SPECIAL LIBRARIES DIRECTORY

2021 – 4th Edition

Australian Library and
Information Association

alia.org.au

Contents

Introduction

ALIA's Special Libraries Working Group has put together this directory of special libraries to support collaboration.

The directory is not a comprehensive listing, but it does identify like-minded individuals working in similar situations. The aim is to enable people to share non-competitive information, insight, expertise, ideas and resources; to improve the sense of connectedness in a sector with many one-person libraries, and to strengthen special libraries' advocacy network.

We are conscious that there is some degree of duplication with other resources such as the National Library of Australia's Australian Libraries Gateway and the Western Australian Government Libraries Directory. We are also aware of the difficulty of keeping these listings current.

The directory will be updated as new information is received and we welcome further additions from special libraries. For queries about the directory, or to add your library to the collection, please email advocacy@alia.org.au.

FEDERAL

Attorney-General's Department

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Janet Gray
Address	4 National Circuit
City/Town	Barton
State/Territory	ACT
Post code	2600
Email	library@ags.gov.au
Phone	(02) 6253 7114
Website	www.ags.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	10
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Libero
Classification system/s	Moy's classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Collection focus is law and justice, we have extensive Australian and international legal resources. The department also manages policy relating to human rights, families and marriage amongst other areas. Our user groups are policy officers and lawyers.

Subject specialisations

- Law
- International Law
- Families
- Human rights
- Industrial relations

Skill sets offered to users

- Training for users

Australian Bureau of Meteorology

Library/information service name	National Meteorological Library
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Galina Brejneva
Address	700 Collins Street
City/Town	Docklands
State/Territory	VIC
Post code	3008
Email	library@bom.gov.au
Phone	(03) 9669 4472
Website	www.bom.gov.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access, UDC
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The National Meteorological Library supports the Bureau of Meteorology operations by providing relevant information services and products to the Bureau's staff. The Library also provides high quality information services to external customers including federal and state government departments, universities, meteorological agencies overseas, others with a particular interest in the science of meteorology and the public at large. The Library has been functioning since the Commonwealth Bureau of Meteorology commenced operations in 1908.

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Australian Competition and Consumer Commission (ACT)

Library/information service name	ACCC Library & Research Service
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Stephanie Picozzi
Address	23 Marcus Clarke St
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	library@accc.gov.au
Phone	(02) 6243 1097
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Opening hours with staff assistance	Our service is based on contacts via email, phone and messaging
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix Enterprise
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The ACCC Library and Research Service is a small library which supports the research needs of the ACCC and the AER (Australian Energy Regulator). The Library has a closed stack physical collection based in Canberra. The collection has a focus on competition and consumer law, energy and other material which support ACCC & AER's regulatory, enforcement and policy roles.

Subject specialisations

- Competition law
- Consumer law
- Energy law
- General legal
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Competition and Consumer Commission (NSW)

Library/information service name	ACCC Library Services
Service type	Information service operating remotely from the physical library
Service location	NSW

CONTACT DETAILS

Manager/main contact	Stephanie Picozzi
Address	175 Pitt Street
City/Town	Sydney
State/Territory	NSW
Post code	2000
Email	stephanie.picozzi@accc.gov.au
Phone	N/A
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Digital Library Service
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Sirisdynix
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Competition and Consumer Law
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Australian Federal Police

Library/information service name	AFP Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Sandy Tomley
Address	GPO Box 401
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	Library-afp@afp.gov.au
Phone	(02) 5126 9235
Website	www.afp.gov.au/about-us/training-and-information-resources/afp-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Amlib
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Newsletters, Alerts

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The AFP Library is responsible for providing open source information research and library services to the AFP in support of its national and international activities. The Library collects resources in print and electronic form in the areas of law enforcement, organised crime, transnational crime, terrorism, national security, trafficking (drugs/human/firearms), cybercrime, investigations, criminal law and forensic science. In support of the AFP's role in providing community policing for the Australian Capital Territory (ACT), the Library also collects in the area of community policing, crime prevention and crime response. The AFP Digest (AFPD) is a bibliographic database produced by the AFP Library that indexes and abstracts articles from published material from 1991 onwards. The index is available via subscription from RMIT Publishing.

Subject specialisations

- Law enforcement
- National security
- Community policing

Skill sets offered to users

- Training for users

Australian Film Television and Radio School

Library/information service name	Jerzy Toeplitz Library
Service type	Sole Library serving an organisation and member of the public
Service location	NSW

CONTACT DETAILS

Manager/main contact	Hayley Brown
Address	The Entertainment Quarter, Building 130
City/Town	Moore Park
State/Territory	NSW
Post code	2012
Email	library@aftrs.edu.au
Phone	(02) 9805 6440
Website	www.aftrs.edu.au/about/our-campus/library/

SOCIAL MEDIA

Facebook	www.facebook.com/aftrs.library/
Twitter	N/A
Instagram	www.instagram.com/aftrslibrary/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	3
Opening hours with staff assistance	9am – 6pm Monday to Friday 10am – 2pm Saturday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), DVD, Blu-ray (U4K & 3D), VHS, Scripts, Computer Games
Library Management system	Horizon (SirsiDynix)
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Descriptin and Access, Alphabetical

Curated services	Newsletters, Alerts, LibGuides, Facebook, Instagram, Emails, SMS, Displays
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Recognised as Australia's leading library for the screen arts and broadcasting industries, The Jerzy Toeplitz Library was established in 1973. It houses an extensive and unique collection of film, television and radio specific resources and is staffed by experienced information professionals, who support the staff and students of AFTRS, industry professionals and members of the public.

Subject specialisations

- Screen Arts
- Broadcasting Industries
- Film
- Television
- Radio

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Events (eg. Trivia Nights)

Australian Institute of Family Studies

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	N/A
Address	Level 4, 40 City Road
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	library@aifs.gov.au
Phone	(03) 9214 7888
Website	aifs.gov.au/our-work/resources/aifs-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	Staffing is 1.1 EFT (some backup provided by a re-assigned librarian)
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We serve a government research institute focused on family studies; producer of "FAMILY" index database via Informit; small collection of rare grey literature, books, etc.; limited support to the public; established in 1980.

Subject specialisations

- Family studies (inc. family law, child abuse, family support services)

Skill sets offered to users

- N/A

Australian Institute of Health and Welfare

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Rebecca Cowie
Address	Library Officer, Australian Institute of Health and Welfare, GPO Box 570
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	library@aihw.gov.au
Phone	(02) 6244 1143
Website	aihw.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	@aihw
Instagram	N/A
LinkedIn	Australian Institute of Health and Welfare
Other	www.youtube.com/channel/UClGeY8v8epJoYYIlVLASXug
Other contact details	N/A

OPERATIONS

Librarians	1
Allied Field Professional	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix, as part of a shared arrangement with Dept. of Health
Classification system/s	Library of Congress Subject Headings
Curated services	N/A

Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

Library service supporting the work of the Australian Institute of Health and Welfare. Print and online resources with a focus on health, welfare, data analysis, statistics and research. Member of GratisNet and Trove. Part of a shared service arrangement with the Dept. of Health.

Australian Institute of Marine Science

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	N/A
Address	PMB No.3
City/Town	Townsville MC
State/Territory	QLD
Post code	4810
Email	library@aims.gov.au
Phone	(07) 4753 4281
Website	www.aims.gov.au/docs/about/ facilities/library.html

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	1 Records Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Horizon - Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides, Due to lack of staff it is difficult to offer Current Awareness
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Mainly digital Information Services, operates Library, records Management and Registry. Marine Science based.

Subject specialisations

- Marine Science

Skill sets offered to users

- Coaching, mentoring for information professionals

Australian National Maritime Museum

Library/information service name	Vaughan Evans Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Karen Pymble
Address	Wharf 7, 58 Pirrama Road
City/Town	Pyrmont
State/Territory	NSW
Post code	2009
Email	karen.pymble@sea.museum
Phone	(02) 9298 3739
Website	www.sea.museum/discover/library

SOCIAL MEDIA

Facebook	@Sea.Museum
Twitter	@Sea.Museum
Instagram	@Sea.Museum
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Sydney Enterprise
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library's collection reflects the activities and collecting interests of the museum. It includes: Publications relating to our permanent exhibition themes; Standard reference sources on ships and shipping; Material relating to our temporary exhibitions; Specialist museum publications on topics like exhibitions design, conservation and restoration, museology and maritime archaeology; A collection of journals on shipbuilding, yachting and surfing (with an emphasis on non-current materials). Our clients consist of museum staff, family history, authors, academic researchers, maritime researchers.

Subject specialisations

- Ships and shipping
- Museum studies
- Maritime Heritage/Maritime Art
- Yachting
- Maritime archaeology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Nuclear Science and Technology Organisation (ANSTO)

Library/information service name	ANSTO Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	ANSTO Library Information Desk
Address	Locked Bag 2001
City/Town	Kirrawee DC
State/Territory	NSW
Post code	2232
Email	nlhr@ansto.gov.au
Phone	(02) 9717 7755
Website	ansto.on.worldcat.org/discovery

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	2
Opening hours with staff assistance	Monday - Friday 8:45am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Microfiche, CD-Roms, DVD's, Technical Reports and Thesis
Library Management system	OCLC WMS, OCLC VDX, DSpace
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, Library is converting from UDC to Dewey

Curated services	Internal documents and updates on Library intranet
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

ANSTO Library is Australia's most comprehensive scientific centre for nuclear information. The collection contains 55,000 monographs, over 6,500 electronic journals, 1,700 print journal titles, over 200 databases, an extensive collection of technical reports dating from the 1950s, and a vast range of patents, standards, theses and nuclear literature.

Subject specialisations

- Nuclear science
- Materials engineering
- Chemistry
- Nuclear medicine
- Physics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

- ANSTO is a member of CAUL
- ANSTO is implementing ORCID and a new research information management system in the near future.

Australian Taxation Office

Library/information service name	Library Informaiton Services
Service type	Information service operating remotely from the physical library
Service location	ACT, NSW, SA, VIC

CONTACT DETAILS

Manager/main contact	Benjamin Cowell OR Paul Ede
Address	GPO Box 9977
City/Town	Civic Square
State/Territory	ACT
Post code	2608
Email	N/A
Phone	(02) 6216 1111
Website	www.ato.gov.au

SOCIAL MEDIA

Facebook	www.facebook.com/ato.gov.au
Twitter	twitter.com/ato_gov_au
Instagram	N/A
LinkedIn	www.linkedin.com/company/australian-taxation-office
Other	community.ato.gov.au/
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	3
Other	2 Contract Management and Procurement, 1 IT Development
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Physical and digital archive
Library Management system	SirsiDynix
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library Information Services provides a contemporary digital service to support ATO decision making and risk management We support the research capability of the ATO by providing desktop and mobile library services including: eLibrary and eLibraryWiki research content; Collection focus: Taxation, Taxation law – domestic & international; research assistance; skilling and research support for online databases; current awareness and news alerting via News; point of contact for ATO copyright advice.

Subject specialisations

- Taxation
- Law
- Accounting

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)

Australian Trade and Investment Commission (Austrade)

Library/information service name	Austrade Information Centre
Service type	Information service without a physical library
Service location	ACT, NSW

CONTACT DETAILS

Manager/main contact	Penny Styles
Address	Level 7, Tower 3, International Towers, 200 Barangaroo Ave
City/Town	Sydney
State/Territory	NSW
Post code	2000
Email	infocentre@austrade.gov.au
Phone	(02) 9392 2707
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	N/A
24/7 access to electronic resources	Yes
Formats offered	Electronic databases
Library Management system	N/A
Classification system/s	N/A
Curated services	Newsletters, Alerts, Face-to-face training
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The Information Centre services Austrade staff in Australia and overseas, including the TradeStart network. The digital library collection focuses on priority industry areas and international business information and statistics. The library has a strong emphasis on training and runs regular sessions on database usage, search skills and data literacy.

Subject specialisations

- International trade
- Foreign Direct Investment
- Export market development
- Industry competitiveness
- International market research

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Commonwealth Director of Public Prosecutions

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Karen Collier
Address	28 Sydney Avenue
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	karen.collier@cdpp.gov.au
Phone	(02) 6206 5611
Website	www.cdpp.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	FIRST
Classification system/s	Moys
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Law

Skill sets offered to users

- N/A

CSIRO

Library/information service name	CSIRO Library Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Thomas Girke
Address	CSIRO Library Services, Private Bag 89
City/Town	Clayton South
State/Territory	VIC
Post code	3169
Email	thomas.girke@csiro.au
Phone	(03) 9545 7866
Website	www.csiro.au/en/Publications/Libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Approximately 30 professional library staff.
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access, Universal Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1926 CSIRO Library Services is the largest science and technology library in Australia. Collection strengths include physical sciences, Earth sciences, life sciences, computing, mathematics and statistics. The library services 5,000 staff across Australia.

Subject specialisations

- Physical sciences
- Earth sciences
- Life sciences
- Computing
- Mathematics and statistics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Department of Agriculture, Water and the Environment

Library/information service name	Australian National Botanic Gardens Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jane Black
Address	Clunies Ross Street
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	ANBG.library@awe.gov.au
Phone	(02) 6250 9480
Website	www.anbg.gov.au/gardens/research/library/index.html

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Since the 1960's, the ANBG Library has been providing specialist information about Australia's unique and beautiful native flora.

