone</b>	(07) 5581 6617
<b>Website</b>	intranet.gccc.goldcoast.qld.gov.au/Directorates/CommunityServices/LibraryServCulturalDev/corporatelibrary/Pages/default.aspx

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databses, Streaming services (film, sound)
<b>Library Management system</b>	Sierra
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Council memberships registry
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Corporate Library supports the work related research and information needs of Councillors and staff.

## Subject specialisations

- Environment, water and waste
- Transport and traffic
- Parks and recreation
- Landscape and open spaces

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

This service is locked down to staff only and services are located on pages hidden from public view. Our main library page is [www.goldcoast.qld.gov.au/library/default.html](http://www.goldcoast.qld.gov.au/library/default.html)

# The Prince Charles Hospital

<b>Library/information service name</b>	The Prince Charles Hospital Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Chris Parker
<b>Address</b>	Rode Rd
<b>City/Town</b>	Chermside
<b>State/Territory</b>	QLD
<b>Post code</b>	4032
<b>Email</b>	tpch_library@health.qld.gov.au
<b>Phone</b>	(07) 3139 4085
<b>Website</b>	tpch.qld.libguides.com/tpchlibrary

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/pages/category/Product-Service/The-Prince-Charles-Hospital-Library-98170655885/">www.facebook.com/pages/category/Product-Service/The-Prince-Charles-Hospital-Library-98170655885/</a>
<b>Twitter</b>	<a href="https://twitter.com/tpchlibrary?lang=en">twitter.com/tpchlibrary?lang=en</a>
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Monday - Friday 8am - 4pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Alma
<b>Classification system/s</b>	Library of Congress Subject Headings
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Medical Library primarily collecting in cardiothoracic medicine and surgery.

## Subject specialisations

- Cardiology
- Nursing
- Emergency Medicine
- General Surgery

## Skill sets offered to users

- Coaching, mentoring for information professionals

## Additional information

The Library is not open to the public.

# Townsville City Council

<b>Library/information service name</b>	Townsville City Council Corporate Research
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	QLD

## CONTACT DETAILS

<b>Manager/main contact</b>	Shaun Crane
<b>Address</b>	Level 1, Northtown, 280 Flinders Street
<b>City/Town</b>	Townsville
<b>State/Territory</b>	QLD
<b>Post code</b>	4810
<b>Email</b>	research@townsville.qld.gov.au
<b>Phone</b>	(07) 4773 8800
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We collect material relating to the Townsville region, Council, local government, and the technical and professional areas of our staff.

## Subject specialisations

- Business & management
- Science and engineering
- Urban design and planning
- Society and government
- Environment and sustainability

## Skill sets offered to users

- N/A

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW, QLD, SA, TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Emma Datson
<b>Address</b>	yourtown Business Centre, Suite 5, Cordova Street
<b>City/Town</b>	Milton
<b>State/Territory</b>	QLD
<b>Post code</b>	4064
<b>Email</b>	library@yourtown.com.au
<b>Phone</b>	(07) 3867 1330
<b>Website</b>	www.yourtown.com.au (Library does not have publically available address)

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Not available to public users
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Internally designed subject based
<b>Curated services</b>	Newsletters, LibGuides, Intranet SharePoint pages
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

## Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



# SOUTH AUSTRALIA



# Adelaide Central School of Art

<b>Library/information service name</b>	Adelaide Central School of Art Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Catherine Kerrigan
<b>Address</b>	PO Box 225
<b>City/Town</b>	Fullarton
<b>State/Territory</b>	SA
<b>Post code</b>	5065
<b>Email</b>	catherine.kerrigan@acsa.sa.edu.au
<b>Phone</b>	(08) 8299 7300
<b>Website</b>	library.acsa.sa.edu.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Our own
<b>Curated services</b>	Library research guide on website
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

Visual arts library in an independent art school, with approx. 8k books

## Subject specialisations

- Visual arts

## Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

## Additional information

We are both a special library and an academic library.

# Architecture Museum, UniSA

<b>Library/information service name</b>	Architecture Museum, University of South Australia
<b>Service type</b>	Research library, archives and resource centre
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Dr Julie Collins
<b>Address</b>	School of Art, Architecture and Design, Level 2 Kaurna Building, City West Campus
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	julie.collins@unisa.edu.au
<b>Phone</b>	(08) 8302 9235
<b>Website</b>	aad.unisa.edu.au/research/research-areas/architecture-museum/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	www.instagram.com/unisa.architecturemuseum/
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Allied Field Professional</b>	0.6 FTE Collections Manager
<b>Opening hours with staff assistance</b>	Limited days Monday - Wednesday 10am - 4pm by appointment only
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	books, journals, electronic database, physical archives of drawings, documents and photographs
<b>Library Management system</b>	N/A
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

Books, periodicals, reports, trade catalogues and brochures have been donated from architects' personal collections. The Architecture Museum also holds drawings, correspondence and archival items relating to the work of privately practising architects and allied professionals in SA. The collection is an invaluable resource for researchers, students and others interested in the state's built history and heritage. The Architects of South Australia online database is accessible at [www.architectsdatabase.unisa.edu.au](http://www.architectsdatabase.unisa.edu.au)

## Subject specialisations

- Architecture
- Planning
- Built environment history

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Art Gallery of South Australia

<b>Library/information service name</b>	Research Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Ju Phan
<b>Address</b>	North Terrace
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	Phan.Ju@artgallery.sa.gov.au
<b>Phone</b>	(08) 8207 7041
<b>Website</b>	www.agsa.sa.gov.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, Electronic databases
<b>Library Management system</b>	Inmagic DB/TextWorks
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Research library is primarily for use by the staff of AGSA, Volunteer Guides, scholars and researchers from outside the Gallery. Members of the public and tertiary students may gain access by appointment only.

## Subject specialisations

- European art
- Australian art
- especially South Australian art
- Asian art

## Skill sets offered to users

- Unable to offer at current stage due to staff shortages

# Attorney-General's Department (SA)

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Roz Davidson
<b>Address</b>	Level 18, 10 Franklin Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	roz.davidson@sa.gov.au
<b>Phone</b>	(08) 82072523
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	InMagic
<b>Classification system/s</b>	Customised classification
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The role of the Library is to provide law library and information services to the Attorney-General's Department - primarily the Crown Solicitor's Office and the Office of the Director for Public Prosecutions. The library was established in 1856, and our collection is primarily law, with a focus on criminal and constitutional law.

## Subject specialisations

- Criminal law
- Constitutional law
- Property law
- Industrial law
- Practice and procedure

## Skill sets offered to users

- Training for users

# Australian Chiropractic College

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Janiece Pope
<b>Address</b>	Level 1, Dowie House, 83 Currie Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	library@acc.sa.edu.au
<b>Phone</b>	(08) 7082 1500
<b>Website</b>	acc.sa.edu.au/

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/Australianchiropracticcollege">www.facebook.com/ Australianchiropracticcollege</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	<a href="http://www.instagram.com/acc_adelaide/">www.instagram.com/acc_ adelaide/</a>
<b>LinkedIn</b>	<a href="http://www.linkedin.com/company/australian-chiropractic-college/">www.linkedin.com/company/ australian-chiropractic-college/</a>
<b>Other</b>	<a href="http://www.youtube.com/channel/UCSKL10rVPPvdyT7si0HH_A">www.youtube.com/channel/ UCSKL10rVPPvdyT7si0HH_A</a>
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	National Library of Medicine
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We are the library service of the Australian Chiropractic College, the first and only provider in South Australia of a Bachelor of Chiropractic degree. As such our collection is focused on Chiropractic, with other general health & medical and scientific resources rounding out the collection. Our service is primarily for staff and students of the ACC, but we are happy to discuss reciprocal arrangements or ILLs.

## Subject specialisations

- Chiropractic

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

## Additional information

We are a brand new service, opened January 2020, so we are still growing!

# Australian Institute of Business

<b>Library/information service name</b>	As above
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Barbara Coat
<b>Address</b>	27 Currie Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	barbara.coat@aib.edu.au
<b>Phone</b>	0427 975 793
<b>Website</b>	www.aib.edu.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	ILL: SAIBILL
<b>Other contact details</b>	We use Zoom

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	This is an online service except for staff
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Bookmark
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, Content is built in our moodle Learning Management System
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The AIB Library Service supports our MBA, Doctorate Students and academic staff predominately through online business resources.

## Subject specialisations

- Business
- Research methods

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)
- Website programs eg Drupal; Moodle

# Botanic Gardens of SA

<b>Library/information service name</b>	Botanic Gardens of SA and State Herbarium Library
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Lorrae West
<b>Address</b>	Botanic Gardens of SA, Hackney Road
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	Lorrae.West@sa.gov.au
<b>Phone</b>	(08) 8222 9325
<b>Website</b>	www.botanicgardens.sa.gov.au/ home

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/ AdelaideBotanicGarden
<b>Twitter</b>	twitter.com/BotGardensSA
<b>Instagram</b>	www.instagram.com/ botanicgardenssa/
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	0.6 FTE Librarian (Cultural Collection manager, manages library together with other roles)
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)  Access to public by appointment only
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals. All items available onsite only
<b>Library Management system</b>	Softlink Liberty
<b>Classification system/s</b>	Universal Decimal Classification
<b>Curated services</b>	Alerts
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The State's leading botanical reference source, the Library at the Botanic Gardens of South Australia, contains more than 40,000 items including books, journals, reprints, microfiche, photographs, maps, plans, letters, memorabilia and other archive material. During the Library's 150 year history, material has been acquired by gift, purchase and exchange. The Library supports the information requirements of staff of the Botanic Gardens of South Australia and State Herbarium of South Australia. People from outside the organisation, such as scientists, students, historians, researchers and the general public who have a bona fide need to use the Library's resources may have access by appointment.

## Subject specialisations

- Botany/plants
- Taxonomy
- Botanical illustration

## Skill sets offered to users

- Training for users

# Centre for Automotive Safety Research

<b>Library/information service name</b>	As above
<b>Service type</b>	Research support and resource centre
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Marlane Sommariva
<b>Address</b>	Centre for Automotive Safety Research, University of Adelaide
<b>City/Town</b>	N/A
<b>State/Territory</b>	SA
<b>Post code</b>	5005
<b>Email</b>	marleen@casr.adelaide.edu.au
<b>Phone</b>	(08) 8313 5890
<b>Website</b>	ecms.adelaide.edu.au/centre-for-automotive-safety-research/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Other</b>	Research officer
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Conference papers
<b>Library Management system</b>	DBText
<b>Classification system/s</b>	CASR designed: Shelved by publisher number and/or type
<b>Curated services</b>	N/A
<b>Reference service</b>	No
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Small physical collection of older (1970- ) material on anything road safety; government and consultancy reports, conference proceedings, journals (incl, some medical), books and reference material. We are members of Gratisnet and Tranzinfo for ILL purposes, but we are not accessible to the general public. Currently not growing the collection much unless requested by our own researchers. All CASR published reports are freely available online, as are some of the consultancy ones. Our catalogue is available online on request.

## Subject specialisations

- Road safety (in general)
- Human factors in road safety
- Crash investigation
- Traffic engineering and infrastructure

## Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Website programs eg Drupal

## Additional information

CASR "library" no longer functions as traditional library service. 1 staff member supports academics within the centre with a variety of requests, often not library related.

# DW Fox Tucker Lawyers

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Lucy Brown
<b>Address</b>	Level 14/100 King William Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	lucy.brown@dwfoxtucker.com.au
<b>Phone</b>	(08) 8124 1838
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm) Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	DB Textworks
<b>Classification system/s</b>	Moys Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Small library in a South Australian commercial law firm.

## Subject specialisations

- Commerical law
- Dispute resolution
- Employment law
- Taxation law
- Family law

## Skill sets offered to users

- N/A

# Hepatitis SA

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library servicing staff within organisation but mainly online for stakeholders
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Joy Sims
<b>Address</b>	PO Box 782
<b>City/Town</b>	Kent Town
<b>State/Territory</b>	SA
<b>Post code</b>	5071
<b>Email</b>	librarian@hepsa.asn.au
<b>Phone</b>	(08) 8362 8443
<b>Website</b>	hepatitissa.asn.au/library/

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/HepatitisSA">www.facebook.com/HepatitisSA</a> (not specific to library)
<b>Twitter</b>	<a href="https://twitter.com/hep_sa">twitter.com/hep_sa</a> <a href="https://twitter.com/K3myliver">twitter.com/K3myliver</a> (not specific to library)
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	<a href="http://issuu.com/hepccsa">issuu.com/hepccsa</a> <a href="http://hepatitissa.asn.au/blog/">hepatitissa.asn.au/blog/</a>
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Free to access online materials
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Hepatitis specific classification system, developed in house
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

Our library is predominantly an online service, currently with a collection of around 2000 free to access resources. Our user groups include people who's lives are affected by Hepatitis, service providers, health professionals, community groups and policy makers. Our focus is on the provision of information (in a variety of languages) about viral hepatitis - including transmission, prevention, treatment, stigma, policies and living well.

## Subject specialisations

- Hepatitis
- Liver health
- Health promotion
- Stigma and discrimination

## Skill sets offered to users

- Staffing and funding is too tight to offer external services

# Legal Services Commission of South Australia

<b>Library/information service name</b>	John Gray Memorial Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	SA

## Library service description

Legal library with emphasis on criminal law. Predominantly for LSC staff but with some services available to private lawyers working on legal aid assignment.

## CONTACT DETAILS

<b>Manager/main contact</b>	Dianne Broughton
<b>Address</b>	159 Gawler Place
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	di.broughton@lsc.sa.gov.au
<b>Phone</b>	(08) 8111 5688
<b>Website</b>	N/A

## Subject specialisations

- Criminal law
- Legal aid
- Family law

## Skill sets offered to users

- Training for users

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Electronic databases
<b>Library Management system</b>	N/A
<b>Classification system/s</b>	Moys
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Multicultural Aged Care

<b>Library/information service name</b>	Multicultural Aged Care Library or MAC Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Shannon Taheny
<b>Address</b>	94 Henley Beach Road
<b>City/Town</b>	Mile End
<b>State/Territory</b>	SA
<b>Post code</b>	5031
<b>Email</b>	library@mac.org.au
<b>Phone</b>	(08) 8241 9900
<b>Website</b>	library.mac.org.au/

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/multicultural.aged.care/">www.facebook.com/multicultural.aged.care/</a>
<b>Twitter</b>	<a href="https://twitter.com/macsalib">twitter.com/macsalib</a>
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	1
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

A CALD ageing focused collection, with diversional therapy activities and resources. Services include a mobile library service for aged care facilities across the state. Users are typically aged care workers, activity coordinators and lifestyle workers are biggest group of users. However access is not restricted to aged care only.

## Subject specialisations

- Diversity in ageing
- Language and culture in older people
- Diversional therapy and lifestyle activities
- Cultural intelligence
- Training reference materials

## Skill sets offered to users

- Website programs eg Drupal

# National Centre for Vocational Education Research (NCVER)

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation and providing a free research database for the global audience
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Kelly Frazer
<b>Address</b>	Level 5, 60 Light Square
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	KellyFrazer@ncver.edu.au
<b>Phone</b>	(08) 8230 8645
<b>Website</b>	www.voced.edu.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	twitter.com/VOCEDplus
<b>Instagram</b>	N/A
<b>LinkedIn</b>	www.linkedin.com/company/ncver
<b>Other</b>	twitter.com/VOCEDplusTitles
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	6
<b>Library Assistant</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm), Open to the public by appointment only
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals
<b>Library Management system</b>	Vital (with a Drupal front-end)
<b>Classification system/s</b>	Inhouse system
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

VOCEDplus is a free international research database about tertiary education, maintained and developed over the last 30 years by staff at NCVER. It encompasses vocational education and training, higher education, lifelong learning, adult and community education, international education, and workforce development. VOCEDplus contains over 84,000 records, the majority with links to full text documents.

## Subject specialisations

- Vocational education and training
- Higher education
- Workforce development
- Lifelong learning
- Skills and knowledge

## Skill sets offered to users

- Training for users

# SA Water Corporation

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Hayley Morton
<b>Address</b>	250 Victoria Square
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	library@sawater.com.au
<b>Phone</b>	(08) 7424 1305
<b>Website</b>	www.sawater.com.au/community-and-environment/community/sa-water-library

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/sawatercorp/
<b>Twitter</b>	twitter.com/sawatercorp
<b>Instagram</b>	www.instagram.com/sawatercorp/
<b>LinkedIn</b>	www.linkedin.com/in/hayley-morton-09707836/
<b>Other</b>	www.flickr.com/photos/sawater/
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	By appointment only for general public (Librarian also works across the school education program so is not always available in the library)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; Journals; eJournals; Photographs, electronic standards (AS, ISO, AWWA, Standard Methods)
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The library has existed from at least the 1970s but we don't have a definite date. It is likely it evolved from the Engineering Section's personal collection. The collection focus is water science and related engineering streams, with a lesser focus in the area of business management. It is primarily used by SA Water staff but also responds to public queries.

## Subject specialisations

- Water purification
- Sewage purification
- Water recycling
- Water sources and distribution
- Hydraulic engineering

## Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# South Australia Department of Health and Wellbeing

<b>Library/information service name</b>	SA Health Library Service
<b>Service type</b>	Centrally administered library service for whole department with site libraries in various locations
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Knowledge Manager SA Health
<b>Address</b>	P0 Box 287, Rundle Mall
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	mary.peterson@sa.gov.au
<b>Phone</b>	(08) 8226 1882
<b>Website</b>	salus.sa.gov.au/salus

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	15
<b>Library Technicians</b>	7
<b>Other</b>	1 Knowledge Manager
<b>Opening hours with staff assistance</b>	Some sites open at 8:30am, some sites open on limited days
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), Some realia e.g. models
<b>Library Management system</b>	OCLC
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The SA Health Library Service provides a high quality, evidence based library service to support the clinical, educational, research and public health needs of the entire SA Health workforce regardless of physical location. It has been in place for 8 years.

## Subject specialisations

- Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# South Australia Police

<b>Library/information service name</b>	South Australia Police Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Margaret Chamberlain
<b>Address</b>	GPO Box 1539
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5001
<b>Email</b>	library.sapol@police.sa.gov.au
<b>Phone</b>	(08) 8207 6783; (08) 8207 6784
<b>Website</b>	www.police.sa.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Monday - Friday 8am - 4:30pm Swipe card access is available outside staff hours
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Dvds, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Inmagic Genie Library Suite
<b>Classification system/s</b>	Dewey Decimal Classification; RDA: Resource Description and Access; AACR2
<b>Curated services</b>	Subject guides; Personalised orientation for new staff
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Established in 1970 the Library provides SAPOL employees with access to print and online resources, databases and a research, lending and information service.