Subject specialisations

- Botany

Department of Finance

Library/information service name	Finance Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Emma Kiely
Address	1 Canberra Avenue
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	library@finance.gov.au
Phone	(02) 6215 2635
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	KOHA by Prosentient
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Finance Library is a small library which supports the research needs of the Department of Finance. The collection includes material supporting our core business and policy areas, whole of government initiatives, and support of corporate, and Departmental publications and guidance.

Subject specialisations

- Financial management
- Public administration

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Department of Foreign Affairs and Trade

Library/information service name	H. V. Evatt Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Brad Hinton
Address	Level 1, 44 Sydney Ave
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	brad.hinton@dfat.gov.au
Phone	(02) 6261 2997
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The DFAT library serves Australian-based staff and overseas staff of the Department of Foreign Affairs and Trade. The collection focuses on core policy areas such as foreign policy, diplomacy, trade, international relations, foreign aid, international development, economics, politics, and country information. In addition, the collection supports corporate functions, including learning and development.

Subject specialisations

- Foreign Policy
- International relations
- Aid and international development
- Politics
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Knowledge Management

Department of Home Affairs

Library/information service name	Department of Home Affairs Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Linda Daniel
Address	Department of Home Affairs, 5 Chan Street
City/Town	Belconnen
State/Territory	ACT
Post code	2617
Email	linda.daniel@homeaffairs.gov.au
	library@homeaffairs.gov.au
Phone	(02) 6223 8142
Website	Internal website only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	EOS Web (SirsiDynix)
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, Multicultural and Immigration Studies (MAIS) database

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Home Affairs Library has been operating for over 50 years. It currently supports the information and research needs of staff in the Department of Home Affairs and the Australian Border Force. The collection focus is on immigration and multiculturalism, trade and customs, border protection and emergency management.

Subject specialisations

- Immigration
- Social Cohesion and Citizenship
- Refugees and asylum seekers
- Trade and Customs
- Border Protection

Skill sets offered to users

Staff undertake training for users and provide reports using infographics however not to the extent of being able to provide training to other libraries

Additional information

Our physical library is only open to the public by appointment. We do not offer a publicly available website.

Department of Social Services

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jo-Ann Cryer
Address	Physical: Enid Lyons Building, Level 3A, 71 Athllon Dr
	Postal: GPO Box 9820, Canberra ACT 2601
City/Town	Greenway
State/Territory	ACT
Post code	2900
Email	library.research@dss.gov.au
Phone	02 61461273
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Provides the department with a collection focused on social welfare and social policy to deliver evidence-based social policy advice.

Subject specialisations

- Social Policy
- Social Welfare
- Disability
- Families
- Housing

Skill sets offered to users

- Training for users
- Cataloguing expertise

Department of Veterans' Affairs Library

Library/information service name	Information Resources and Library Services
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Joanne Wagner
Address	Dept. of Veterans' Affairs Library, GPO Box 9998
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	library@dva.gov.au
Phone	(02) 6289 6720
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix EOS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The Department of Veterans' Affairs Library is a health and military focused library that supports the department in meeting their information needs.

Subject specialisations

- Military history
- Health

Federal Court of Australia

Library/information service name	Library & Information Services
Service type	Branch Libraries serving the organisation/department/agency
Service location	NSW, QLD, SA, VIC, WA

CONTACT DETAILS

Manager/main contact	Georgia Livissianos
Address	Level 10, 3 Angas Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	georgia.livissianos@fedcourt.gov.au
Phone	(08) 8219 1065
Website	www.fedcourt.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	6
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix
Classification system/s	Moys Classification Scheme
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Collection Focus: Law. User Group: Judicial Officers and staff of the Federal Court of Australia, the Family Court of Australia and the Federal Circuit Court of Australia; Members and staff of the National Native Title Tribunal.

Subject specialisations

- Law

Skill sets offered to users

- Training for users

Food Standards Australia New Zealand

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Michelle Lloyd
Address	GPO Box 5423
City/Town	Kingston
State/Territory	ACT
Post code	2604
Email	library@foodstandards.gov.au
Phone	(02) 6271 2650
Website	www.foodstandards.gov.au/Pages/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday to Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Primarily for FSANZ staff in Australia and New Zealand. Collection focus is food-related, nutrition, technology, chemistry, public health and regulation.

Subject specialisations

- Food
- Consumers
- Food Regulation

Great Barrier Reef Marine Park Authority

Library/information service name	Information Services
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joanna Ruxton
Address	GBRMPA, PO Box 1379
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	joanna.ruxton@gbrmpa.gov.au
Phone	(07) 4750 0627
Website	koha.gbrmpa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Allied Field Professional	1
Other	1 Project Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; eJournals; Electronic databases; Digital photography, electronic grey literature and corporate knowledge
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Media equations 'lookatme' DAMS; DSpace repository
Curated services	Alerts, Personalised/as needed collated material
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library, image and records services supporting the agency. The library collections focus on marine research, social science, history, biology, ecology and policy.

Subject specialisations

- Marine and environmental research
- Environmental management
- Earth and ocean sciences

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Subject specific knowledge, information policy and procedure advice

AUSTRALIAN CAPITAL TERRITORY

ACT Heritage Library, Libraries ACT

Library/information service name	ACT Heritage Library
Service type	Libraries ACT have 9 branch libraries and the ACT Heritage Library each at its own location.
Service location	ACT

CONTACT DETAILS

Manager/main contact	Antoinette Buchanan
Address	255 Canberra Avenue
City/Town	Fyshwick
State/Territory	ACT
Post code	2609
Email	act.heritage.library@act.gov.au
Phone	(02) 6207 5163
Website	library.act.gov.au

SOCIAL MEDIA

Facebook	@LibrariesACT
Twitter	@LibrariesACT
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Allied Field Professional	1
Other	1 Manager, 2 Volunteers
Opening hours with staff assistance	9:30am – 5pm Monday to Friday and 10am – 4pm Saturday
24/7 access to electronic resources	Yes
Formats offered	Books; Electronic databases; Manuscripts, ephemera, photographs, maps, posters
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Running number in order of acquisition
Curated services	N/A

Reference service	Yes
Research service	No
Interlibrary lending	No, or apply to the library

Library service description

The ACT Heritage Library helps tell the stories of Canberra and its people. We collect, preserve, promote and provide access to the documents that record the lives of Canberrans at home and in the wider community.

Subject specialisations

- ACT history and heritage

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Australian Dental Association NSW

Library/information service name	ADA NSW Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT, NSW

CONTACT DETAILS

Manager/main contact	Carol Moran
Address	1/1 Atchison Street, St. Leonards
City/Town	Sydney
State/Territory	NSW
Post code	2065
Email	library@adansw.com.au
Phone	(02) 8436 9960
Website	www.adansw.com.au/Library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	#adanswlibrary
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), DVDs
Library Management system	Liberty (Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, , Course reading lists, Topic guides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Established in 1929 the ADA NSW Library serves dentists in NSW and the ACT who are members of the Australian Dental Association NSW

Subject specialisations

- Dentistry
- Oral health

Canberra Health Service

Library/information service name	Canberra Health Service Library (CHS Library)
Service type	Sole library serving the organisation/ department/ agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Michelle Woodcroft
Address	Canberra Hospital, Yamba Dr
City/Town	Garran
State/Territory	ACT
Post code	2605
Email	michelle.woodcroft@act.gov.au
Phone	(02) 5124 2588
Website	www.library.health.act.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	2
Allied Field Professional	1
Other	Library Director
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Ex Libris
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	LibGuides

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Canberra Health Services (CHS) Library is committed to delivering health information and knowledge by: Improving access at the point of need Evaluating and promoting high quality eResources Teaching life-long information and evidence-based practice competencies Fostering technological innovation in support of the mission, vision and initiatives of the ACT Health Directorate and Canberra Health Services.

Subject specialisations

- Medicine (all specialist fields)
- Health Care
- Allied Health
- Nursing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Office of the Legislative Assembly

Library/information service name	Legislative Assembly Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jennifer Carmody
Address	Level 1, North Building 180 London Cct
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	lalibrary@parliament.act.gov.au
Phone	(02) 6205 0397
Website	Not available to the public

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Opening hours with staff assistance	Monday - Friday 8:30am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Radio and television recordings
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Library Monitor (fortnightly current awareness bulletin)
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The LA Library provides library services to the members of the ACT parliament, their staff, and committees as well providing services to members of the ACT public service.

Subject specialisations

- Parliament/government
- Public administration
- ACT government documents

Skill sets offered to users

- Training for users

NEW SOUTH WALES

Albury Wodonga Health

Library/information service name	AWH Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Anna Griffith
Address	PO Box 326
City/Town	Albury
State/Territory	NSW
Post code	2640
Email	library@awh.org.au
Phone	(02) 6058 4588
Website	www.awh.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday to Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Ovid Discovery and KOHA catalogue
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

AWH Library services the clinicians of Albury hospital, Wodonga hospital, and the community health campuses of Albury Wodonga Health. It houses a specialised book collection and includes access to EBooks, journals and point-of-care tools for healthcare professionals.

Subject specialisations

- Medical
- Nursing
- Allied health
- Maternity
- Mental health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Alphacrucis College

Library/information service name	AC Library
Service type	Branch library with main library in another location
Service location	NSW, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Kerrie Stevens
Address	4/350 Queen Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library.melbourne@ac.edu.au
Phone	(03) 8799 1155
Website	www.ac.edu.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mainly theological collection with education and psychology/social sciences materials as well. Users are AC students but library memberships for physical collection access are available.

Subject specialisations

- Theology
- Ministry
- Education
- Business
- Social Science

ARUP

Library/information service name	As above
Service type	No main library - Physical collections in offices throughout Australia and Singapore.
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Janine Mabb
Address	Level 4 108 Wickham Street
City/Town	Fortitude Valley
State/Territory	QLD
Post code	4006
Email	aus.library@arup.com
Phone	(07) 3023 6000
Website	Not availabe for external use

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	Librarians have individual LinkedIn pages
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Heritage
Classification system/s	UDC
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Mulit-disciplinary engineering and construction collection and information service

Subject specialisations

- Engineering
- Construction
- Urban Planning
- Project Management
- Built Environment

Skill sets offered to users

- Coaching, mentoring for information professionals

Australian College of Health Service Management (ACHSM)

Library/information service name	National Health Performance Authority (NHPA)
Service type	Information service without a physical library
Service location	NSW

CONTACT DETAILS

Manager/main contact	N/A
Address	PO Box 959
City/Town	Ryde
State/Territory	NSW
Post code	1680
Email	library@achsm.org.au
Phone	N/A
Website	www.achsm.org.au/resources/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	N/A
Formats offered	eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Healthcare service
- Health management
- Leadership

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Dental Association NSW

Library/information service name	ADA NSW Library
Service type	Sole library serving the organisation/department/agency
Service location	ACT, NSW

CONTACT DETAILS

Manager/main contact	Carol Moran
Address	1/1 Atchison Street, St. Leonards
City/Town	Sydney
State/Territory	NSW
Post code	2065
Email	library@adansw.com.au
Phone	(02) 8436 9960
Website	www.adansw.com.au/Library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	#adanswlibrary
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), DVDs
Library Management system	Liberty (Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, , Course reading lists, Topic guides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Established in 1929 the ADA NSW Library serves dentists in NSW and the ACT who are members of the Australian Dental Association NSW

Subject specialisations

- Dentistry
- Oral health

Australian Institute of Police Management

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Amanda Hovey
Address	1 Collins Beach Rd
City/Town	Manly
State/Territory	NSW
Post code	2095
Email	library@aipm.gov.au
Phone	(02) 9934 4743
Website	www.aipm.gov.au/knowledge/aipm-library

SOCIAL MEDIA

Facebook	N/A
Twitter	@aipmlibrary
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- N/A

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Australian Red Cross Lifeblood

Library/information service name	Knowledge Centre
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Janette Smith
Address	17 O'Riordan St
City/Town	Alexandria
State/Territory	NSW
Post code	2015
Email	jansmith@redcrossblood.org.au
Phone	(02) 9234 2372
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Amlib
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our collection covers Blood, Transfusion, transplantation, general medicine and management material

Subject specialisations

- Blood and Blood products
- Transfusion
- Infectious disease
- Management
- General Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Steel Institute

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Rebecca Rouse
Address	Suite G1 Ground Floor, 25 Ryde Road
City/Town	Pymble
State/Territory	NSW
Post code	2073
Email	library@steel.org.au
Phone	(02) 8478 0190
Website	www.steel.org.au/resources/elibrary/

SOCIAL MEDIA

Facebook	www.facebook.com/Australian-Steel-Institute-158101320889874
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/company/australian-steel-institute
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals
Library Management system	N/A
Classification system/s	Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Member based library and information service to students and employees of the steel industry.

Subject specialisations

- steel industry
- engineering

Skill sets offered to users

- Training for users

Bankstown Hospital, SWSLHD

Library/information service name	Clinical Library - Bankstown Hospital
Service type	Sole library who works with the other Libraries in the LHD in a consortium.
Service location	NSW

CONTACT DETAILS

Manager/main contact	Lynne Roberts
Address	Bankstown Hospital, Eldridge Road
City/Town	Bankstown
State/Territory	NSW
Post code	2200
Email	lynne.roberts3@health.nsw.gov.au
Phone	(02) 9722 8260
Website	www.swslhd.health.nsw.gov.au/clin/index.html

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	V-Smart
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Staff only Library service for clinicians, nursing staff, administrators, managers and other hospital staff. The collection consists of medical and related materials, some historical materials, and serials.

Subject specialisations

- Diabetes
- Geriatrics
- Nursing

Skill sets offered to users

- Training for users

Central Coast Local Health District

Library/information service name	Library Services
Service type	Main library with one or more branch libraries in other locations
Service location	NSW

CONTACT DETAILS

Manager/main contact	Suzanne Lewis
Address	PO Box 361
City/Town	Gosford
State/Territory	NSW
Post code	2250
Email	cclhd-libraries@health.nsw.gov.au
Phone	(02) 4320 3370
Website	www.cclhd.health.nsw.gov.au/research-and-learning/learning/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra (Innovative)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, LibGuides, Literature searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The CCLHD Library Service provides a range of information resources and services to hospital staff, and students of affiliated universities on clinical placement, supporting patient care, education, research and clinical practice improvement. The collection is largely electronic (bibliographic databases and online journals) plus a small hard copy monograph collection. Two libraries are maintained and staffed during business hours: one at Gosford Hospital and one at Wyong Hospital.

Subject specialisations

- Medicine
- Surgery
- Nursing
- Allied Health
- Mental Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Health and medical research methodology
- evidence based practice

City of Parramatta

Library/information service name	Parramatta Heritage Centre, Research Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Neera Sahni
Address	346a, Church Street
City/Town	Parramatta
State/Territory	NSW
Post code	2150
Email	localstudies@cityofparramatta.nsw.gov.au
Phone	(02) 8839 3322
Website	historyandheritage.cityofparramatta.nsw.gov.au/

SOCIAL MEDIA

Facebook	www.facebook.com/ParramattaHistoryandHeritage/
Twitter	twitter.com/parrahistory
Instagram	www.instagram.com/parrahistory/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Allied Field Professional	1
Other	Cultural Collections Officer and Research and Collections Coordinatorv
Opening hours with staff assistance	Monday to Saturday 9am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, , Electronic databases, Streaming services (film, sound), Microfilm, microfiche, ratebooks, valuation books, council papers

Library Management system	Symphony and Vernon
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The City of Parramatta Council's Research and Collection Services team provide you with access to research, archives and cultural collections relating to Parramatta's Local Government Area. Our Research Library houses a broad range of books, newspapers, reports and microfilm. We passionate about gathering, preserving and sharing the history and heritage of Parramatta.

Subject specialisations

- Parramatta's Local Government Area reports, books, newspapers etc.
- Family history and genealogy books and databases
- Council and community archives
- Civic and cultural objects
- Archaeological reports
- Archaeological artefacts

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Website programs eg Drupal

Dementia Australia

Library/information service name	Dementia Australia library
Service type	National service with two main physical collections (Vic and NSW)
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Stroma Mauritzen / Michelle De Mari
Address	98-104 Riversdale Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	library@dementia.org.au
Phone	1800 100 500
Website	www.dementia.org.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals
Library Management system	Liberty - Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

Skill sets offered to users

- N/A

Department of Planning, Industry & Environment

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NSW

CONTACT DETAILS

Manager/main contact	Lyn Barham
Address	CB Alexander Agricultural college, Tocal Road
City/Town	Paterson
State/Territory	NSW
Post code	2421
Email	lyn.barham@dpie.nsw.gov.au
Phone	(02) 4939 8830
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	3
Opening hours with staff assistance	Standard office hours (9am - 5pm), Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty(Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Collection focus; Agriculture, fisheries, biosecurity, environment, conservation, forestry used mainly by researchers

Subject specialisations

- Agriculture
- Forestry
- Fisheries
- Environment

Skill sets offered to users

- Training for users

Fairfield Hospital, SWSLHD

Library/information service name	Fairfield Hospital Clinical Library
Service type	Networked library in CLIN (SWSLHD) Libraries which act as a consortium for purchasing to ensure all hospital staff and students in South Western Sydney Local Health District have equitable access to resources and services
Service location	NSW

CONTACT DETAILS

Manager/main contact	Denise Vitalone
Address	Cnr Polding & Prairiewood Road
City/Town	Prairiewood
State/Territory	NSW
Post code	2176
Email	SWSLHD-FairfieldLibrary@health.nsw.gov.au
Phone	(02) 9616 8225
Website	www.swslhd.health.nsw.gov.au/clin/index.html

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	we now have Skype access

OPERATIONS

Librarians	1
Opening hours with staff assistance	8.30am-5.00pm Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Infor (V-Smart)
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The CLIN Libraries are dedicated to the provision of evidence-based information for patient care, research and professional development, supporting SWSLHD staff and affiliated students.

Subject specialisations

- Paediatrics
- Emergency medicine
- General medicine
- Orthopaedics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Clinical Library & Information Network (CLIN) is made up of all South Western Sydney Local Health District Libraries and forms a co-operative network to manage and share library services and resources across the District. The CLIN Libraries are dedicated to the provision of evidence-based information for patient care, research and professional development.

GHD

Library/information service name	GHD Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Eunice Sarif
Address	Level 2 29 Christie Street
City/Town	St Leonards
State/Territory	NSW
Post code	2065
Email	sydlib@ghd.com
Phone	(02) 9462 4859
Website	www.ghd.com

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	sydlib@ghd.com
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB Textworks
Classification system/s	UDC
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Civil Engineering, geotechnical, geology, water engineering, materials technology, environmental science, remediation, environmental planning and assessment, space technology, oil and gas technology, mining

Subject specialisations

- Civil engineering
- Geotechnical
- Geology
- Water Engineering
- Environmental science

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Health Education and Training Institute (HETI)

Library/information service name	N/A
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	David Wong-See
Address	Level 2, 1 Reserve Road
City/Town	St Leonards
State/Territory	NSW
Post code	2065
Email	David.Wong-See@health.nsw.gov.au
Phone	(02) 9844 6333
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	N/A
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases, Streaming services (film, sound), Annual Reports
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Subject specialisations

- Psychiatry
- Mental Health
- Psychotherapy
- Counselling

Skill sets offered to users

- Training for users

Hunter New England Local Health District

Library/information service name	HNELHD Library - Tamworth Hospital
Service type	Branch library with main library in another location
Service location	NSW

CONTACT DETAILS

Manager/main contact	Kerry Cuskelly
Address	DRH Education Centre, Tamworth Hospital, Dean Street
City/Town	Tamworth
State/Territory	NSW
Post code	2340
Email	kerry.cuskelly@health.nsw.gov.au
Phone	(02) 6767 7985
Website	www.hnehealthlibraries.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	8:30am - 5pm Monday-Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

HNE Health Library Tamworth is committed to the delivery of a client-focused, cost-effective, and innovative library and information services to improve patient care and teaching, research and professional development for HNE Health staff and students.

Subject specialisations

- Medicine
- Nursing
- Allied Health

Skill sets offered to users

- Training for users

Library, Australian Museum

Library/information service name	Autralian Museum Research Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	N/A
Address	1 William Street
City/Town	Sydney
State/Territory	NSW
Post code	2010
Email	N/A
Phone	(02) 9320 6136
Website	library.australianmuseum.net.au/ welcome.jsp

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	First
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Subject specialisations

- Zoology
- Museology
- Cultural Collections
- Natural History

Liverpool Hospital, SWSLHD

Library/information service name	Ken Merten Library, Liverpool Hospital
Service type	Networked library in CLIN (SWSLHD) Libraries which act as a consortium for purchasing to ensure all hospital staff and students in South Western Sydney Local Health District have equitable access to resources and services.
Service location	NSW

CONTACT DETAILS

Manager/main contact	Gia Vigh
Address	Level 1, Liverpool Hospital, Corner of Elizabeth and Goulburn Streets
City/Town	Liverpool
State/Territory	NSW
Post code	2170
Email	liverpool.library@health.nsw.gov.au
Phone	(02) 8738 3557, (02) 8738 8460
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	2
Library Assistant	1

Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	V-smart (Infor)

Classification system/s	National Library of Medicine Classification
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Accessible to hospital staff and affiliated students. Collection consists of medical, nursing, allied health, business, and management print and electronic resources, and historical archives.

Subject specialisations

- Clinical Medicine
- Nursing
- Medical Student texts
- SWSLHD publications

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Clinical Library & Information Network (CLIN) (SWSLHD) consists of Bankstown, Bowral, Campbelltown, Fairfield and Liverpool Hospital Libraries.

Moore College

Library/information service name	Donald Robinson Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Erin Mollenhauer
Address	1 King St
City/Town	Newtown
State/Territory	NSW
Post code	2042
Email	libman@moore.edu.au
Phone	(02) 9577 9891
Website	library.moore.edu.au

SOCIAL MEDIA

Facebook	www.facebook.com/mooretheologicalcollege/
Twitter	twitter.com/MooreCollege
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Other	1 Research Support Officer
Opening hours with staff assistance	Extended hours Monday to Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Archives
Library Management system	SirsiDynix Symphony, Preservica & AtoM
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, Dublin Core, Australian Series System

Curated services	Alerts, LibGuides
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

The Donald Robinson Library is a theological research library & archive, with collection strengths in theology, biblical studies, the Reformation & Puritanism, and evangelicalism in Australia. Its main users are faculty & students of the College, Sydney Anglican clergy, and researchers in theology and church history.

Subject specialisations

- Theology
- Philosophy and ethics
- Biblical studies
- Christian mission and ministry
- Church history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Nan Tien Institute

Library/information service name	Nan Tien Institute Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Jamila Choubassi
Address	231 Nolan Street
City/Town	Unanderra
State/Territory	NSW
Post code	2526
Email	library@nantien.edu.au
Phone	(02) 4258 0744
Website	library.nantien.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Please check the website for office hours (possible changes due to COVID-19)
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases, Streaming services (film, sound)
Library Management system	Koha
Classification system/s	Library of Congress Subject Headings
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our collection serves the research needs of staff and students at NTI, with a specialised collection of Buddhist resources and the largest collection of Humanistic Buddhist resources in Australia. We are open to the public and offer free community membership.

Subject specialisations

- Buddhism

National Art School

Library/information service name	National Art School Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Joanna Hare
Address	National Art School, Cnr Forbes and Burton St
City/Town	Darlinghurst
State/Territory	NSW
Post code	2120
Email	joanna.hare@nas.edu.au
Phone	(02) 9339 8704
Website	nas.edu.au/library/

SOCIAL MEDIA

Facebook	www.facebook.com/NASLibrary
Twitter	N/A
Instagram	www.instagram.com/nas_library/
LinkedIn	N/A
Other	naslibrary.blogspot.com/
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma (Ex Libris)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The National Art School Library holds a significant collection of books, journals and DVDs focusing on contemporary and historical art. The collection contains 27,945 items, the majority of which are available for loan. The primary users of the Library are undergraduate and postgraduate students and staff of the National Art School.

Subject specialisations

- Fine arts

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Nepean Blue Mountains Local Health District - Library Services

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NSW

CONTACT DETAILS

Manager/main contact	Library Manager
Address	PO Box 63
City/Town	Penrith
State/Territory	NSW
Post code	2751
Email	nbmlhd-library@health.nsw.gov.au
Phone	(02) 4734 2533
Website	www.nbmlhd.health.nsw.gov.au/ nepean-hospital

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus (Civica)
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts, Literature searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The NBMLHD Library Service provides a range of information resources and services to hospital staff, and students of affiliated universities on clinical placement, supporting patient care, education, research and clinical practice improvement.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Mental Health
- Cardiology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- EndNote

New England Regional Art Museum

Library/information service name	Howard Hinton Research Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Sylvia Ransom
Address	106-114 Kentucky Street
City/Town	Armidale
State/Territory	NSW
Post code	2350
Email	sylvialransom@gmail.com
Phone	(02) 6772 5255
Website	www.neram.com.au/visit/ research-library

SOCIAL MEDIA

Facebook	www.facebook.com/neram.art
Twitter	twitter.com/neram_art
Instagram	www.instagram.com/neramuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (volunteer)
Opening hours with staff assistance	Wednesdays, or by prior arrangement
24/7 access to electronic resources	No
Formats offered	Books, Journals
Library Management system	eHive
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Our library collections support the Gallery's Collection, exhibitions and programs and includes: monographs on art; catalogues of art exhibitions; journals devoted to art. An important part of the library collection consists of books donated by Howard Hinton to the Armidale Teachers' College between 1929 and 1948. This material provides a comprehensive snapshot of what was available on art in book form at the time of these donations.

Subject specialisations

- Australian art
- History of printing in Australia
- General art books

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

NextSense Institute

Library/information service name	NextSense Institute Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Andrew Spencer
Address	Private Bag 29
City/Town	Parramatta
State/Territory	NSW
Post code	2124
Email	institute.library@nextsense.org.au
Phone	(02) 9872 0285
Website	www.nextsense.org.au/professional-development/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, LibGuides,
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The NextSense Institute Library is a highly specialised resource centre providing an information service to support the NextSense Institute's research and postgraduate programs, as well as the professional needs of all NextSense staff. Our collection has a focus on sensory disability, and includes books and journals, audiovisual resources, and assessment kits.