## Subject specialisations

- Counter-terrorism
- Criminology
- Emergency management
- Family violence
- Crime investigation
- Criminal law
- Management and Leadership
- Police training & education
- Policing

## Skill sets offered to users

- Training for users

# South Australian Genealogy & Heraldry Society Inc.

<b>Library/information service name</b>	Genealogy SA
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Emily Richardson
<b>Address</b>	201 Unley Rd
<b>City/Town</b>	Unley
<b>State/Territory</b>	SA
<b>Post code</b>	5061
<b>Email</b>	saghs.busman@saghs.org.au
<b>Phone</b>	(08) 8272 4222
<b>Website</b>	<a href="http://www.genealogysa.org.au/">www.genealogysa.org.au/</a>

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/GenealogySA/">www.facebook.com/GenealogySA/</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Other</b>	1 Business Manager (also librarian), 1 Admin staff
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm), weekends
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Electronic databases
<b>Library Management system</b>	Liberty
<b>Classification system/s</b>	Specialised classification system
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Family History library and research centre with a heavy focus on collecting and preserving relevant South Australian records.

## Subject specialisations

- Family History
- Local history
- Social history

## Skill sets offered to users

- Family History research

# Victim Support Service Inc

<b>Library/information service name</b>	Victim Support Service Resource Centre
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	SA

## CONTACT DETAILS

<b>Manager/main contact</b>	Alison Bogdanowicz
<b>Address</b>	33 Franklin Street
<b>City/Town</b>	Adelaide
<b>State/Territory</b>	SA
<b>Post code</b>	5000
<b>Email</b>	librarian@victimsa.org
<b>Phone</b>	1800 842 846
<b>Website</b>	www.victimsa.org/get-resources

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/alison.bogdanowicz">www.facebook.com/alison.bogdanowicz</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	<a href="http://www.linkedin.com/in/alison-bogdanowicz-059a4199/">www.linkedin.com/in/alison-bogdanowicz-059a4199/</a>
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Reception staff can assist during normal office hours, librarian on Wednesdays and Thursdays
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Catalogued links to reputable websites within our online catalogue
<b>Library Management system</b>	DB Textworks (Inmagic)
<b>Classification system/s</b>	Homemade system - mnemonic by topic
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Collection for victims of crime, their friends and family and professionals and counsellors assisting them. Free to join, open to the public. Self-help, stress and anxiety management, recovering from childhood abuse or DV, trauma therapies, psychology, social work. Online catalogue.

## Subject specialisations

- Trauma therapies, psychology
- Self-help, stress and anxiety management
- Recovering from trauma, childhood abuse or domestic violence
- Managing anxiety, fear and panic
- Social work

## Skill sets offered to users

- Have commenced an oral history project with audio interviews

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW, QLD, SA, TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Emma Datson
<b>Address</b>	yourtown Business Centre, Suite 5, Cordova Street
<b>City/Town</b>	Milton
<b>State/Territory</b>	QLD
<b>Post code</b>	4064
<b>Email</b>	library@yourtown.com.au
<b>Phone</b>	(07) 3867 1330
<b>Website</b>	www.yourtown.com.au (Library does not have publically available address)

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Not available to public users
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Internally designed subject based
<b>Curated services</b>	Newsletters, LibGuides, Intranet SharePoint pages
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

## Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



TASMANIA



# Australian Antarctic Division

<b>Library/information service name</b>	Australian Antarctic Division Library Service
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Tess Egan
<b>Address</b>	Aust Antarctic Division Library, 203 Channel Highway
<b>City/Town</b>	Kingston
<b>State/Territory</b>	TAS
<b>Post code</b>	7050
<b>Email</b>	library@aad.gov.au
<b>Phone</b>	(03) 6232 3516
<b>Website</b>	www.antarctica.gov.au/about-us/ library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Mon-Fri (8:30-5pm) by appointment only
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Video and images
<b>Library Management system</b>	Liberty5
<b>Classification system/s</b>	UDC
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Australian Antarctic Division Library, established in 1947, is a national resource for Antarctic information. We deliver information services to support the research activities of the Australian Antarctic Program.

## Subject specialisations

- Antarctic science
- Antarctic history

## Skill sets offered to users

- Coaching, mentoring for information professionals

# Department of State Growth

<b>Library/information service name</b>	Information Reference and Research Service
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Elizabeth Gathercole
<b>Address</b>	Salamanca Building Parliament Square, 4 Salamanca Place
<b>City/Town</b>	Hobart
<b>State/Territory</b>	TAS
<b>Post code</b>	7000
<b>Email</b>	library@stategrowth.tas.gov.au
<b>Phone</b>	(03) 6165 5056
<b>Website</b>	www.stategrowth.tas.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Softlink - Liberty
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings
<b>Curated services</b>	Alerts/LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Information Reference and Research Service provides a high quality research and library service to the Department of State Growth. The collection is diverse covering subjects such as economic development, transport, roads, small business, tourism, film and the arts. Our preference is to purchase in electronic format with our print collection being housed off-site.

## Subject specialisations

- Transportation
- Roads
- Economic development
- Small business
- Infrastructure

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Port Arthur Historic Site Management Authority

<b>Library/information service name</b>	Resource Centre, Port Arthur Historic Site
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	TAS

<b>Curated services</b>	Newsletters, Alerts, Journal article abstracts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	Susan Hood
<b>Address</b>	Resource Centre, Port Arthur Historic Site, Arthur Hwy
<b>City/Town</b>	Port Arthur
<b>State/Territory</b>	TAS
<b>Post code</b>	7182
<b>Email</b>	library@portarthur.org.au
<b>Phone</b>	(03) 6251 2324
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Monday -Thursday 9am - 5pm by appointment only
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, Reports (analog and digital); Images (analog and digital); Research files (hard copy); Maps and plans (analog and digital); Audiovisual materials (Digital)
<b>Library Management system</b>	FIRST Software Solutions
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, AACR

## Library service description

Created during the Port Arthur Conservation Project 1979-1984, today the collection scope includes the convict period, conservation and management of historic sites, historical, geographical, archaeological, sociological, and educational aspects of Port Arthur Historic Site and Tasman Peninsula. Also museum studies, interpretation, colonial trades, gardening, Tasmanian and Australian history, and genealogy.

## Subject specialisations

- Convict history
- Heritage site management and conservation
- Heritage site interpretation
- Archaeology
- Tasmanian history

## Skill sets offered to users

- Coaching, mentoring for information professionals
- High level of experience in the interpretation and transcription of Tasmania's convict records

## Additional information

Interlibrary lending limited to Tasmanian Govt Departments.

# Tasmanian Health Service

<b>Library/information service name</b>	Dr Richard Buttfeld Library
<b>Service type</b>	Branch library with main library in another location
<b>Service location</b>	TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Teresa Beck-Swindale
<b>Address</b>	North West Regional Hospital, 23 Brickport Rd
<b>City/Town</b>	Burnie
<b>State/Territory</b>	TAS
<b>Post code</b>	7320
<b>Email</b>	buttfeld.library@ths.tas.gov.au
<b>Phone</b>	(03) 6493 6043
<b>Website</b>	www.dhhs.tas.gov.au/intranet/stho/library_services/buttfeld_library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Weekdays 8.30am - 5pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	DB Text (InMagic)
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Library officially opened 1996. Collection covers all aspects of health, including mental health, with a focus on nursing. The Library serves all staff of the Tasmanian Health Service, north west region, as well as medical and nursing students and is affiliated with the University of Tasmania's Rural Clinical School.

## Subject specialisations

- Nursing
- Antiquities Collection (medicine)

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

Buttfeld Library is part of a statewide health library system. We collaborate closely with Ramsay Library, Launceston and Wingfield Library, Hobart, sharing resources and expertise.

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	NSW, QLD, SA, TAS

## CONTACT DETAILS

<b>Manager/main contact</b>	Emma Datson
<b>Address</b>	yourtown Business Centre, Suite 5, Cordova Street
<b>City/Town</b>	Milton
<b>State/Territory</b>	QLD
<b>Post code</b>	4064
<b>Email</b>	library@yourtown.com.au
<b>Phone</b>	(07) 3867 1330
<b>Website</b>	www.yourtown.com.au (Library does not have publically available address)

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Not available to public users
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Internally designed subject based
<b>Curated services</b>	Newsletters, LibGuides, Intranet SharePoint pages
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

## Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



# VICTORIA



# APO (Analysis and Policy Observatory)

<b>Library/information service name</b>	APO (Analysis and Policy Observatory)
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Brigid van Wanrooy
<b>Address</b>	400 Burwood Road
<b>City/Town</b>	Hawthorn
<b>State/Territory</b>	VIC
<b>Post code</b>	3122
<b>Email</b>	bvanwanrooy@apo.org.au
<b>Phone</b>	(03) 9214 8792
<b>Website</b>	apo.org.au/

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/APOorgau/">www.facebook.com/APOorgau/</a>
<b>Twitter</b>	@APOorgau
<b>Instagram</b>	N/A
<b>LinkedIn</b>	<a href="http://www.linkedin.com/company/apoorgau">www.linkedin.com/company/apoorgau</a>
<b>Other</b>	N/A
<b>Other contact details</b>	admin@apo.org.au

## OPERATIONS

<b>Librarians</b>	2
<b>Allied Field Professional</b>	2
<b>Other</b>	Additional office staff, webmaster and promotions staff
<b>Opening hours with staff assistance</b>	No physical library
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Electronic databases
<b>Library Management system</b>	Drupal CMS for website
<b>Classification system/s</b>	FAST subject term taxonomy
<b>Curated services</b>	Newsletters
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

APO was established in 2002 at Swinburne University of Technology in Melbourne. As a not-for-profit collaborative knowledge infrastructure and web platform, we work with partners from universities and other organisations across Australia, New Zealand and beyond. We collect and curate high quality content – our database contains over 40,000 resources, including specialist collections, grey literature reports, articles and data.