Subject specialisations

- Hearing loss
- Vision loss
- Deafblindness
- Special education

Skill sets offered to users

- Training for users

Northcott

Library/information service name	Northcott Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Judi Lipp
Address	Northcott Building, 1 Fennell Street
City/Town	North Parramatta
State/Territory	NSW
Post code	2151
Email	library@northcott.com.au
Phone	(02) 9890 0161
Website	www.northcott.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/ Northcottdisabilityservice/
Twitter	twitter.com/northcott_ds
Instagram	www.instagram.com/northcott_ aus/
LinkedIn	www.linkedin.com/company/ northcott-disability-services
Other	www.youtube.com/user/ NorthcottSociety
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	No
Formats offered	Books, eBooks, Journals, eJournals, Audio/Visual
Library Management system	Liberty 5.0 Build 8.035 from Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Targeted Emails
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Northcott Library is a specialist information service focusing on disability and related issues. Resources include books, journals, kits, activity cards, audio-visual material, web links, electronic documents and a comprehensive collection of writings and presentations from customers and staff.

Subject specialisations

- Disability
- Education
- Equipment
- therapy
- Children's literature

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

My 26 hours are spread across Library, Historical Archives and Records Management, in essence, a micro-service.

Northern New South Wales Local Health District

Library/information service name	Lismore Base Hospital Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Cathie Nilon
Address	60 Uralba Street
City/Town	Lismore
State/Territory	NSW
Post code	2480
Email	NNSWLHD-LIS-Library@health.nsw.gov.au
Phone	(02) 6620 2447
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Softlink Liberty V5
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Lismore Base Hospital Library provides library service to the staff, visiting medical officers and students on placement for the Richmond sites of the Northern NSW Local Health District. The main subject areas are medical, nursing and allied health.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Management

Skill sets offered to users

- Endnote

NPS MedicineWise

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Liz Kempton
Address	Level 7, 418a Elizabeth Street
City/Town	Surry Hills
State/Territory	NSW
Post code	2010
Email	lkempton@nps.org.au
Phone	(02) 8217 8718
Website	www.nps.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (0.6 FTE)
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	FIRST
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

NPS' library is predominantly an information service with minimal print resources and physical space. It has a mainly pharmacological / drug and health techonology focus in line with the business focus.

Subject specialisations

- pharmacology
- drug adverse effects
- health technologies
- pharmaceuticals
- evidence based practice

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

NSW Health Coffs Harbour Health Campus

Library/information service name	Coffs Harbour Health Campus Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Melissa Buckman
Address	Coffs Harbour Health Campus, 345 Pacific Highway
City/Town	Coffs Harbour
State/Territory	NSW
Post code	2450
Email	MNCLHD-CHHC-Library@health.nsw.gov.au
Phone	(02) 6656 7161
Website	mnclhd.health.nsw.gov.au/i/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/melmb1/
Other	ncahslibraries.blogspot.com/
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Limited hours Monday to Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, QR Code feedback option
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Coffs Harbour Health Campus Library works cooperatively with Port Macquarie Base Hospital Library to provide staff, VMOs and students on placement with relevant evidence-based resources for patient care and education.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Management
- Children & Young Adult Collection

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Additional information

- Gratisnet member

NSW Rural Fire Service

Library/information service name	NSW Rural Fire Service Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Katie Vandine
Address	NSW Rural Fire Service - Library, Locked Bag 17
City/Town	Granville
State/Territory	NSW
Post code	2142
Email	rfs.library@rfs.nsw.gov.au
Phone	(02) 8741 5455
Website	nswrfs.intersearch.com.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	During high bushfire activity periods the library may be closed to visitors due to staff working elsewhere within the NSW RFS.
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Customised
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The NSW RFS Library houses a collection of resources on fire management and bushfire-related subjects. The library collection also covers such topics as environmental management, community education, leadership, volunteer management, leadership and health and safety. The Library supports over 72,000 NSW RFS members, no matter how remote they are.

Subject specialisations

- Firefighting
- Fire incidents
- Emergency management
- Ecology
- Natural hazards

Skill sets offered to users

- Training for users

Penrith Museum of Printing

Library/information service name	Printing industry library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Stephanus Peters
Address	at the grounds of the Penrith Paceway, Ransley Street
City/Town	Penrith
State/Territory	NSW
Post code	2750
Email	printing_museum@sifan.org
Phone	0416 374 477
Website	www.printingmuseum.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	3
Opening hours with staff assistance	Weekends
24/7 access to electronic resources	No
Formats offered	Books
Library Management system	N/A
Classification system/s	N/A
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

The Penrith Museum of Printing has an extensive collection of books, manuals, documents and other letterpress printing artifacts which are all available for viewing. We have over 400 books and manuals in our collection all of which can be accessed at the museum.

Subject specialisations

- Graphic industry
- Letterpress
- General printing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Philatelic Association of NSW Inc. (Philas)

Library/information service name	Philas Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Dr Geoffrey Kellow
Address	17 Brisbane Street
City/Town	Surry Hills
State/Territory	NSW
Post code	2010
Email	office@philas.org.au
Phone	(02) 9264 8301
Website	www.philas.net.au/library-main

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	6 Volunteers
Opening hours with staff assistance	Tuesdays and Saturdays
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	N/A
Classification system/s	Alphabetical by subject order
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Providing philatelic and postal history information for stamp collectors, philatelists and others

Subject specialisations

- Australia and Pacific postage stamps and postal history
- World postage stamps postal History
- Philatelic journals and auction catalogues
- Priced Stamp Catalogues
- Philatelic archives

Additional information

Links to the Australian Philatelic Federation and other State philatelic libraries

Royal Australian Historical Society

Library/information service name	The C.H.Bertie & Hugh Wright Memorial Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Donna Newton
Address	History House, 133 Macquarie Street
City/Town	Sydney
State/Territory	NSW
Post code	2000
Email	library@rahs.org.au
Phone	(02) 9247 8001
Website	www.rahs.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/royalaustralianhistoricalsociety/
Twitter	twitter.com/RAHS_News
Instagram	www.instagram.com/rahs_news/
LinkedIn	N/A
Other	www.flickr.com/photos/royalaustralianhistoricalsociety/
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases, Video presentations
Library Management system	Currently working on replacing its existing system
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

A valuable research collection of more than 60,000 items on Australian history since 1901. The collection specialises in NSW local and community history and contains an extensive collection of both written and pictorial resources. It includes publications, photographs, manuscripts, press clippings, ephemera, maps, journals, etc.

Subject specialisations

- NSW local history
- Reference material
- Image collections
- Manuscripts
- Family history

Skill sets offered to users

- Training for users
- Ask a Librarian - Research

Additional information

Visitors to the RAHS library are welcome to use the Internet via our computers or complimentary WiFi service. These are also are available for accessing the library's databases. Colour and/or black and white printing is available for a fee. The librarian is available for research queries onsite.

The RAHS will be undertaking major building works at History House from mid 2021 until early 2022. During this time the library will be closed. For further information contact the Librarian.

Southern NSW Local Health District

Library/information service name	Health Services Library, SNSWLHD
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Suzanne Hannan
Address	SNSWLHD Health Services Library, 130 Goldsmith St
City/Town	Goulburn
State/Territory	NSW
Post code	2580
Email	Suzanne.Hannan@health.nsw.gov.au
Phone	(02) 4827 3145
Website	gsahs.intersearch.com.au/cgi-bin/koha/opac-main.pl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday - Thursday
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases,
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health library, with a special focus on clinical services, and rural health. Open to Health District employees only.

Subject specialisations

- Clinical Medicine
- Nursing
- Allied health
- Health research

Skill sets offered to users

- Training for users

St Vincent's Hospital Sydney

Library/information service name	Walter McGrath Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Rolf Schafer, Library Manager
Address	Walter McGrath Library, St Vincent's Hospital, 390 Victoria Street
City/Town	Darlinghurst
State/Territory	NSW
Post code	2010
Email	svhs.library@svha.org.au
Phone	(02) 8382 2260
Website	svhs.ovidds.com/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	8:30am-5:00pm, Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts, LibGuides, Electronic Table of Contents (eTOCs)
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

"The Walter McGrath Library was founded in 1954 and supports high quality patient care, research and education through the provision of information services and resources for clinicians, staff and students from across St Vincent's Network. The Library maintains various resources to support the specialty areas across the Network and its services include document delivery, literature searches, research support, training, and literature surveillance."

Subject specialisations

- Heart and lung transplantation
- Cardiology and cardiac surgery
- Bone marrow transplantation
- Oncology
- Mental health and alcohol and drug dependence

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Link resolver and authentication management

Additional information

Member of GRATISNet for document delivery and provide article linking via the PubMed Outside Tool Service.

Sydney Children's Hospitals Network

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Trish Bennett
Address	Locked Bag 4001
City/Town	Westmead
State/Territory	NSW
Post code	2145
Email	SCHN-CHW-LibraryNRAH@health.nsw.gov.au
Phone	(02) 9845 3832
Website	schn.ovidds.com/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Opening hours with staff assistance	Library is available 24/7 to network clinical staff and students
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	National Library of Medicine (NLM)
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

SCHN Medical Library provides s specialised collection relating to paediatrics supporting education, clinical care and research.

Subject specialisations

- Paediatrics
- Neonatology
- Genetics

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- LibGuides

Wentworth Institute

Library/information service name	As above
Service location	NSW

CONTACT DETAILS

Manager/main contact	Nina Suprun
Address	Level 3 / 302-306 Elizabeth street
City/Town	Surry Hills
State/Territory	NSW
Post code	2010
Email	nina@win.edu.au
Phone	(02) 8252 9999
Website	win.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/nina-suprun-7a8728154
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday to Thursday 10am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Descriptin and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Wentworth Institute Higher Education focus's on three main degree areas: Accounting, Business and Interactive Media

Subject specialisations

- Accounting
- Arts
- Business
- IT
- Media

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

Associate member of ALIA and Member of IHEA (Independent Higher Education Australia) and 46 years experience in Libraries.

Western New South Wales Local Health District

Library/information service name	George Hatch medical Library, Dubbo Health Service
Service type	Branch Library with no "Main" Library
Service location	NSW

CONTACT DETAILS

Manager/main contact	Don Keast
Address	PO Box 739
City/Town	Dubbo
State/Territory	NSW
Post code	2830
Email	donald.keast@health.nsw.gov.au
Phone	(02) 6809 6485
Website	gwahsopac.intersearch.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	N/A
Formats offered	Books, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Area health library providing service to health staff, students and researchers in the northern section of a large local health district in central NSW

Subject specialisations

- Medicine
- Nursing
- Indigenous health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

Gratisnet member

Western NSW LHD

Library/information service name	Bathurst Health Service Library
Service type	One of a five library network (without a main library)
Service location	NSW

CONTACT DETAILS

Manager/main contact	Frances Guinness
Address	Bathurst Health Service Library, Heritage Building, Howick Street
City/Town	Bathurst
State/Territory	NSW
Post code	2795
Email	frances.guinness@health.nsw.gov.au
Phone	(02) 6330 5344
Website	http://wnswlhd.gwahs.nswhealth.net/ResearchAndInnovation2/LibraryServices.php

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (Mondays only)
Opening hours with staff assistance	Mondays only
24/7 access to electronic resources	Yes
Formats offered	Books, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library is at least 20 years old, and services all NSW Health across the LHD: medical, nursing, allied health, management, administration and service staff.

Subject specialisations

- Medical
- Nursing
- Public health
- Health research

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Assignment proofreading, referencing advice

Additional information

Do not charge for ILL. Ring first on Mondays only, or contact Orange Health Service Library on (02) 6369 3582

Western Sydney Local Health District

Library/information service name	Cumberland Hospital Mental Health Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Library Manager
Address	1-11 Hainsworth Street
City/Town	Westmead
State/Territory	NSW
Post code	2145
Email	WSLHD-CumberlandLibrary@health.nsw.gov.au
Phone	(02) 9840 3503
Website	www.wslhd.health.nsw.gov.au/education-portal/facilities/library/mental-health-library-cumberland/mental-health-library-cumberland

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	Administration Officer X 1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus (Civica)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides,

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Mental Health Library is the major mental health library for western Sydney, providing a library/information service for mental health workers, researchers and students.

Subject specialisations

- Mental Health
- Psychiatry
- Psychology

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

William Roberts Lawyers

Library/information service name	William Roberts Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Damaris Olea
Address	Level 22, 66 Goulburn Street
City/Town	Sydney
State/Territory	NSW
Post code	2201
Email	wr.library@williamroberts.com.au
Phone	(02) 9522 2111
Website	www.williamroberts.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/ williamrobertslawyers
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/company/ william-roberts-lawyers
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Knowledge Manager
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	N/A
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

William Roberts Library focuses on dispute resolution, litigation, and personal, commercial and property transactions.

Subject specialisations

- Dispute Resolution
- Litigation
- Personal
- Commercial
- Property Transactions

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

NORTHERN TERRITORY

Aboriginal Areas Protection Authority

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NT

CONTACT DETAILS

Manager/main contact	Yvonne Forrest OAM
Address	4th Floor RTG Centre, 47 Mitchell St, Darwin 0820, GPO Box 1890
City/Town	Darwin
State/Territory	NT
Post code	0801
Email	yvonne.forrest@nt.gov.au
Phone	(08) 8999 4633
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday, Wednesday, and Friday mornings
24/7 access to electronic resources	No
Formats offered	Books, Electronic databases
Library Management system	Specialised internal system
Classification system/s	Modified Library of Congress
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

collection focus on Aboriginal Sacred Sites; formed 1980, used by any researchers by appointment

Subject specialisations

- Land Rights
- Sacred Sites
- Ranger Uranium Environmental inquiry

Skill sets offered to users

- Training for users

Additional information

- We are quite a specialised Library

Department of Industry, Tourism and Trade

Library/information service name	AZRI Library
Service type	Branch library with main library in another location
Service location	NT

CONTACT DETAILS

Manager/main contact	Bid Rose
Address	Library, Arid Zone Research Institute, PO Box 8760
City/Town	Alice Springs
State/Territory	NT
Post code	0871
Email	azri.library@nt.gov.au
Phone	(08) 8951 8114
Website	industry.nt.gov.au/publications/ primary-industry-publications/ library-services

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday to Friday 8am - 4:15pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

AZRI Library has an extensive collection of material on arid and semi-arid agriculture with a focus on the natural environment, pastoralism and arid crops.