## Subject specialisations

- Public policy

## Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

# Australian Council for Educational Research

<b>Library/information service name</b>	Cunningham Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Pru Mitchell
<b>Address</b>	19 Prospect Hill Road
<b>City/Town</b>	Camberwell
<b>State/Territory</b>	VIC
<b>Post code</b>	3124
<b>Email</b>	library@acer.org
<b>Phone</b>	(03) 9277 5553
<b>Website</b>	www.acer.org/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	5
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	DBTextWorks
<b>Classification system/s</b>	Dewey Decimal Classification, Australian Thesaurus of Education Descriptors (ATED)
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Cunningham Library is a team of education specialist librarians who provide library and research services for education, including production of the Australian Education Index. The library has a comprehensive collection of Australian research on education dating from the early 1900s.

## Subject specialisations

- Education
- Psychology

## Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Indexing and thesaurus construction
- systematic reviewing

# Australian Nursing and Midwifery Federation (Victorian Branch)

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Kathleen Fitzgerald
<b>Address</b>	Level 1, 535 Elizabeth St
<b>City/Town</b>	Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3000
<b>Email</b>	library@anmfvic.asn.au
<b>Phone</b>	(03) 9275 9391
<b>Website</b>	www.anmfvic.asn.au/library

## SOCIAL MEDIA

<b>Facebook</b>	anmfvic (for organisation)
<b>Twitter</b>	anmfvic (for organisation)
<b>Instagram</b>	anmfvic (for organisation)
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We support the function of the organisation; a trade union, professional organisation, and education facility for approx. 83,000 nurses, midwives, nursing students & carers in Victoria. Members of the union can access the library (borrowing and electronic resources), and we support staff with access to health and legal (industrial) resources to support their work.

## Subject specialisations

- Nursing and midwifery practice
- Nursing and midwifery education
- Nursing and midwifery history
- Nursing and midwifery working conditions

## Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# Ballarat Health Services

<b>Library/information service name</b>	Ballarat Health Services Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Gemma Siemensma
<b>Address</b>	1 Drummond St Nth
<b>City/Town</b>	Ballarat
<b>State/Territory</b>	VIC
<b>Post code</b>	3350
<b>Email</b>	gemma.siemensma@bhs.org.au
<b>Phone</b>	(03) 5320 4455
<b>Website</b>	bhs-au.libguides.com/c.php?g=854852&p=6121920

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Softlink
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Ballarat Health Services Library provides a fully integrated, high quality, multi-site clinical information service to staff. It provides access to health information to support patient care, aid medical and surgical diagnosis and treatment, encourage an awareness of current medical literature and to support continuing education and research.

## Subject specialisations

- Medicine
- Nursing
- Allied Health
- Surgery
- Clinical Governance

## Skill sets offered to users

- N/A

# Bendigo Health

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Angela Mundy
<b>Address</b>	Bendigo Health
<b>City/Town</b>	Bendigo
<b>State/Territory</b>	VIC
<b>Post code</b>	3550
<b>Email</b>	library@bendigohealth.org.au
<b>Phone</b>	(03) 5454 8515
<b>Website</b>	www.bendigohealth.org.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Liberty Softlink
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Literature Searches
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Medical Library for Bendigo Health Staff and University Students

## Subject specialisations

- Medicine
- Allied Health
- Nursing
- Health care

## Skill sets offered to users

- Training for users

# Bolton Clarke

<b>Library/information service name</b>	Bolton Clarke Library Services
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Jane Edwards
<b>Address</b>	Bolton Clarke, Level 1, 347 Burwood Hwy
<b>City/Town</b>	Forest Hill
<b>State/Territory</b>	VIC
<b>Post code</b>	3131
<b>Email</b>	jedwards@boltonclarke.com.au
<b>Phone</b>	(03) 9814 2711
<b>Website</b>	www.boltonclarke.com.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Tuesday - Wednesday 8.30am - 4.30pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Libguides
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Bolton Clarke (formerly Royal District Nursing Service, Victoria) is one of the largest not for profit aged care providers in Australia. The organisation employs approximately 6000, including 1200 clinical staff in the residential aged care, at home care and retirement living sectors across all states. The Library service sits with in the Bolton Clarke Research Institute and mainly supports the work of the researchers, clinical and quality management teams. There is a very small physical library including a couple hundred books and older print journals. Due to the spread of geographic areas the organisation covers the staff access a substantial electronic library. The collection reflects our work in aged care, dementia, wound care, diabetes, palliative and continence care.

## Subject specialisations

- Aged care
- Wound care
- Palliative care
- Continence
- Diabetes

## Skill sets offered to users

- N/A

# Central Gippsland Health

<b>Library/information service name</b>	Clayton Willington Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Librarian
<b>Address</b>	Central Gippsland Health, 155 Guthridge Pde
<b>City/Town</b>	Sale
<b>State/Territory</b>	VIC
<b>Post code</b>	3850
<b>Email</b>	library@cghs.com.au
<b>Phone</b>	(03) 5143 8535
<b>Website</b>	cghs.intersearch.com.au/cgi-bin/koha/opac-main.pl

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Clayton Willington Library aims to facilitate informed decision-making in patient care, education, research and management. It strives to make a vital contribution to the knowledge, efficiency and cost effective operations across the for staff, students and the communities of central Gippsland.

## Subject specialisations

- Health
- Medicine
- Leadership & Management

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# CPA Australia

<b>Library/information service name</b>	CPA Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	NSW, VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	CPA Library
<b>Address</b>	Level 20, 28 Freshwater Place
<b>City/Town</b>	Southbank
<b>State/Territory</b>	VIC
<b>Post code</b>	3006
<b>Email</b>	cpalibrary@cpaustralia.com.au
<b>Phone</b>	(03) 9606 9611
<b>Website</b>	www.cpaustralia.com.au

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/cpaustralia
<b>Twitter</b>	twitter.com/cpaustralia
<b>Instagram</b>	N/A
<b>LinkedIn</b>	www.linkedin.com/company/cpa-australia
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Technicians</b>	1
<b>Other</b>	equivalent to 3.5 Librarians
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases; DVD and CDROMs
<b>Library Management system</b>	FIRST
<b>Classification system/s</b>	our own, alpha/numeric/numeric (eg A/03/0012)
<b>Curated services</b>	We have a section in the newsletters tailored for members
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Established in 1888 the CPA Library is the information service for members of CPA Australia. The collection focus is on finance, accounting & business. The CPA Library is the custodian of the CPA Australia archives, dating back to handwritten minutes from 1886.

## Subject specialisations

- Accounting
- Auditing
- Taxation
- Superannuation
- Finance and business

## Skill sets offered to users

- Have work experience students
- Have given presentations about our archive digitisation project

# Dairy Australia

<b>Library/information service name</b>	Dairy Australia Library
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	VIC

<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	LouiseRyan
<b>Address</b>	Level 3, 40 City Road, Southbank
<b>City/Town</b>	Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3006
<b>Email</b>	library@dairyaustralia.com.au
<b>Phone</b>	(03) 9694 3765
<b>Website</b>	dairyaustralia.softlinkhosting.com.au/liberty3/libraryHome.do

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; Journals; eJournals; Electronic databases; Many PDF resources, and a large database of still images
<b>Library Management system</b>	Softlink Liberty
<b>Classification system/s</b>	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, No classification for digital resources. New resources use uncontrolled keyword searching on titles and abstracts.
<b>Curated services</b>	Alerts, Personalised orientation for new staff

## Library service description

Dairy Australia Library supports the work of Dairy Australia staff. The prime collection focus is Australian dairy farming practices, with supporting information on dairy manufacturing processes, human nutrition and agricultural policy. External loans are through inter library loan networks, or at the discretion of key staff. Over 60% of the collection is in digital format, and includes a significant volume of 'grey' literature. Print volumes are mostly held in off-site storage.

## Subject specialisations

- Australian dairy farming practices
- All farming practices
- Human nutrition
- Dairy manufacturing processes
- Agricultural policy and trade

## Skill sets offered to users

- Experience in managing image collections

## Additional information

Although based in Melbourne, Dairy Australia Library offer services to all our regional offices around Australia via email.

# Dementia Australia

<b>Library/information service name</b>	Dementia Australia library
<b>Service type</b>	National service with two main physical collections (Vic and NSW)
<b>Service location</b>	NSW, VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Stroma Mauritzen / Michelle De Mari
<b>Address</b>	98-104 Riversdale Road
<b>City/Town</b>	Hawthorn
<b>State/Territory</b>	VIC
<b>Post code</b>	3122
<b>Email</b>	library@dementia.org.au
<b>Phone</b>	1800 100 500
<b>Website</b>	www.dementia.org.au/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals
<b>Library Management system</b>	Liberty - Softlink
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

## Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

## Skill sets offered to users

- N/A

# Eastern Health

<b>Library/information service name</b>	Eastern Health Library Service
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Eastern Health Library Service
<b>Address</b>	Level 3, 5 Arnold Street
<b>City/Town</b>	Box Hill
<b>State/Territory</b>	VIC
<b>Post code</b>	3128
<b>Email</b>	EHLS@easternhealth.org.au
<b>Phone</b>	(03) 9895 3200
<b>Website</b>	easternhealth.libguides.com/home

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Eastern Health Library Service (EHLS) provides a professional knowledge and information service for Eastern Health staff, affiliated staff and students on placement, to support their work in clinical, educational, research and policy areas.