Subject specialisations

- Agriculture - Arid and semi-arid regions
- Beef and cattle, Range management
- Arid horticulture, esp. dates, grapes, bushfoods
- Central Australian history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Northern Territory Department of Health

Library/information service name	Library Services
Service type	Main library with one or more branch libraries in other locations
Service location	NT

CONTACT DETAILS

Manager/main contact	Trudi Maly
Address	Building 4, Royal Darwin Hospital, Rocklands Drive
City/Town	Tiwi
State/Territory	NT
Post code	810
Email	trudi.maly@nt.gov.au
Phone	(08) 8922 8756
Website	library.health.nt.gov.au/libraryservices

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	4
Opening hours with staff assistance	Monday - Friday 8am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library Services supports the research and information needs of all NT Health staff and affiliated health professionals throughout the Northern Territory. The Library network is located in five of the NT hospitals consisting of three staffed branch libraries located in the Darwin, Alice Springs and Katherine hospitals; and 2 unstaffed libraries in the Tennant Creek and Gove hospitals and online support for remote, regional and Palmerston staff.

Subject specialisations

- Aboriginal health

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Northern Territory Department of Primary Industry and Resources

Library/information service name	Berrimah Farm Library
Service type	Information service operating remotely from the physical library
Service location	NT

CONTACT DETAILS

Manager/main contact	Lynne Cooke
Address	GPO Box 3000
City/Town	Darwin
State/Territory	NT
Post code	801
Email	berrimahfarmlibrary@nt.gov.au
Phone	(08) 89992210
Website	https://berrimahfarm.softlinkhosting.com.au/liberty/libraryHome.do (intranet)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Opening hours with staff assistance	Library staff available 8.30 - 4.30. Collection housed remotely
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access

Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Berrimah Farm Library provides a library and information service primarily for departmental clients and primary industry groups. Focus of the collection is: agriculture, tropical horticulture, livestock industries, fisheries, biosecurity, entomology, plant pathology and veterinary science. The collection is dispersed amongst user groups or housed with our Alice Springs library (AZRI - Arid Zone Research Institute).

Subject specialisations

- Tropical horticulture
- Entomology
- Plant Pathology
- Agriculture
- Fisheries and Aquaculture

Skill sets offered to users

- Training for users

Northern Territory Education and Languages Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NT

CONTACT DETAILS

Manager/main contact	Michelle Turner
Address	1 Nemarluk Drive
City/Town	Ludmilla
State/Territory	NT
Post code	820
Email	library.doe@ntschools.net
Phone	(08) 8997 7006
Website	ntschools-dedlcl.libguides.com/ home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books; Electronic databases; Games, musical instruments, posters
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	Yes

Library service description

The combined NT Education and Darwin Languages Libary provides resources, support and information services to all educators throughout the Northern Territory including office based departmental staff, non government and government school staff, pre-service teachers and language centre staff, students and parents.

Subject specialisations

- Education
- Languages other than English

Skill sets offered to users

- N/A

Northern Territory Police Fire Emergency Service

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NT

CONTACT DETAILS

Manager/main contact	Claire Nield
Address	PO Box 40738
City/Town	Casuarina
State/Territory	NT
Post code	811
Email	claire.nield@pfes.nt.gov.au
Phone	(08) 8922 3671
Website	pfes.nt.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides, Literacy training
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Northern Territory Police, Fire and Emergency Service (NTPFES) Library is a vibrant, research focussed information service. Operating since 1973 and now based at the PFES College in Darwin, the Library provides both onsite and online services to all members of the Police Fire and Emergency Services across the Territory. Specialist collections in core areas of criminology, fire investigation and emergency response are complemented by resources tailored to support the strategic directions of the organisation.

Subject specialisations

- Criminology
- Leadership
- Fire Investigation
- Emergency Response
- Wellbeing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Study support

Supreme Court of the Northern Territory

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NT

CONTACT DETAILS

Manager/main contact	Lisa Capps
Address	N/A
City/Town	N/A
State/Territory	N/A
Post code	800
Email	lisa.capps@nt.gov.au, Reference Desk Email sclibrary@nt.gov.au
Phone	(08) 8999 6585
Website	supremecourt.nt.gov.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Other	Legislation Clerk
Opening hours with staff assistance	8.30am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases, Training and Inductions
Library Management system	TIMS
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library provides an information and research service to the Justices of the Supreme Court and Judges of the Local Court the Northern Territory and the legal profession in the Northern Territory. Persons representing themselves must write to the Registrar for access to the Library. On application other persons may be granted access to use the library for reference only. The collection is a reference collection, with extensive online databases and some textbooks and bound law reports able to be borrowed to take to court. Bound volumes of legislation and Journals as well as loose-leaf services are not available for loan.

Subject specialisations

- Law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Website programs eg Drupal

QUEENSLAND

Alphacrucis College

Library/information service name	AC Library
Service type	Branch library with main library in another location
Service location	NSW, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Kerrie Stevens
Address	4/350 Queen Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library.melbourne@ac.edu.au
Phone	(03) 8799 1155
Website	www.ac.edu.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mainly theological collection with education and psychology/social sciences materials as well. Users are AC students but library memberships for physical collection access are available.

Subject specialisations

- Theology
- Ministry
- Education
- Business
- Social Science

ARUP

Library/information service name	As above
Service type	No main library - Physical collections in offices throughout Australia and Singapore.
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Janine Mabb
Address	Level 4 108 Wickham Street
City/Town	Fortitude Valley
State/Territory	QLD
Post code	4006
Email	aus.library@arup.com
Phone	(07) 3023 6000
Website	Not availabe for external use

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	Librarians have individual LinkedIn pages
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Heritage
Classification system/s	UDC
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Mulit-disciplinary engineering and construction collection and information service

Subject specialisations

- Engineering
- Construction
- Urban Planning
- Project Management
- Built Environment

Skill sets offered to users

- Coaching, mentoring for information professionals

Braille House

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Renee Cohen
Address	507 Ipswich Road
City/Town	Annerley
State/Territory	QLD
Post code	4103
Email	coordinator@qbwa.org.au
Phone	(07) 3848 5257
Website	www.braillehouse.org.au

SOCIAL MEDIA

Facebook	www.facebook.com/BrailleHouse
Twitter	twitter.com/braillehouseau
Instagram	instagram.com/braillehouse
LinkedIn	au.linkedin.com/company/braille-house
Other	N/A
Other contact details	admin@qbwa.org.au

OPERATIONS

Librarians	1
Library Technicians	2
Librarians assistants	5
Other	all library staff are volunteers
Opening hours with staff assistance	9am-4pm Monday to Friday
24/7 access to electronic resources	No
Formats offered	Books and ebooks. All items offered are in braille and moon format only, no standard print.
Library Management system	Bookmark
Classification system/s	N/A
Curated services	Braille newsletters, specialised curated collections eg. ANZAC Day

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are an organisation that focuses on providing tuition and reading material in braille and moon formats for people who are blind and vision impaired. Our collection includes novels in both moon and braille, braille adapted picture books, and braille ebooks. All genres available.

Subject specialisations

- Braille
- Moon
- Braille and moon education
- ebraille

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Braille production and transcription

Additonal information

We are one of only two libraries offering the moon format in the world. We send out books to members Australia wide with free postage. We have a collection of picture books in "twin vision" so they can be read by blind and sighted people at the same time.

Darling Downs Health

Library/information service name	Darling Downs Health Library
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Darling Downs Health Library
Address	Toowoomba Hospital, Pechey Street
City/Town	Toowoomba
State/Territory	QLD
Post code	4350
Email	DDHHS-Library@health.qld.gov.au
Phone	(07) 4616 6264
Website	www.health.qld.gov.au/libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	N/A
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	National Library of Medicine
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health Sciences library serving clinicians in the Darling Downs region.

Subject specialisations

- Medicine
- Nursing
- Allied Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Department of Agriculture and Fisheries, Queensland

Library/information service name	Research Information Service
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Helen Macpherson
Address	DAF Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
City/Town	Dutton Park
State/Territory	QLD
Post code	4102
Email	helen.macpherson@daf.qld.gov.au
Phone	N/A
Website	http://onesearch.slq.qld.gov.au/primo-explore/search?tab=default_tab&search_scope=default_scope&sortby=rank&vid=DAF&lang=en_US

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	ris.documentdelivery@daf.qld.gov.au

OPERATIONS

Librarians	4
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Conference papers, government reports, journal articles
Library Management system	Ex Libris Alma/Primo
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

DAF RIS Library has supported the scientists and researchers of the Department of Agriculture and Fisheries since the late 1800s. It provides a world class specialised digital research information service accessible 24/7.

Subject specialisations

- Agriculture
- Biosecurity
- Crop Science
- Horticulture and Forestry Science
- Food science

Skill sets offered to users

- Training for users
- Collaboration
- Resource & information sharing with Library professionals

Department of Justice & Attorney-General Queensland

Library/information service name	Crown Law Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Mari McGuire
Address	Lvl 7, 50 Ann Street
City/Town	Brisbane
State/Territory	QLD
Post code	4000
Email	mari.mcguire@crownlaw.qld.gov.au
Phone	(07) 3031 5680
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST Library Management System
Classification system/s	Moys
Curated services	Newsletters, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Legal reference and research services to Departmental crown, prosecution legal staff and policy officers. Queensland Law collections. Departmental access only.

Subject specialisations

- Law

Skill sets offered to users

- N/A

Drug ARM

Library/information service name	Drug ARM Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Deborah Fuller
Address	L1/493 Ipswich Road
City/Town	Annerley
State/Territory	QLD
Post code	4103
Email	Library@drugarm.com.au
Phone	(07) 3620 8820
Website	www.drugarm.com.au/resources/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/DrugARM_Library
Instagram	N/A
LinkedIn	N/A
Other	www.pinterest.com.au/DrugARM_Library/
	www.drugarm.com.au/news/professional-development-blog
	paper.li/drugarm_library#/
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Games and kits
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Pinterest, Professional development blog

Library service description

A specialist drug and alcohol library, which also includes mental health, counselling and Aboriginal resources. The main client group is employees of the organisation, but it's open to the public for other professionals and clients. We also have an archive collection documenting the history of the organisation and temperance in Australia.

Subject specialisations

- Alcohol and other drugs
- Mental health
- Counselling and psychotherapy
- Aboriginal
- Self-help

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Literature reviews

Energy Queensland

Library/information service name	Energy Queensland Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Jodie Scarfe
Address	Corner Alma & Fitzroy Streets
City/Town	Rockhampton
State/Territory	QLD
Post code	4700
Email	library@energyq.com.au
Phone	0428 721 742
Website	www.energyq.com.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Extended hours Monday to Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Alerts, LibGuides, Library information page on Workplace
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Energy QLD library collection supports the informational, educational, and when appropriate, the research-related needs of Energy QLD to serve the company purpose.

Subject specialisations

- Electricity
- Engineering
- Business Strategy & Management
- Workplace Health & Safety
- Environmental & Cultural Heritage

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

Forensic and Scientific Services, Queensland Health

Library/information service name	As above
Service type	Main library serving specific site and client group
Service location	QLD

CONTACT DETAILS

Manager/main contact	Trish Murphy
Address	39 Kessels Road
City/Town	Coopers Plains
State/Territory	QLD
Post code	4108
Email	fss_irs@health.qld.gov.au
Phone	(07) 3096 2601
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

A special collection focusing on forensic sciences, forensic pathology and public and environmental health resources.

Subject specialisations

- Forensic science
- Forensic medicine
- Infectious diseases
- Chemistry
- Environmental science

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Gold Coast Libraries

Library/information service name	Gold Coast Libraries - Corporate Library
Service type	Specialist Library serving the organisation of a Local Government Council
Service location	QLD

CONTACT DETAILS

Manager/main contact	Belinda Baker
Address	PO Box 5042
City/Town	Gold Coast Mail Centre
State/Territory	QLD
Post code	9729
Email	corlibrary@goldcoast.qld.gov.au
Phone	(07) 5581 1602
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Membership and subscription services and resources
Library Management system	Sierra
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Membership Registry
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Gold Coast Libraries - Corporate Library supports the work related research and information needs of Councillors and staff of the organisation.

Subject specialisations

- Library and Information Management
- Public Administration
- Environment
- Water and Waste
- Parks & Recreation
- Public works and infrastructure

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

HopgoodGanim Lawyers

Library/information service name	HopgoodGanim Lawyers Library
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Helen Gambley
Address	1 Eagle Street, Level 8, Waterfront Place
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	h.gambley@hopgoodganim.com. au
Phone	(07) 3024 0391
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	library@hopgoodganim.com.au
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm), not open to the public
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Liberty - Softlink
Classification system/s	Moys
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Covering all areas of law. Not open to the public

Subject specialisations

- Law

Skill sets offered to users

- Training for users

Legal Aid Queensland Library

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Claudia Davies
Address	PO Box 2449
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	library@legalaid.qld.gov.au
Phone	(07) 3917 0421
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Inmagic DB/TextWorks and WebPublisher
Classification system/s	Dewey Decimal Classification, Moys
Curated services	Alerts, Curated topic lists, research guides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Law/government library providing research, reference, current awareness, training and knowledge management services to LAQ staff. The collection focus is Commonwealth and State government legal aid service priorities. The library was established in 1991.