## Subject specialisations

- Medicine
- Nursing
- Allied Health
- Pharmacology

## Skill sets offered to users

- Coaching, mentoring for information professionals

# Epworth HealthCare

<b>Library/information service name</b>	Epworth Knowledge Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Susie Moreton
<b>Address</b>	Epworth Knowledge Services, 89 Bridge Rd
<b>City/Town</b>	Richmond
<b>State/Territory</b>	VIC
<b>Post code</b>	3121
<b>Email</b>	susie.moreton@epworth.org.au
<b>Phone</b>	(03) 9426 6134
<b>Website</b>	knowledgeservices.epworth.org.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, LibGuides, literature searches
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Subject specialisations

- Cardiology
- Oncology
- Rehabilitation
- Mental Health
- Clinical Education and Simulation

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Federation of Education Unions

<b>Library/information service name</b>	FEUC (Federation of Education Unions Information Centre)
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Sarah-Jane Martin
<b>Address</b>	120 Clarendon St
<b>City/Town</b>	Southbank
<b>State/Territory</b>	VIC
<b>Post code</b>	3006
<b>Email</b>	N/A
<b>Phone</b>	(03) 9693 1826
<b>Website</b>	<a href="http://www.feuc.org.au/">www.feuc.org.au/</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals
<b>Library Management system</b>	DB/TextWorks
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The FEU Information Centre provides a range of information services to the following Education Unions: Australian Education Union Independent Education Union, Victoria Tasmania National Tertiary Education Union. These services are generally available only to the office bearers and staff of the unions that comprise the FEU.

## Subject specialisations

- Education policy
- Industrial relations and legal issues
- Womens' issues
- Unions
- Indigenous education

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Languages and Multicultural Education Resource Centre (LMERC)

<b>Library/information service name</b>	LMERC
<b>Service type</b>	Statewide specialised service for educators across all sectors, levels and ages, one library
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Jenny Peck
<b>Address</b>	Level 1, 189 Faraday Street
<b>City/Town</b>	Carlton
<b>State/Territory</b>	VIC
<b>Post code</b>	3053
<b>Email</b>	lmerc.library@edumail.vic.gov.au
<b>Phone</b>	(03) 9349 1418
<b>Website</b>	lmerc.softlinkhosting.com.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2 (1.2 FTE)
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, games, realia, digital audio devices, puppets
<b>Library Management system</b>	Oliver, Softlink
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, LibGuides, Picking service (request specific titles or themes (with year levels, formats etc)
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

LMERC provides resources in the areas of English as an Additional Language (EAL), Languages other than English, the Intercultural Capability and the cross-curriculum priorities areas of Aboriginal and Torres Strait Islander histories and cultures, Asia and Australia's engagement with Asia, and Sustainability. The library holds an extensive collection of over 25,000 resources in all formats for educators across all sectors and at all levels, early childhood to adult. Library membership is available free to teachers from these educational settings: early childhood centres (in receipt of government funding), schools F-12 across all sectors, pre-service teachers and lecturers (in the areas of EAL and languages), homework clubs and community language schools. Home school parents, teachers of adults and community workers in education roles are also welcome to join.

## Subject specialisations

- English as an Additional Language
- Languages
- Aboriginal and Torres Strait Islander histories and cultures
- Human rights
- Intercultural understanding

## Skill sets offered to users

- N/A

# Latrobe Regional Hospital

<b>Library/information service name</b>	Sir Frank MacFarlane Burnet LIBRARY
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Librarian
<b>Address</b>	Latrobe Regional Hospital, 10 Village Avenue
<b>City/Town</b>	Traralgon
<b>State/Territory</b>	VIC
<b>Post code</b>	3844
<b>Email</b>	librarian@lrh.com.au
<b>Phone</b>	(03) 5173 8505
<b>Website</b>	<a href="http://www.lrh.com.au/important-info/staff-information/medical-library">www.lrh.com.au/important-info/ staff-information/medical-library</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Health sciences library

## Subject specialisations

- Health
- Medicine
- Nursing
- Psychiatry

## Skill sets offered to users

- N/A

# Mannix Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Kerrie Burn
<b>Address</b>	278 Victoria Parade
<b>City/Town</b>	East Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3002
<b>Email</b>	kerrie.burn@ctc.edu.au
<b>Phone</b>	(03) 9412 3351
<b>Website</b>	www.mannix.org.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	OCLC WorldShare Management Services
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Mannix Library's primary role is to serve the needs of staff and students of Catholic Theological College and members of the wider University of Divinity community. It also provides library services to subscribed members of the general public. Founded in 1923, the Library provides access to over 130,000 print and 150,000 electronic book and journal volumes, as well as a range of other online resources. It supports teaching and research in biblical studies, theology, philosophy, church history, pastoral studies, and a range of associated disciplines, with an emphasis on the Catholic tradition. In addition to the main library facility, a large compactus room on the ground floor houses historical materials and infrequently used items. These may be accessed on request. In 2019 a new Special Collections Room was built within the main library, to house and showcase rare materials and other items of special interest. See [mannix.org.au/collections.html](http://mannix.org.au/collections.html)

## Subject specialisations

- Theology
- Philosophy
- Biblical studies
- Church history
- Pastoral studies
- Moral theology and Canon law

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Digitisation of library special collections
- OCLC WMS Library system

## Additional information

Mannix Library also serves the wider University of Divinity community through its management of the University's online Library Hub – [library.divinity.edu.au/](http://library.divinity.edu.au/)

# Museums Victoria

<b>Library/information service name</b>	Museums Victoria Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Hayley Webster
<b>Address</b>	Melbourne Museum, GPO Box 666
<b>City/Town</b>	Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3001
<b>Email</b>	library@museum.vic.gov.au
<b>Phone</b>	(03) 8341 7349
<b>Website</b>	museumsvictoria.com.au/ collections-research/library-and-archives/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Voyager
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Over its 160-plus year history the Museums Victoria Library has evolved into one of the best collections of natural history books and journals in Australia. With a collection of over 40,000 titles, the library is considered to be of high significance to scholars, researchers and artists, along with Museums Victoria staff.

## Subject specialisations

- Natural History
- Museology
- Indigenous Cultures
- Australian history

## Skill sets offered to users

- Marketing
- Social media marketing

# Northern Health

<b>Library/information service name</b>	Northern Health Library Service
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Kathryn Rough
<b>Address</b>	Northern Health, 185 Cooper Street
<b>City/Town</b>	Epping
<b>State/Territory</b>	VIC
<b>Post code</b>	3076
<b>Email</b>	NHLibinfo@nh.org.au
<b>Phone</b>	(03) 8405 8728
<b>Website</b>	<a href="http://www.nh.org.au/research-and-education/library/">www.nh.org.au/research-and-education/library/</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	2
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Spydus 10
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Subject specialisations

- Medicine
- Nursing
- Allied Health
- Health Administration

## Skill sets offered to users

- Training for users

# Peninsula Health

<b>Library/information service name</b>	Medical Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Janet Thompson
<b>Address</b>	Hastings Road, (PO Box 52)
<b>City/Town</b>	Frankston
<b>State/Territory</b>	VIC
<b>Post code</b>	3199
<b>Email</b>	jthompson@phcn.vic.gov.au
<b>Phone</b>	(03) 9784 7717
<b>Website</b>	www.peninsulahealth.org.au/ education/medical-library/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Opening hours with staff assistance</b>	Monday - Friday 8.30am - 4.00pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Peninsula Health Medical Library offers resources, literature searches, document delivery and information literacy sessions to staff and medical students, with access to all services over about 18 sites across Frankston City and the Mornington Peninsula.

## Subject specialisations

- Medicine
- Allied Health
- Nursing
- Community Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

- N/A

# Prahran Mechanics' Institute Victorian History Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library, but not serving a larger organisation
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Steven Haby
<b>Address</b>	39 St Edmonds Road
<b>City/Town</b>	Prahran
<b>State/Territory</b>	VIC
<b>Post code</b>	3181
<b>Email</b>	library@pmi.net.au
<b>Phone</b>	(03) 9510 3393
<b>Website</b>	www.pmi.net.au/

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/PMILibrary
<b>Twitter</b>	twitter.com/PMILibrary/
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	institutingthepast.wordpress.com/
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Opening hours with staff assistance</b>	9:30-4:30 Monday, Tuesday, Wednesday and Friday 9:30-7:00 on Thursdays
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, eBooks, Electronic databases
<b>Library Management system</b>	First LMS
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Recent Additions
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The PMI Victorian History library is a specialist library dedicated to preserving, protecting and promoting the history of Victoria.

## Subject specialisations

- Victorian History

## Skill sets offered to users

- Family history research

## Additional information

The library includes the Australian Railway Historical Society (Victorian Division) Library, the archives of the Cinema and Theatre Society of Australia, and the Mechanics Institutes of Victoria Resource Centre.

# Royal Australasian College of Surgeons

<b>Library/information service name</b>	Gordon Craig Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Graham Spooner
<b>Address</b>	250-290 Spring St
<b>City/Town</b>	Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3002
<b>Email</b>	college.library@surgeons.org
<b>Phone</b>	(03) 9249 1272
<b>Website</b>	www.surgeons.org/my-page/racs-knowledge/library/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	#RACSLibrary
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	4
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	InMagic
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, Surgical specialty web pages
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Providing service to Fellow, Trainees and staff of the College who are located throughout Australia and New Zealand. Access to extensive online resources and databases is provided via secure login to the website. There is limited activity for print materials with preference for e-resources. Document delivery and database searching services are heavily used by the membership.

## Subject specialisations

- Surgery
- Medicine
- Medical education
- Anatomy

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

# Royal Children's Hospital Melbourne

<b>Library/information service name</b>	J.W. Grieve Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Cathy Gatt
<b>Address</b>	50 Flemington Road
<b>City/Town</b>	Parkville
<b>State/Territory</b>	VIC
<b>Post code</b>	3052
<b>Email</b>	cathy.gatt@rch.org.au
<b>Phone</b>	(03) 9345 5109
<b>Website</b>	www.rch.org.au/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Other</b>	1 admin/web/computer specialist
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Horizon
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

specialised collection relating to paediatrics and neonatology, for clinical care, research and education, including historic journals and books dating back to 19th century

## Subject specialisations

- Paediatrics
- Neonatology

## Skill sets offered to users

- Training for users

# South West Healthcare

<b>Library/information service name</b>	Stan Carroll Library
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Hannah-Lee Obst
<b>Address</b>	South West Healthcare
<b>City/Town</b>	Warrnambool
<b>State/Territory</b>	VIC
<b>Post code</b>	3280
<b>Email</b>	swhlibrary@swh.net.au
<b>Phone</b>	(03) 5564 4205
<b>Website</b>	swhealthcare.intersearch.com.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Medical Apps
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Stan Carroll Library is committed to: - providing fast and easy access to evidence-based clinical information to support clinical decisions. - designing and delivering digital literacy programs to enhance medical and healthcare education and professional development for the needs of the South West Healthcare workforce. - supporting medical and healthcare professionals to provide best patient care and education within the region. - supporting students on placement by providing relevant library resources.

## Subject specialisations

- Medical
- Nursing
- Allied Health
- Mental Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# The Dalton McCaughey Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Charlotte Clements
<b>Address</b>	29 College Crescent
<b>City/Town</b>	Parkville
<b>State/Territory</b>	VIC
<b>Post code</b>	3052
<b>Email</b>	library@dml.vic.edu.au
<b>Phone</b>	(03) 9340 8888
<b>Website</b>	library.dmlibrary.org.au

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/Dalton-McCaughey-Library-268305246523678/">www.facebook.com/Dalton-McCaughey-Library-268305246523678/</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	3
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Pettee
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

The Dalton McCaughey Library is a major theological library of world standing. Its ecumenically balanced collections are sought after by theologians and scholars, particularly in the areas of Jesuitica, philosophy, biblical studies, church history and systematic and practical theology. The library was established in 1971 by a collaboration between the Australian Jesuits and the Uniting Church in Australia (Victoria and Tasmania Synod).

## Subject specialisations

- Biblical studies
- Jesuit studies
- Theology
- Christian ministry
- Church history

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Referencing
- Koha library system

# Victoria Police

<b>Library/information service name</b>	Victoria Police Library Service
<b>Service type</b>	Two library sites
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Jacinta King
<b>Address</b>	Victoria Police Academy Library, Viewmount Road
<b>City/Town</b>	Glen Waverley
<b>State/Territory</b>	VIC
<b>Post code</b>	3166
<b>Email</b>	library@police.vic.gov.au
<b>Phone</b>	(03) 9566 9521
<b>Website</b>	www.police.vic.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	2
<b>Library Assistant</b>	1
<b>Other</b>	1 Library Manager
<b>Opening hours with staff assistance</b>	Police Academy site 8.30am - 4.30pm Police Centre site 8am - 4pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	DBTextworks V17
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Library Service provides Victoria Police employees with access to print and online resources, databases and a research, lending and information service. Our user groups are operational police members, policy groups, legal services, police leadership, educators, recruits, promotional students and VPS staff.

## Subject specialisations

- Policing
- Management and Leadership
- Family violence
- Counter-terrorism
- Criminology

## Skill sets offered to users

- N/A

# Victorian Government Library Service

<b>Library/information service name</b>	Victorian Government Library Service
<b>Service type</b>	Information service operating remotely from the physical library
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Miroslav Brmbota
<b>Address</b>	Level 4, 55 Collins Street
<b>City/Town</b>	Melbourne
<b>State/Territory</b>	VIC
<b>Post code</b>	3000
<b>Email</b>	miroslav.brmbota@dtf.vic.gov.au
<b>Phone</b>	0419 399 897
<b>Website</b>	<a href="https://library.intranet.vic.gov.au/client/en_AU/VGLS-public/">https://library.intranet.vic.gov.au/client/en_AU/VGLS-public/</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	8
<b>Library Technicians</b>	4
<b>Other</b>	2
<b>Opening hours with staff assistance</b>	Limited hours Monday - Friday (less than 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Electronic databases
<b>Library Management system</b>	SirsiDynix Symphony
<b>Classification system/s</b>	Library of Congress Subject Headings, RDA: Resource Description and Access
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Victorian Government Library Service provides information resources to all public servants employed in Victorian Government department and agencies. The centralised service provides a collection of over 400,000 items, a procurement program of electronic resources, lending, training and research services.

## Subject specialisations

- Legal
- Humanities
- Health
- General

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Western Health

<b>Library/information service name</b>	Western Health Library Service
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	VIC

## CONTACT DETAILS

<b>Manager/main contact</b>	Ilana Jackson
<b>Address</b>	Sunshine Hospital Library, Furlong Road
<b>City/Town</b>	St Albans
<b>State/Territory</b>	VIC
<b>Post code</b>	3021
<b>Email</b>	wh.libraryenquiries@wh.org.au
<b>Phone</b>	(03) 8395 8036
<b>Website</b>	<a href="http://www.westernhealth.org.au/EducationandResearch/library/Pages/default.aspx">www.westernhealth.org.au/EducationandResearch/library/Pages/default.aspx</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	<a href="https://twitter.com/LibraryWh">twitter.com/LibraryWh</a>
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	4
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts, Document Delivery, Literature Searches
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The library provides ready access to a variety of knowledge-base health and management information to support excellence in patient care, education and research at Western Health

## Subject specialisations

- Medicine
- Surgery
- Allied Health
- Nursing and Midwifery

## Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



# WESTERN AUSTRALIA

# BHP

<b>Library/information service name</b>	Geoscience - West Australian Iron Ore
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Claire Tranthem
<b>Address</b>	125 St George Tce
<b>City/Town</b>	Perth
<b>State/Territory</b>	WA
<b>Post code</b>	6000
<b>Email</b>	Claire.Tranthem@BHP.com.au
<b>Phone</b>	0427 110 304
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Company reports and other resources
<b>Library Management system</b>	N/A
<b>Classification system/s</b>	In house
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Resources for Geoscientists in the organisation, collection 1960-present and a mix of electronic and physical records.

## Subject specialisations

- Geoscience
- Western Australia Mining
- Iron ore

## Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# Catholic Education Western Australia

<b>Library/information service name</b>	Catholic Library of Western Australia
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Vernon Lee
<b>Address</b>	33 Williamstown Road
<b>City/Town</b>	Doubleview
<b>State/Territory</b>	WA
<b>Post code</b>	6018
<b>Email</b>	catholic.library@cewa.edu.au
<b>Phone</b>	(08) 9241 5260
<b>Website</b>	catholiclibrary.cewa.edu.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	@CathLibWA
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	NA

## OPERATIONS

<b>Librarians</b>	2
<b>Library Technicians</b>	1
<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	8.30am to 5pm, Monday to Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Accessit Library
<b>Classification system/s</b>	Dewey Decimal Classification, RDA: Resource Description and Access
<b>Curated services</b>	Newsletters
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Provides an extensive collection of resources relating to theology, liturgy, religious education, biblical studies, pastoral care, faith formation and sacramental programs as well as learning and teaching, and educational leadership. Formats include books, audio-visual materials and a range of e-resources. Specialised collections include Students with Disability, Aboriginal Education and Teachers & Catechist resources. Open to the public. Membership is Free.

## Subject specialisations

- N/A

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# City of Armadale

<b>Library/information service name</b>	City of Armadale Corporate Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Jehni Thomas-Wurth
<b>Address</b>	Locked Bag 2
<b>City/Town</b>	Armadale
<b>State/Territory</b>	WA
<b>Post code</b>	6992
<b>Email</b>	corporate.library@armadale.wa.gov.au
<b>Phone</b>	(08) 9394 5218
<b>Website</b>	Internal Intranet – available to staff within City offices only

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	0.4 FTE librarian contact hours, but self service outside these
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, Electronic databases
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Inhouse classification scheme
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Providing an internal business information service for all staff at the City of Armadale.

## Subject specialisations

- Engineering and design
- Community services
- Planning and development
- Health
- IT and communications

## Skill sets offered to users

- Copyright advice and education
- User training in datasets and subscriptions
- Management of Australian Standards

# City of Fremantle

<b>Library/information service name</b>	Freo Toy Library
<b>Service type</b>	Sole toy library serving the WA community
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Lou Dixon
<b>Address</b>	34 Paget Street
<b>City/Town</b>	Hilton
<b>State/Territory</b>	WA
<b>Post code</b>	6163
<b>Email</b>	N/A
<b>Phone</b>	(08) 9432 9671
<b>Website</b>	<a href="http://www.fremantle.wa.gov.au/toylibrary">www.fremantle.wa.gov.au/toylibrary</a>

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	@freotoylibrary
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Library Assistant</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Toys, games, puzzles, costumes, ride-ons, party hire
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Freo Toy Library specific
<b>Curated services</b>	Alerts
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

Borrow toys, games, costumes, puzzles, ride-ons and more to assist your child's development through play. Membership fees apply, with concession rates for Centrelink card holders.

## Subject specialisations

- Toys

## Skill sets offered to users

- Training in running a large toy library

# City of Nedlands

<b>Library/information service name</b>	Local studies Collection
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Anthea Harris
<b>Address</b>	PO Box 9
<b>City/Town</b>	Nedlands
<b>State/Territory</b>	WA
<b>Post code</b>	6009
<b>Email</b>	localstudies@nedlands.wa.gov.au
<b>Phone</b>	(08) 9273 3644
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	Localstudies Nedlands
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2 (jobshare)
<b>Opening hours with staff assistance</b>	Limited hours: Monday - Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, Electronic databases, CDs of oral history and recordings of talks
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

We are within the main Nedlands Library Service, a collection of paper and digital records of the City that aims to help all levels of research into the people and places of Nedlands. We offer workshops in Family History research and TROVE editing as well as talks on historical aspects of the area.