Subject specialisations

- Criminal law
- Family law
- Poverty law
- Legal aid

Skill sets offered to users

- Training for users
- Service design, service planning and service evalation, database design (DB/TextWorks)

QEII Jubilee Hospital

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Jane Simon
Address	Locked Bag 2 , Coopers Plains
City/Town	Brisbane
State/Territory	QLD
Post code	4108
Email	jane.simon@health.qld.gov.au
Phone	(07) 3182 6261
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Gynecology
- Emergency Medicine
- Orthopaedics
- Geriatrics
- Rehabilitation

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Queensland Department of Environment and Science

Library/information service name	DES I Resources I RDMW Library Services
Service type	Sole library serving multiple Queensland government agencies
Service location	QLD

CONTACT DETAILS

Manager/main contact	Cecelia Carroll
Address	Gnd Floor, Block B, Ecosciences Precinct, GPO Box 2454
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	library@des.qld.gov.au
Phone	(07) 3170 5470
Website	www.qld.gov.au/environment/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Opening hours with staff assistance	Monday to Friday 9am - 4.30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Clients are staff of Deptartment of Environment & Science, Deptartment of Resources and Deptartment of Regional Development, Manufacturing and Water. Collection of departmental publications some over 100 years old. Supporting research in science, environment and natural resources.

Subject specialisations

- Environment
- Natural resources
- Water
- Mines
- Science

Skill sets offered to users

- Training for users

Queensland Department of Transport and Main Roads

Library/information service name	Library Services, Queensland Department of Transport and Main Roads
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	The Principal Librarian
Address	GPO Box 1412
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	libraryaskalibrarian@tmr.qld.gov.au
Phone	(07) 3066 8310
Website	www.qld.gov.au/transport/contacts/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3 FTE
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm). Staff assistance 9am - 4pm Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), Corporate photos and videos
Library Management system	SirsiDynix Symphony and Enterprise
Classification system/s	Library of Congress Subject Headings, Universal Decimal Classification (UDC)
Curated services	Newsletters, alerts, subject specific portals, departmental publications repository, legal deposit; copyright advice; departmental photos and video collection

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

From its humble, print-based beginnings in 1963, to the efficient, digital delivery of resources and information services of today, TMR Library Services has come a long way. Our mission is to provide high quality information resources and services to support the Department of Transport and Main Roads in the delivery of its strategic and professional outcomes. Services and resources are provided to departmental officers throughout Queensland, from the library located at Carseldine and online via the Library Services intranet.

Subject specialisations

- Civil engineering and surveying; road and bridge design and construction, Freight transport; passenger and public transport
- Marine engineering; ports and shipping, Road safety; traffic engineering and control
- Transport economics and transport planning

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Queensland Health (Bayside Health Service Library)

Library/information service name	Bayside Health Service Library
Service type	library based within a public hospital. however there are 17 such libraries based in public hospitals in the state of QLD
Service location	QLD

CONTACT DETAILS

Manager/main contact	Kim Meers
Address	Library, Redland Hospital, Weippin Street
City/Town	Cleveland
State/Territory	QLD
Post code	4163
Email	bayside-lib@health.qld.gov.au
Phone	(07) 3488 3289
Website	msh-qld.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	ALMA
Classification system/s	Library of Congress Subject Headings
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health Library for use by hospital staff, students on placement, student coordinators, consultants. The physical collection focuses mainly on the primary services the hospital offers.

Subject specialisations

- Women and Birthing
- Renal
- Rehabilitation
- Community Health Services
- General Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

Daily paper (The Australian) 3 dual screen computers for staff to use 1 University of Queensland computer for UQ students to access 4 study carrels multi function machine New book display group table for 4

Queensland Health (Forensic and Scientific Services)

Library/information service name	Forensic and Scientific Services
Service type	Main library with one or more branch libraries in other locations
Service location	QLD

CONTACT DETAILS

Manager/main contact	Trish Murphy
Address	39 Kessels Road
City/Town	Coopers Plains
State/Territory	QLD
Post code	4108
Email	fss_irs@health.qld.gov.au
Phone	(07) 3096 2603
Website	www.health.qld.gov.au/ healthsupport/businesses/forensic-and-scientific-services

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Exlibris Alma
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Special collection focusing on forensic sciences and public and environmental health topics including infectious diseases and chemistry.

Subject specialisations

- Forensic medicine
- Chemical analysis
- Forensic sciences
- Public health
- Environmental health

Skill sets offered to users

- Training for users

Queensland Police Service

Library/information service name	Library Services		**Reference service**	N/A
Service type	N/A		**Research service**	N/A
Service location	N/A		**Interlibrary lending**	N/A

CONTACT DETAILS

Manager/main contact	Philip Ashmore
Address	N/A
City/Town	N/A
State/Territory	N/A
Post code	N/A
Email	N/A
Phone	N/A
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	N/A
Library Technicians	N/A
Library Assistant	N/A
Allied Field Professional	N/A
Other	N/A
Opening hours with staff assistance	N/A
24/7 access to electronic resources	N/A
Formats offered	N/A
Library Management system	N/A
Classification system/s	N/A
Curated services	N/A

Subject specialisations

- N/A

Skill sets offered to users

- N/A

Queensland Teachers' Union of Employees

Library/information service name	Lawrence Grulke Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joan Crump
Address	21 Graham St
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@qtu.asn.au
Phone	(07) 3512 9000
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals
Library Management system	Inmagic DB/TextWorks
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The Lawrence Grulke Library reflects the rich history of the QTU and industrial/professional issues faced by its members. The collection contains material dating back to the late 1800s, archived QTU publications, resources relevant to current issues, industrial relations, equity, professional development, campaign material and other issues supported by the Union.

Subject specialisations

- Education
- Industrial relations
- Queensland public service
- TAFE
- Equal employment opportunity

Redcliffe and Caboolture Hospitals' Libraries

Library/information service name	As above
Service type	2 hopsital libraries (Caboolture serves 2 other sites)
Service location	QLD

CONTACT DETAILS

Manager/main contact	Jane Orbell-Smith
Address	Redcliffe Hospital Library, LMB 1
City/Town	Redcliffe
State/Territory	QLD
Post code	4020
Email	jane.orbell-smith@health.qld.gov.au
Phone	(07) 3883 7726
Website	redcab.libguides.com/RedCabLibrary/homepg

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday to Friday 6.30am - 2.30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	ALMA
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Redcliffe and Caboolture Hospitals' Libraries provide our staff with access to the latest published evidence to ensure our patients have the best care possible. The Libraries support Metro North Hospital and Health Service staff based at Redcliffe, Caboolture and Kilcoy Hospitals plus the Woodford Correctional Centre. The Service has a strong online component to ensure equity of access for patrons across the four sites. The professional Health Librarian assists all staff in the provision of quality patient focused care by utilising high-level skills to source quality, evidence-based clinical and management information. In addition to the online resources, both Libraries maintain small collections of core texts.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Health Services
- Health Librarianship

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Resources Safety and Health
Queensland Department of Natural Resources, Mines & Energy

Library/information service name	Simtars Information and Resource Library | RSH | DNRME Library Services
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Robyn Lihou
Address	2 Robert Smith Street
City/Town	Redbank
State/Territory	QLD
Post code	4301
Email	simtars.library@simtars.com.au
	robyn.lihou@simtars.com.au
Phone	(07) 3810 6332
Website	www.dnrme.qld.gov.au/simtars/ resource-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/showcase/ simtars/
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only
24/7 access to electronic resources	Departmental IP address access only – research information and resources requests by contacting the library
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, images, maps
Library Management system	Aurora Liberty Library Management System
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Recent Additions

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Supports departmental staff of DNRME, along with other government agencies.

Holds and extensive collection of Queensland's mining history of over 100yrs, along with a wide range of both national and international research and resources. Supporting research in mine health and safety, metalliferous and non-metalliferous mining, occupational health and safety.

Subject specialisations

- Research and development
- Underground coal mining
- Occupational hygiene, health and safety
- Spontaneous combustion and dust explosibility
- Environmental monitoring

Skill sets offered to users

- Training for users

State Library of Queensland

Library/information service name	Government Research and Information Library (GRAIL)
Service type	Dedicated library service serving multiple Queensland Government agencies
Service location	QLD

CONTACT DETAILS

Manager/main contact	Kylie Poulton
Address	State Library of Queensland, Government Research and Information Library (GRAIL) PO Box 3488
City/Town	South Brisbane
State/Territory	QLD
Post code	4101
Email	grail@slq.qld.gov.au
Phone	(07) 3842 9660
Website	www.slq.qld.gov.au/plan-my-visit/services/government-research-and-information-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	9
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Current awareness service and customised media alerts to member agencies
Library Management system	ALMA
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides, Due diligence searches

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

GRAIL is a specialised information service for multiple agencies across the Queensland Government. The team works alongside member agencies delivering research and resources. Our collections are mainly online focusing on governance, public policy, economics, business, management and trade subject areas. GRAIL also conducts due diligence checks for government officers.

Subject specialisations

- Governance/government service delivery/public administration
- Policies (social, public, economic, environmental)
- Business (trade, industry and manufacturing, mining, innovation)
- Management (human resources, leadership, employment)
- Economics/finance

Skill sets offered to users

- Training for users
- Industry partner negotiations

The Prince Charles Hospital

Library/information service name	The Prince Charles Hospital Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Chris Parker
Address	Rode Rd
City/Town	Chermside
State/Territory	QLD
Post code	4032
Email	tpch_library@health.qld.gov.au
Phone	(07) 3139 4085
Website	tpch.qld.libguides.com/tpchlibrary

SOCIAL MEDIA

Facebook	www.facebook.com/pages/category/Product-Service/The-Prince-Charles-Hospital-Library-98170655885/
Twitter	twitter.com/tpchlibrary?lang=en
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Monday - Friday 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Medical Library primarily collecting in cardiothoracic medicine and surgery.

Subject specialisations

- Cardiology
- Nursing
- Emergency Medicine
- General Surgery

Skill sets offered to users

- Coaching, mentoring for information professionals

Additional information

The Library is not open to the public.

Townsville City Council

Library/information service name	Townsville City Council Corporate Research
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Shaun Crane
Address	Level 1, Northtown, 280 Flinders Street
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	research@townsville.qld.gov.au
Phone	(07) 4773 8800
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We collect material relating to the Townsville region, Council, local government, and the technical and professional areas of our staff.

Subject specialisations

- Business & management
- Science and engineering
- Urban design and planning
- Society and government
- Environment and sustainability

Skill sets offered to users

- N/A

William Roberts Lawyers

Library/information service name	William Roberts Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Damaris Olea
Address	Level 22, 66 Goulburn Street
City/Town	Sydney
State/Territory	NSW
Post code	2201
Email	wr.library@williamroberts.com.au
Phone	(02) 9522 2111
Website	www.williamroberts.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/williamrobertslawyers
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/company/william-roberts-lawyers
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Knowledge Manager
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	N/A
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

William Roberts Library focuses on dispute resolution, litigation, and personal, commercial and property transactions.

Subject specialisations

- Dispute Resolution
- Litigation
- Personal
- Commercial
- Property Transactions

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

SOUTH AUSTRALIA

Adelaide Central School of Art

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Dr Catherine Kerrigan
Address	Adelaide Central School of Art, 7 Mulberry Rd
City/Town	Glenside
State/Territory	SA
Post code	5065
Email	catherine.kerrigan@acsa.sa.edu.au
Phone	(08) 8299 7300
Website	acsa.libib.com

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Limited hours Monday to Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Libib
Classification system/s	Our own
Curated services	Library research guide (not Libguides)
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Arts library in an independent higher education art school serving undergraduates, honours students, faculty and alumni

Subject specialisations

- Visual arts

Skill sets offered to users

- Training for users

Alphacrucis College

Library/information service name	AC Library
Service type	Branch library with main library in another location
Service location	NSW, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Kerrie Stevens
Address	4/350 Queen Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library.melbourne@ac.edu.au
Phone	(03) 8799 1155
Website	www.ac.edu.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mainly theological collection with education and psychology/social sciences materials as well. Users are AC students but library memberships for physical collection access are available.