## Subject specialisations

- History
- Nedlands
- WA

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Curtin University WA School of Mines Kalgoorlie

<b>Library/information service name</b>	Curtin's WA School of Mines Kalgoorlie Campus Library
<b>Service type</b>	Branch library with main library in another location
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	The Librarian
<b>Address</b>	Curtin's WASM Kalgoorlie Library, Locked Bag 30
<b>City/Town</b>	Kalgoorlie
<b>State/Territory</b>	WA
<b>Post code</b>	6430
<b>Email</b>	t.bennett@curtin.edu.au
<b>Phone</b>	(08) 9088 6629
<b>Website</b>	library.curtin.edu.au/about/kalgoorlie/

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/Curtins-WA-School-of-Mines-Kalgoorlie-Library-25171341733/
<b>Twitter</b>	@CurtinLibKal
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	curtin.kalgoorlielibrary

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Other</b>	1 LSA (Library Student Assistant)
<b>Opening hours with staff assistance</b>	Extended hours Monday - Friday (beyond 9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
<b>Library Management system</b>	ALMA (ExLibris)
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Curtin's WA School of Mines Kalgoorlie Library houses a unique collection of mining and related resources for the Western Australian School of Mines (WASM). It also has a print collection to support other Curtin higher education students.

## Subject specialisations

- Mining and related subjects
- Metallurgy
- Rock mechanics
- Geology
- Surveying

## Skill sets offered to users

- Training for users

## Additional information

Kalgoorlie Campus Library has no 1st year clients onsite. We have from 2nd year to PHD. Any Curtin online client studying in any subject, living in our area can use the library.

# Department of Biodiversity, Conservation and Attractions

<b>Library/information service name</b>	DBCA Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	WA

## Library service description

Collection focus: Grey literature, books, maps, slides, photos. User groups: staff and public (reference only)

## CONTACT DETAILS

<b>Manager/main contact</b>	Lisa Wright
<b>Address</b>	17 Dick Perry Ave
<b>City/Town</b>	Kensington
<b>State/Territory</b>	WA
<b>Post code</b>	6151
<b>Email</b>	library@dbca.wa.gov.au
<b>Phone</b>	(08) 9219 9058
<b>Website</b>	<a href="http://www.dpaw.wa.gov.au/about-us/science-and-research/publications-resources/110-conservation-library">www.dpaw.wa.gov.au/about-us/science-and-research/publications-resources/110-conservation-library</a>

## Subject specialisations

- Biodiversity
- Conservation
- Environment
- Flora and fauna
- forests

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Opening hours with staff assistance</b>	8.30-16.30
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books; eBooks; Journals; eJournals; Electronic databases; Slides, maps, photos
<b>Library Management system</b>	Inmagic Genie/WebPublisher/DBTextWorks
<b>Classification system/s</b>	UDC & GFDC
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Department of Mines, Industry Regulation and Safety Consumer Protection Library

<b>Library/information service name</b>	CP Library (Consumer Protection Library)
<b>Service type</b>	Main Library with 2 other Main Libraries in different subject areas in this department
<b>Service location</b>	WA

## Library service description

Consumer Protection Library predominantly a legal collection serving internal legal units. Hard copy and online.

## Subject specialisations

- Consumer Protection, Law

## Skill sets offered to users

- N/A

## CONTACT DETAILS

<b>Manager/main contact</b>	Patricia Heggie
<b>Address</b>	DMIRS CP Library, 4/140 William Street
<b>City/Town</b>	Perth
<b>State/Territory</b>	WA
<b>Post code</b>	6000
<b>Email</b>	cplibrary@dmirs.wa.gov.au
<b>Phone</b>	(08) 6552 9417
<b>Website</b>	www.dmirs.wa.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	The department uses these but the CP Library does not
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, Journals, eJournals, Electronic databases
<b>Library Management system</b>	FIRST by Optimus Prime
<b>Classification system/s</b>	Inhouse
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

# Hollywood Private Hospital

<b>Library/information service name</b>	Hollywood Private Hospital Library
<b>Service type</b>	Branch library with main library in another location
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Jan Halliwell
<b>Address</b>	Hollywood Private Hospital Library, Locked Bag 2002
<b>City/Town</b>	Nedlands
<b>State/Territory</b>	WA
<b>Post code</b>	6909
<b>Email</b>	library.hph@ramsayhealth.com.au
<b>Phone</b>	(08) 9346 6184
<b>Website</b>	www.ramsaylibrary.com.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	No

## Library service description

The Library service is offered to hospital staff with the aim of providing clinicians with direct access to evidence-based information for point of care decision making; medical, nursing and health research; and ongoing professional development.

## Subject specialisations

- Nursing
- Medicine
- Psychiatry
- Allied Health

## Skill sets offered to users

- N/A

# Legal Aid Western Australia

<b>Library/information service name</b>	Legal Aid Western Australia Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Deb Harvey
<b>Address</b>	Level 2, 32 St Georges Terrace
<b>City/Town</b>	Perth
<b>State/Territory</b>	WA
<b>Post code</b>	6000
<b>Email</b>	librarymail@legalaid.wa.gov.au
<b>Phone</b>	(08) 9261 6268
<b>Website</b>	www.legalaid.wa.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Library Technicians</b>	1
<b>Opening hours with staff assistance</b>	7:30am - 4:30pm Monday - Friday
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Genie
<b>Classification system/s</b>	Moys
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The library service for Legal Aid Western Australia was established in 1977 to provide services to the legal staff. The library's core collection consists of primary and secondary materials from the Western Australian and Commonwealth jurisdictions. The library retains a collection of legal texts, legislation, loose-leaf services, law reports, journals, and annual reports.

## Subject specialisations

- Law

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Main Roads Western Australia

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Stephen de Silva
<b>Address</b>	Don Aitken Centre, Waterloo Crescent
<b>City/Town</b>	East Perth
<b>State/Territory</b>	WA
<b>Post code</b>	6004
<b>Email</b>	stephen.desilva@mainroads.wa.gov.au
<b>Phone</b>	(08) 9323 4181
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	DB/Textworks/Webpublisher
<b>Classification system/s</b>	UDC
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Subject specialisations

- Road Construction
- Transport
- Road maintenance
- Road planning
- Geotechnics

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# Psychiatric Services Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/ department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Jeanette Longwood
<b>Address</b>	Psychiatric Services Library, Graylands Hospital, Brockway Road
<b>City/Town</b>	Mount Claremont
<b>State/Territory</b>	WA
<b>Post code</b>	6010
<b>Email</b>	ghlibrary@health.wa.gov.au
<b>Phone</b>	(08) 9347 6712
<b>Website</b>	pslibrary.health.wa.gov.au/home

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, DVDs
<b>Library Management system</b>	Sierra
<b>Classification system/s</b>	NLM
<b>Curated services</b>	Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

The Psychiatric Services Library provides a high quality library and information service to mental health professionals working in the Western Australian public health system, to support the mission, values and goals of their Health Services. We support informed decision making and evidence-based practice through the provision of information in a variety of formats. Our client services include skills training, literature searching, current information alerts, providing inter-library loans and document delivery.

## Subject specialisations

- Mental Disorders
- Mental Health

## Skill sets offered to users

- Training for users

# Rio Tinto Exploration

<b>Library/information service name</b>	RTX Library & Information Centre
<b>Service type</b>	Sole library serving the organisation/ department/ agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Jacqueline Rayment
<b>Address</b>	37 Belmont Avenue
<b>City/Town</b>	Belmont
<b>State/Territory</b>	WA
<b>Post code</b>	6104
<b>Email</b>	jacqueline.rayment@riotinto.com
<b>Phone</b>	(08) 9270 9274
<b>Website</b>	firstopacprd.riotinto.org/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	FIRST Software Solution
<b>Classification system/s</b>	Universal Decimal Classification
<b>Curated services</b>	Newsletters, Alerts
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

A rocks and minerals based library catering to the organisations geoscientists globally

## Subject specialisations

- Earth Sciences

## Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

# SHQ (Sexual Health Quarters)

<b>Library/information service name</b>	As above
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Katrina Duncan
<b>Address</b>	70 Roe Street
<b>City/Town</b>	Northbridge
<b>State/Territory</b>	WA
<b>Post code</b>	6003
<b>Email</b>	katrina.duncan@shq.org.au
<b>Phone</b>	(08) 9227 6177
<b>Website</b>	shq.org.au/resources/library/

## SOCIAL MEDIA

<b>Facebook</b>	www.facebook.com/familyplanningwa
<b>Twitter</b>	twitter.com/shealthquarters
<b>Instagram</b>	www.instagram.com/sexualhealthquarters/
<b>LinkedIn</b>	www.linkedin.com/company/7955260
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	By appointment Monday - Friday, 9am-5pm
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books, Journals, eJournals, Educational kits (e.g. models, games)
<b>Library Management system</b>	Koha
<b>Classification system/s</b>	Custom classification scheme
<b>Curated services</b>	N/A
<b>Reference service</b>	No
<b>Research service</b>	No
<b>Interlibrary lending</b>	Yes

## Library service description

Sexual Health library. Users are mostly educators, youth workers, medical professionals, counselors. Primary focus is internal staff PD, also open to the public by appointment.

## Subject specialisations

- Sexual and Reproductive Health
- Sexual and Relationships Education

## Skill sets offered to users

- N/A

# Sir Charles Gairdner Osborne Park Health Care Group

<b>Library/information service name</b>	SCGOPH Library & Information Services
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Geraldine Stevens
<b>Address</b>	1st floor, E Block, Hospital Avenue
<b>City/Town</b>	Nedlands
<b>State/Territory</b>	WA
<b>Post code</b>	6009
<b>Email</b>	library.scgh@health.wa.gov.au
<b>Phone</b>	(08) 6457 4143
<b>Website</b>	scgophlibrary.health.wa.gov.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	2
<b>Other</b>	2 librarians (3 people)
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Sierra from Innovative
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Medical/health library the WA public health system. SCGOPHCG is part of the North Metropolitan Health Service. The library serves staff at both Sir Charles Gairdner and Osborne Park Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning.