Subject specialisations

- Theology
- Ministry
- Education
- Business
- Social Science

Architecture Museum, UniSA

Library/information service name	Architecture Museum, University of South Australia
Service type	Research library, archives and resource centre
Service location	SA

CONTACT DETAILS

Manager/main contact	Dr Julie Collins
Address	Level 2 Kaurna Building University of South Australia, Fenn Place
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	architecturemuseum@unisa.edu.au
Phone	(08) 8302 9235
Website	unisa.edu.au/connect/galleries-museums-and-centres/architecture-museum/

SOCIAL MEDIA

Facebook	www.facebook.com/archmus
Twitter	N/A
Instagram	www.instagram.com/unisa.architecturemuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	1
Opening hours with staff assistance	Monday to Wednesday 10am - 4pm
24/7 access to electronic resources	No
Formats offered	Books, Journals, Architectural Archives (drawings, photographs and documents)
Library Management system	N/A
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

The Architecture Museum holds drawings, correspondence, photographs and archival items relating to the work of privately practising architects and allied professionals in SA, as well as books, periodicals, reports, trade catalogues and brochures which have been donated from architects' personal collections. The collection is an invaluable resource for researchers, students and others interested in the state's built history and heritage. The Architects of South Australia online database is accessible at www.architectsdatabase.unisa.edu.au

Subject specialisations

- Architecture
- Planning
- Built environment history
- South Australian history

Art Gallery of South Australia

Library/information service name	Research Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Ju Phan
Address	North Terrace
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Phan.Ju@artgallery.sa.gov.au
Phone	(08) 8207 7041
Website	www.agsa.sa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Inmagic DB/TextWorks
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Research library is primarily for use by the staff of AGSA, Volunteer Guides, scholars and researchers from outside the Gallery. Members of the public and tertiary students may gain access by appointment only.

Subject specialisations

- European art
- Australian art
- especially South Australian art
- Asian art

Skill sets offered to users

- Unable to offer at current stage due to staff shortages

Attorney-General's Department (SA)

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Roz Davidson
Address	Level 18, 10 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	roz.davidson@sa.gov.au
Phone	(08) 82072523
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic
Classification system/s	Customised classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The role of the Library is to provide law library and information services to the Attorney-General's Department - primarily the Crown Solicitor's Office and the Office of the Director for Public Prosecutions. The library was established in 1856, and our collection is primarily law, with a focus on criminal and constitutional law.

Subject specialisations

- Criminal law
- Constitutional law
- Property law
- Industrial law
- Practice and procedure

Skill sets offered to users

- Training for users

Australian Chiropractic College

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Janiece Pope
Address	Level 1, Dowie House, 83 Currie Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	library@acc.sa.edu.au
Phone	(08) 7082 1500
Website	acc.sa.edu.au/

SOCIAL MEDIA

Facebook	www.facebook.com/Australianchiropracticcollege
Twitter	N/A
Instagram	www.instagram.com/acc_adelaide/
LinkedIn	www.linkedin.com/company/australian-chiropractic-college/
Other	www.youtube.com/channel/UCSKL10rVPPvdtyT7si0HH_A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are the library service of the Australian Chiropractic College, the first and only provider in South Australia of a Bachelor of Chiropractic degree. As such our collection is focused on Chiropractic, with other general health & medical and scientific resources rounding out the collection. Our service is primarily for staff and students of the ACC, but we are happy to discuss reciprocal arrangements or ILLs.

Subject specialisations

- Chiropractic

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We are a brand new service, opened January 2020, so we are still growing!

Australian Institute of Business

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Barbara Coat
Address	Level 16, I King William Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	barbara.coat@aib.edu.au
Phone	0427 975 793
Website	www.aib.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	This is an online service except for staff
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Summon
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, Content is built in our moodle Learning Management System
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The AIB Library Service supports our MBA and Higher Degree by Research Students and Academic Staff predominately through the provision of online business and research resources and services.

Subject specialisations

- Business
- Research Methodology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal
- Delivery and Development of Orientation Program

Botanic Gardens of SA

Library/information service name	Botanic Gardens of SA and State Herbarium Library
Service type	Sole library serving the organisation/department/ agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Lorrae West
Address	Botanic Gardens of SA, Hackney Road
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Lorrae.West@sa.gov.au
Phone	(08) 8222 9325
Website	www.botanicgardens.sa.gov.au/home

SOCIAL MEDIA

Facebook	www.facebook.com/AdelaideBotanicGarden
Twitter	twitter.com/BotGardensSA
Instagram	www.instagram.com/botanicgardenssa/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.6 FTE Librarian (Cultural Collection manager, manages library together with other roles)
Opening hours with staff assistance	Limited days Monday - Friday (not five days) Access to public by appointment only
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals. All items available onsite only
Library Management system	Softlink Liberty
Classification system/s	Universal Decimal Classifaction
Curated services	Alerts
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

The State's leading botanical reference source, the Library at the Botanic Gardens of South Australia, contains more than 40,000 items including books, journals, reprints, microfiche, photographs, maps, plans, letters, memorabilia and other archive material. During the Library's 150 year history, material has been acquired by gift, purchase and exchange. The Library supports the information requirements of staff of the Botanic Gardens of South Australia and State Herbarium of South Australia. People from outside the organisation, such as scientists, students, historians, researchers and the general public who have a bona fide need to use the Library's resources may have access by appointment.

Subject specialisations

- Botany/plants
- Taxonomy
- Botanical illustration

Skill sets offered to users

- Training for users

Centre for Automotive Safety Research

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	N/A
Address	N/A
City/Town	N/A
State/Territory	N/A
Post code	N/A
Email	marleen.sommariva@adelaide.edu.au
Phone	N/A
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/CASR_RoadSafety
Instagram	N/A
LinkedIn	www.linkedin.com/company/ centre-for-automotive-safety-research/
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Library operated by research officer
Opening hours with staff assistance	N/A
24/7 access to electronic resources	N/A
Formats offered	N/A
Library Management system	N/A
Classification system/s	N/A
Curated services	email alert for each new CASR publication - to be added to our mailing list, please contact CASR

Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

Small physical collection of older (1960s+) material on anything road safety; government and consultancy reports, conference proceedings, journals (incl, some medical), books and reference material. CASR is a member of the Gratisnet and Tranzinfo networks for interlibrary loan purposes, but is not open to the general public. The physical collection of hardcopies is no longer been added to, yet will be preserved for the future. A link to CASR's catalogue is available on request. CASR published material is freely available on our website. Please feel free to contact CASR at any time.

Additional information

CASR no longer has traditional library service, but can be contacted for interlibrary loans of hardcopy journals and grey literature.

Hepatitis SA

Library/information service name	As above
Service type	Sole library servicing staff within organisation but mainly online for stakeholders
Service location	SA

CONTACT DETAILS

Manager/main contact	Joy Sims
Address	PO Box 782
City/Town	Kent Town
State/Territory	SA
Post code	5071
Email	librarian@hepsa.asn.au
Phone	(08) 8362 8443
Website	hepatitissa.asn.au/library/

SOCIAL MEDIA

Facebook	www.facebook.com/HepatitisSA (not specific to library)
Twitter	twitter.com/hep_sa
	twitter.com/K3myliver (not specific to library)
Instagram	N/A
LinkedIn	N/A
Other	issuu.com/hepccsa
	hepatitissa.asn.au/blog/
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Free to access online materials
Library Management system	Koha
Classification system/s	Hepatitis specific classification system, developed in house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Our library is predominantly an online service, currently with a collection of around 2000 free to access resources. Our user groups include people who's lives are affected by Hepatitis, service providers, health professionals, community groups and policy makers. Our focus is on the provision of information (in a variety of languages) about viral hepatitis - including transmission, prevention, treatment, stigma, policies and living well.

Subject specialisations

- Hepatitis
- Liver health
- Health promotion
- Stigma and discrimination

Skill sets offered to users

- Staffing and funding is too tight to offer external services

Legal Services Commission of South Australia

Library/information service name	John Gray Memorial Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Di Broughton
Address	159 Gawler Place
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	di.broughton@lsc.sa.gov.au
Phone	(08) 8111 5688
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday to Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	N/A
Classification system/s	Moys
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Legal library with emphasis on criminal law. Predominantly for LSC staff but with some services available to private lawyers working on legal aid assignment

Subject specialisations

- Criminal law

Skill sets offered to users

- Training for users

Multicultural Aged Care

Library/information service name	Multicultural Aged Care Library or MAC Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Shannon Taheny
Address	94 Henley Beach Road
City/Town	Mile End
State/Territory	SA
Post code	5031
Email	library@mac.org.au
Phone	(08) 8241 9900
Website	library.mac.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/multicultural.aged.care/
Twitter	twitter.com/macsalib
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

A CALD ageing focused collection, with diversional therapy activities and resources. Services include a mobile library service for aged care facilities across the state. Users are typically aged care workers, activity coordinators and lifestyle workers are biggest group of users. However access is not restricted to aged care only.

Subject specialisations

- Diversity in ageing
- Language and culture in older people
- Diversional therapy and lifestyle activities
- Cultural intelligence
- Training reference materials

Skill sets offered to users

- Website programs eg Drupal

National Centre for Vocational Education Research (NCVER)

Library/information service name	Knowledge Management Branch, NCVER
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Kelly Frazer
Address	Level 5, 60 Light Square
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	KellyFrazer@ncver.edu.au library@ncver.edu.au voced@ncver.edu.au
Phone	(08) 8230 8645
Website	www.voced.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/VOCEDplus, twitter.com/VOCEDplusTitles
Instagram	N/A
LinkedIn	www.linkedin.com/company/ncver
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	7
Library Assistant	1
Opening hours with staff assistance	Open to the public by appointment only
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals
Library Management system	VITAL (with a Drupal front-end)
Classification system/s	Inhouse system
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

VOCEDplus is a free international research database about tertiary education, maintained and developed over the last 30 years by staff at NCVER. It encompasses vocational education and training, higher education, lifelong learning, adult and community education, international education, and workforce development. VOCEDplus contains over 88,000 records, the majority with links to full text documents.

Subject specialisations

- Vocational education and training
- Higher education
- Skills and knowledge
- Lifelong learning
- Workforce development

Skill sets offered to users

- Training for users
- Website programs eg Drupal
- Indexing, Metadata, Archiving, Digitisation

Additional information

We are a Sole library serving the organisation and provide a free research database for a global audience

SA Water Corporation

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Hayley Morton
Address	250 Victoria Square
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	library@sawater.com.au
Phone	(08) 7424 1305
Website	www.sawater.com.au/community-and-environment/community/sa-water-library

SOCIAL MEDIA

Facebook	www.facebook.com/sawatercorp/
Twitter	twitter.com/sawatercorp
Instagram	www.instagram.com/sawatercorp/
LinkedIn	www.linkedin.com/in/hayley-morton-09707836/
Other	www.flickr.com/photos/sawater/
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only for general public (Librarian also works across the school education program so is not always available in the library)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Photographs, electronic standards (AS, ISO, AWWA, Standard Methods)
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library has existed from at least the 1970s but we don't have a definite date. It is likely it evolved from the Engineering Section's personal collection. The collection focus is water science and related engineering streams, with a lesser focus in the area of business management. It is primarily used by SA Water staff but also responds to public queries.

Subject specialisations

- Water purification
- Sewage purification
- Water recycling
- Water sources and distribution
- Hydraulic engineering

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

South Australia Department of Health and Wellbeing

Library/information service name	SA Health Library Service
Service type	Centrally administered library service for whole department with site libraries in various locations
Service location	SA

CONTACT DETAILS

Manager/main contact	Knowledge Manager SA Health
Address	P0 Box 287, Rundle Mall
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	mary.peterson@sa.gov.au
Phone	(08) 8226 1882
Website	salus.sa.gov.au/salus

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	15
Library Technicians	7
Other	1 Knowledge Manager
Opening hours with staff assistance	Some sites open at 8:30am, some sites open on limited days
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), Some realia e.g. models
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The SA Health Library Service provides a high quality, evidence based library service to support the clinical, educational, research and public health needs of the entire SA Health workforce regardless of physical location. It has been in place for 8 years.

Subject specialisations

- Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

South Australia Police

Library/information service name	South Australia Police Library
Service type	Sole library serving the organisatio department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Margaret Chamberlain
Address	GPO Box 1539
City/Town	Adelaide
State/Territory	SA
Post code	5001
Email	library.sapol@police.sa.gov.au
Phone	(08) 8207 6783; (08) 8207 6784
Website	www.police.sa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday - Friday 8am - 4:30pm Swipe card access is available outside staff hours
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Dvds, Journals, eJournals, Electronic databases
Library Management system	Inmagic Genie Library Suite
Classification system/s	Dewey Decimal Classification; RDA: Resource Description and Access; AACR2
Curated services	Subject guides; Personalised orientation for new staff
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1970 the Library provides SAPOL employees with access to print and online resources, databases and a research, lending and information service.

Subject specialisations

- Counter-terrorism
- Criminology
- Emergency management
- Family violence
- Crime investigation
- Criminal law
- Management and Leadership
- Police training & education
- Policing

Skill sets offered to users

- Training for users

South Australian Genealogy & Heraldry Society Inc.

Library/information service name	Genealogy SA
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Emily Richardson
Address	201 Unley Rd
City/Town	Unley
State/Territory	SA
Post code	5061
Email	saghs.busman@saghs.org.au
Phone	(08) 8272 4222
Website	www.genealogysa.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/ GenealogySA/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	1 Business Manager (also librarian), 1 Admin staff
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm), weekends
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	Liberty
Classification system/s	Specialised classification system
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Family History library and research centre with a heavy focus on collecting and preserving relevant South Australian records.

Subject specialisations

- Family History
- Local history
- Social history

Skill sets offered to users

- Family History research

The Australian Wine Research Institute

Library/information service name	The John Fornachon Memorial Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Anne Lord
Address	The Australian Wine Research Institute, PO Box 197
City/Town	Glen Osmond
State/Territory	SA
Post code	5064
Email	Infoservices@awri.com.au
Phone	(08) 8313 6600
Website	www.awri.com.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1.4 EFT
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Universal Decimal Classification
Curated services	online subject based information packs which are linked to the Institute's core research and extension activities, Technical Review (an abstracting service)
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The John Fornachon Memorial Library houses the largest collection of technical wine resources (books, eBooks, journals, journal articles, conference proceedings, standards etc.) in Australia. While providing information services to the Australian grape and wine sector and to the researchers of the AWRI is the library's principle responsibility, our collection is also used extensively by other groups, including students, government bodies and private companies.