## Subject specialisations

- Medicine
- Nursing
- Allied health
- Health management
- Policy and planning

## Skill sets offered to users

- Training for users

# South and East Metropolitan Health Service Library

<b>Library/information service name</b>	SMHS/EMHS Library & Information Service
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Cheryl Hamill
<b>Address</b>	Fiona Stanley Hospital, Library, Education Centre Ground Floor, 11 Robin Warren Drive
<b>City/Town</b>	Murdoch
<b>State/Territory</b>	WA
<b>Post code</b>	6150
<b>Email</b>	cheryl.hamill@health.wa.gov.au
<b>Phone</b>	(08) 6152 2465
<b>Website</b>	selibrary.health.wa.gov.au/

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	8.7 librarians (11 people)
<b>Library Technicians</b>	1.9 library technicians (2 people)
<b>Opening hours with staff assistance</b>	Monday - Friday 8am - 5pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases
<b>Library Management system</b>	Sierra from Innovative
<b>Classification system/s</b>	National Library of Medicine at Fiona Stanley, Dewey Decimal Classification at Royal Perth
<b>Curated services</b>	Alerts, LibGuides
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## Library service description

Medical/health library in the WA public health system. Two bases at Fiona Stanley & Royal Perth Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning. Clients: health service staff.

## Subject specialisations

- Medicine
- Nursing
- Allied Health (physiotherapy, OT, pharmacy, social work etc)
- Health Management, Policy and Planning
- Mental Health

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

# St John of God Healthcare

<b>Library/information service name</b>	St John of God Murdoch Hospital - Clinical Library
<b>Service type</b>	Information service without a physical library
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Lisa Newlands
<b>Address</b>	Murdoch Hospital Library, 100 Murdoch Drive
<b>City/Town</b>	Murdoch
<b>State/Territory</b>	WA
<b>Post code</b>	6150
<b>Email</b>	murdoch.library@sjog.org.au
<b>Phone</b>	(08) 9438 9593
<b>Website</b>	N/A

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	0.5
<b>Library Technicians</b>	0.5
<b>Opening hours with staff assistance</b>	Standard office hours (9am - 5pm)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	eJournals, Electronic databases
<b>Library Management system</b>	currently none, considering Koha
<b>Classification system/s</b>	N/A
<b>Curated services</b>	Alerts
<b>Reference service</b>	No
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Library service available to employees at the 6 St John of God hospitals in Western Australia. Focus on providing training on online databases, providing literature searches, supplying requested articles, managing subscriptions and access to online resources.

## Subject specialisations

- Palliative care
- ED
- Orthopaedic Surgery

## Skill sets offered to users

- N/A

## Additional information

Member of GRATISNet document delivery network

# The Grove Library

<b>Library/information service name</b>	The Grove Community History Library
<b>Service type</b>	Information service operating remotely from the physical library
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Sindy Dowden
<b>Address</b>	1 Leake Street, Peppermint Grove
<b>City/Town</b>	Peppermint Grove
<b>State/Territory</b>	WA
<b>Post code</b>	6011
<b>Email</b>	history@thegrovelibrary.com
<b>Phone</b>	(08) 9286 8686
<b>Website</b>	thegrovelibrary.net/history/

## SOCIAL MEDIA

<b>Facebook</b>	<a href="http://www.facebook.com/GroveHistory/">www.facebook.com/GroveHistory/</a>
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1
<b>Opening hours with staff assistance</b>	Limited days Monday - Friday (not five days)
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Electronic databases, Streaming services (film, sound), Mobile apps
<b>Library Management system</b>	Spydus
<b>Classification system/s</b>	Dewey Decimal Classification
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

Our Collection contains information about the people, places and events that have shaped the history of Cottesloe, Peppermint Grove and Mosman Park.

## Subject specialisations

- Digitisation
- Digital heritage tours
- Digital interpretations

## Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

## Additional information

The Grove Community History Library facilitate a Facebook collaborative information site for the Local History Practitioners of WA.

[www.facebook.com/groups/784107178306545/](http://www.facebook.com/groups/784107178306545/)

# Wildflower Society of WA (Inc.)

<b>Library/information service name</b>	Honor Venning Library
<b>Service type</b>	Sole library serving the organisation/department/agency
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Kerry Smith, Honorary Librarian
<b>Address</b>	WSWA (Inc), PO Box 519
<b>City/Town</b>	Floreat
<b>State/Territory</b>	WA
<b>Post code</b>	6014
<b>Email</b>	enquiry@wildflowersocietywa.org.au
<b>Phone</b>	(08) 9383 7979
<b>Website</b>	www.wildflowersocietywa.org.au

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>N/A</b>	N/A
<b>Opening hours with staff assistance</b>	Tuesdays & Thursdays (when the Society Office is open), and the first Saturday afternoon each month except January
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	Books; Society reports, maps
<b>Library Management system</b>	ACCESS database
<b>Classification system/s</b>	basic UDC
<b>Curated services</b>	Occasional articles in Society Newsletter
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

The WSWA celebrated its 60th birthday last year and the library has been in existence in one form or another for some 40 ish years. It serves the Society members of all ages.

## Subject specialisations

- native flora of Western Australia/Australia

## Skill sets offered to users

- N/A

# Women & Newborn Health Library

<b>Library/information service name</b>	As above
<b>Service type</b>	Borrowing library (free)
<b>Service location</b>	WA

## CONTACT DETAILS

<b>Manager/main contact</b>	Renae Clement
<b>Address</b>	King Edward Memorial Hospital Women & Newborn Health Library
<b>City/Town</b>	Subiaco
<b>State/Territory</b>	Perth, WA
<b>Post code</b>	6008
<b>Email</b>	kemh.hl@health.wa.gov.au
<b>Phone</b>	(08) 6458 1100
<b>Website</b>	kemh.libguides.com/wnhl

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	N/A

## OPERATIONS

<b>Librarians</b>	1 FTE
<b>Opening hours with staff assistance</b>	Monday - Friday 9am - 12pm and 1pm - 3pm
<b>24/7 access to electronic resources</b>	No
<b>Formats offered</b>	books, DVD's, Magazines
<b>Library Management system</b>	Sierra
<b>Classification system/s</b>	NLM Classification Scheme
<b>Curated services</b>	N/A
<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	No

## Library service description

The Women and Newborn Health Library (WNHL) is a consumer Library located on the ground floor of King Edward Memorial Hospital (KEMH) in Perth. Patients of the hospital as well as family, hospital staff and the general public within WA are eligible to borrow from us. We have a large collection of pamphlets, books and DVDs on all aspects of women's and newborn health. Information is also available in over 40 languages. Our services include free WiFi access, assisting you in finding good quality health information, providing a breastfeeding area and DVD viewing facilities and a comfortable seating area with magazines and newspapers.

## Subject specialisations

- Women's health
- Pregnancy
- Childbirth
- Infant care

## Skill sets offered to users

- Sourcing health related information in various languages
- Subject specific information
- Training for users
- Health pamphlets including many specifically written for Aboriginal clients

# Women & Newborn Health Service (WNHS) Medical Library also known as King Edward Memorial Hospital (KEMH) Medical Library

<b>Library/information service name</b>	WNHS/KEMH Medical Library
<b>Service type</b>	Main library with one or more branch libraries in other locations
<b>Service location</b>	WA

<b>Reference service</b>	Yes
<b>Research service</b>	Yes
<b>Interlibrary lending</b>	Yes

## CONTACT DETAILS

<b>Manager/main contact</b>	No Manager; enquiries assigned appropriately.
<b>Address</b>	PO Box 134
<b>City/Town</b>	Subiaco
<b>State/Territory</b>	WA
<b>Post code</b>	6904
<b>Email</b>	kemh.library@health.wa.gov.au
<b>Phone</b>	(08) 6458 1499
<b>Website</b>	kemh.libguides.com/library

## SOCIAL MEDIA

<b>Facebook</b>	N/A
<b>Twitter</b>	N/A
<b>Instagram</b>	N/A
<b>LinkedIn</b>	N/A
<b>Other</b>	N/A
<b>Other contact details</b>	Our 'branch' library is the Women & Newborn Health Library (for visitors & patients) Abbreviation: WNHL URL: kemh.libguides.com/wnhl

## OPERATIONS

<b>Librarians</b>	3
<b>Library Technicians</b>	1
<b>Other</b>	Occasional temps on contract
<b>Opening hours with staff assistance</b>	Monday - Friday 8:30am - 4:30pm
<b>24/7 access to electronic resources</b>	Yes
<b>Formats offered</b>	Books, eBooks, Journals, eJournals, Electronic databases, DVDs
<b>Library Management system</b>	Sierra
<b>Classification system/s</b>	NLM Classification Scheme
<b>Curated services</b>	Alerts, LibGuides

## Library service description

Beginning as early as 1956 in our major tertiary hospital (KEMH/WNHS), **KEMH Medical Library's** collection focus is around obstetrics, gynaecology and neonatology. It provides information to *WNHS staff & students* to support clinical decision-making, research and study.

The **Women and Newborn Health Library** serves patients and public visitors (see entry on page 56).

## Subject specialisations

- Obstetrics
- Gynaecology
- Neonatology

## Skill sets offered to users

- See website



[alia.org.au](http://alia.org.au)



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