Subject specialisations

- Oenology
- Viticulture

Skill sets offered to users

- Training for users

Victim Support Service Inc

Library/information service name	Victim Support Service Resource Centre
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Alison Bogdanowicz
Address	33 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	librarian@victimsa.org
Phone	1800 842 846
Website	www.victimsa.org/get-resources

SOCIAL MEDIA

Facebook	www.facebook.com/alison. bogdanowicz
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/alison- bogdanowicz-059a4199/
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Reception staff can assist during normal office hours, librarian on Wednesdays and Thursdays
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Catalogued links to reputable websites within our online catalogue
Library Management system	DB Textworks (Inmagic)
Classification system/s	Homemade system - mnemonic by topic
Curated services	Newsletters
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Collection for victims of crime, their friends and family and professionals and counsellors assisting them. Free to join, open to the public. Self-help, stress and anxiety management, recovering from childhood abuse or DV, trauma therapies, psychology, social work. Online catalogue.

Subject specialisations

- Trauma therapies, psychology
- Self-help, stress and anxiety management
- Recovering from trauma, childhood abuse or domestic violence
- Managing anxiety, fear and panic
- Social work

Skill sets offered to users

- Have commenced an oral history project with audio interviews

Wallmans Lawyers

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Julie Thiel
Address	Level 5, 400 King William Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	julie.thiel@wallmans.com.au
Phone	(08) 8235 3021
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited hours and days (not five days, less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB Textworks
Classification system/s	Moys Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Small library in a South Australian multi-practice commercial law firm

Subject specialisations

- Commercial law
- Taxation law
- Employment law
- Dispute resolution
- Medical and Personal Injury law

Skill sets offered to users

- Training for users

TASMANIA

Alphacrucis College

Library/information service name	AC Library
Service type	Branch library with main library in another location
Service location	NSW, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Kerrie Stevens
Address	4/350 Queen Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library.melbourne@ac.edu.au
Phone	(03) 8799 1155
Website	www.ac.edu.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mainly theological collection with education and psychology/social sciences materials as well. Users are AC students but library memberships for physical collection access are available.

Subject specialisations

- Theology
- Ministry
- Education
- Business
- Social Science

Australian Antarctic Division

Library/information service name	Australian Antarctic Division Library Service
Service type	Sole library serving the organisation/ department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Tess Egan
Address	Aust Antarctic Division Library, 203 Channel Highway
City/Town	Kingston
State/Territory	TAS
Post code	7050
Email	library@aad.gov.au
Phone	(03) 6232 3516
Website	www.antarctica.gov.au/about-us/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Mon-Fri (8:30-5pm) by appointment only
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Video and images
Library Management system	Liberty5
Classification system/s	UDC
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Australian Antarctic Division Library, established in 1947, is a national resource for Antarctic information. We deliver information services to support the research activities of the Australian Antarctic Program.

Subject specialisations

- Antarctic science
- Antarctic history

Skill sets offered to users

- Coaching, mentoring for information professionals

Department of State Growth

Library/information service name	Information Reference and Research Service
Service type	Information service operating remotely from the physical library
Service location	TAS

CONTACT DETAILS

Manager/main contact	Amy Heffernan
Address	Level 3, 4 Salamanca Place
City/Town	Hobart
State/Territory	TAS
Post code	7001
Email	library@stategrowth.tas.gov.au
Phone	(03) 6165 5054
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Manager	1
Library Officer	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Liberty (Softlink)
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Transportation
- Infrastructure
- Small Business
- Economic Development

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Port Arthur Historic Site Management Authority

Library/information service name	As above
Service location	TAS

CONTACT DETAILS

Manager/main contact	Peter Brown
Address	6973 Arthur Highway
City/Town	Port Arthur
State/Territory	TAS
Post code	7182
Email	library@portarthur.org.au
Phone	(03) 6251 2324
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Allied Field Professional	1
Opening hours with staff assistance	Wednesday and Thursday 9am - 5pm
24/7 access to electronic resources	No
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	First
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, Journal article abstracts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Created during the Port Arthur Conservation Project 1979-1984, today the collection scope includes the convict period, conservation and management of historic sites, historical, geographical, archaeological, sociological, and educational aspects of Port Arthur Historic Site and Tasman Peninsula. Also museum studies, interpretation, colonial trades, gardening, Tasmanian and Australian history, and genealogy.

Subject specialisations

- Convict History
- Heritage site management and conservation
- Heritage site interpretation
- Archaeology
- Tasmanian History

Skill sets offered to users

- Coaching, mentoring for information professionals
- Experience in interpretation and transcription of Tasmanian convict records

Additional information

interlibrary lending limited to Tasmanian Government Departments

Tasmania Department of Police, Fire & Emergency Management

Library/information service name	DPFEM Library
Service type	Sole library serving the organisation/department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Aida Barnhoon
Address	151 South Arm Road
City/Town	Rokeby
State/Territory	TAS
Post code	7019
Email	library@dpfem.tas.gov.au
Phone	(03) 6173 2068 / (03) 6173 2030
Website	www.dpfem.tas.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday to Friday 8:00am - 4:00pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Functional Solutions LMS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Electronic routing
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The DPFEM Library provides print & electronic information resources in the subject areas of policing, investigative practice, forensic science, structural fire and bushfire fighting, fire science and technology, fire and arson investigation, fire prevention and safety, search and rescue, emergency management, hazardous materials, terrorism, OHS, fitness, leadership and management, training and education. Client groups include career & volunteer firefighters, police officers, lawyers and other state service employees.

Subject specialisations

- Firefighting
- Forensic Science
- Emergency Management
- Policing
- Education

Tasmanian Health Service

Library/information service name	Dr Richard Buttfield Library
Service type	Branch library with main library in another location
Service location	TAS

CONTACT DETAILS

Manager/main contact	Carmel Williams
Address	North West Regional Hospital, 23 Brickport Road
City/Town	Burnie
State/Territory	TAS
Post code	7320
Email	buttfield.library@ths.tas.gov.au
Phone	(03) 6493 6043
Website	www.dhhs.tas.gov.au/intranet/stho/library_services/buttfield_library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Weekdays 8.30am - 4.30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB Text (InMagic)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides,
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library officially opened 1996. Collection covers all aspects of health, including mental health, with a focus on nursing. The Library serves all staff of the Tasmanian Health Service, north west region, as well as medical and nursing students and is affiliated with the University of Tasmania's Rural Clinical School.

Subject specialisations

- Nursing
- Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

Buttfield Library is part of a statewide health library system. We collaborate closely with Ramsay Library, Launceston and Wingfield Library, Hobart, sharing resources and expertise

VICTORIA

Albury Wodonga Health

Library/information service name	AWH Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Anna Griffith
Address	PO Box 326
City/Town	Albury
State/Territory	NSW
Post code	2640
Email	library@awh.org.au
Phone	(02) 6058 4588
Website	www.awh.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday to Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Ovid Discovery and KOHA catalogue
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

AWH Library services the clinicians of Albury hospital, Wodonga hospital, and the community health campuses of Albury Wodonga Health. It houses a specialised book collection and includes access to EBooks, journals and point-of-care tools for healthcare professionals.

Subject specialisations

- Medical
- Nursing
- Allied health
- Maternity
- Mental health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Alphacrucis College

Library/information service name	AC Library
Service type	Branch library with main library in another location
Service location	NSW, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Kerrie Stevens
Address	4/350 Queen Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library.melbourne@ac.edu.au
Phone	(03) 8799 1155
Website	www.ac.edu.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mainly theological collection with education and psychology/social sciences materials as well. Users are AC students but library memberships for physical collection access are available.

Subject specialisations

- Theology
- Ministry
- Education
- Business
- Social Science

APO (Analysis & Policy Observatory)

Library/information service name	As above
Service type	Information service without a physical library
Service location	No physical library

CONTACT DETAILS

Manager/main contact	Brigid van Wanrooy
Address	400 Burwood Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	bvanwanrooy@apo.org.au, admin@apo.org.au
Phone	(03) 9214 5609
Website	apo.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	@APOorgau
Instagram	N/A
LinkedIn	linkedin.com/company/apoorgau
Other	blog.apo.org.au
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	2
Other	Web developer
Opening hours with staff assistance	No physical library
24/7 access to electronic resources	Yes
Formats offered	Electronic databases
Library Management system	Drupal CMS
Classification system/s	FAST subject term taxonomy
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

APO is an open access, digital repository for public policy and practice. Containing over 40,000 resources, it houses the largest collection of grey literature on public policy in Australia and New Zealand. APO helps researchers, policymakers and practitioners discover, share and manage research and analysis on essential public policy. Established in 2002 and hosted by Swinburne University of Technology, APO is a trusted source for policy, practice and related research.

Subject specialisations

- Public policy

Skill sets offered to users

- Training for users
- Website programs eg Drupal
- Metadata curation using APO's dedicated Public Policy Taxonomy
- Curated and archive collections, newsletters and websites
- Engagement metrics
- Document preservation and archiving including Digital Object Identifier (DOI) Metadata curation using APO's dedicated Public Policy Taxonomy Curated and archive collections, newsletters and websites Engagement metrics Document preservation and archiving including minting of Digital Object Identifier (DOIs) minting

ARUP

Library/information service name	As above
Service type	No main library - Physical collections in offices throughout Australia and Singapore.
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Janine Mabb
Address	Level 4 108 Wickham Street
City/Town	Fortitude Valley
State/Territory	QLD
Post code	4006
Email	aus.library@arup.com
Phone	(07) 3023 6000
Website	Not availabe for external use

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	Librarians have individual LinkedIn pages
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Heritage
Classification system/s	UDC
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Mulit-disciplinary engineering and construction collection and information service

Subject specialisations

- Engineering
- Construction
- Urban Planning
- Project Management
- Built Environment

Skill sets offered to users

- Coaching, mentoring for information professionals

Australian Council for Educational Research

Library/information service name	Cunningham Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Pru Mitchell
Address	19 Prospect Hill Road
City/Town	Camberwell
State/Territory	VIC
Post code	3124
Email	pru.mitchell@acer.org
Phone	(03) 9277 5549
Website	www.acer.org/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Tests
Library Management system	DBTextWorks
Classification system/s	Dewey Decimal Classification, Australian Thesaurus of Education Descriptors (ATED)
Curated services	Newsletters, Alerts, Topical indexes
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Cunningham Library staff provide research and specialist reference services to researchers, graduate students and library members. The library and archives collection contains Australian educational research material dating from the early 1900s. Indexers curate and produce specialist indexes including the Australian Education Index.

Subject specialisations

- Australian educational research
- Educational measurement
- Psychology
- Educational policy and practice
- School leadership

Skill sets offered to users

- Metadata
- Thesaurus construction
- Indexing
- Systematic review
- Repository and Researcher profiles

Australian Nursing & Midwifery Federation Victorian Branch

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kathleen Fitzgerald
Address	Level 1, 535 Elizabeth Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library@anmfvic.asn.au
Phone	(03) 9275 9391
Website	www.anmfvic.asn.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Descriptin and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library supports the function of the organisation; a trade union, professional organisation, and education facility for approx. 90,000 nurses, midwives, nursing students & carers in Victoria. Members of the union can access the library (borrowing and electronic resources), and we support staff with access to health and legal (industrial) resources to support their work.

Subject specialisations

- Nursing and midwifery practice
- Nursing and midwifery education
- Nursing and midwifery history
- Nursing and midwifery working conditions

Skill sets offered to users

- Training for users

Ballarat Health Services

Library/information service name	Ballarat Health Services Library
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Gemma Siemensma
Address	1 Drummond St Nth
City/Town	Ballarat
State/Territory	VIC
Post code	3350
Email	gemma.siemensma@bhs.org.au
Phone	(03) 5320 4455
Website	bhs-au.libguides.com/c.php?g=854852&p=6121920

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Ballarat Health Services Library provides a fully integrated, high quality, multi-site clinical information service to staff. It provides access to health information to support patient care, aid medical and surgical diagnosis and treatment, encourage an awareness of current medical literature and to support continuing education and research.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Surgery
- Clinical Governance

Skill sets offered to users

- N/A

Barwon Health

Library/information service name	Barwon Health Library Service
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Helen Skoglund
Address	P0 Box 281
City/Town	Geelong
State/Territory	VIC
Post code	3220
Email	library@barwonhealth.org.au
Phone	(03) 4215 0478
Website	library.barwonhealth.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	OCLC Worldshare
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides, Literature Searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Barwon Health Library Service provides a dedicated high quality clinical information service to staff. The library ensures that staff have access to health information to facilitate informed decision making in patient care, research, education and management.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Mental Health

Bendigo Health

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Angela Mundy
Address	Bendigo Health
City/Town	Bendigo
State/Territory	VIC
Post code	3550
Email	library@bendigohealth.org.au
Phone	(03) 5454 8515
Website	www.bendigohealth.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Liberty Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Literature Searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical Library for Bendigo Health Staff and University Students

Subject specialisations

- Medicine
- Allied Health
- Nursing
- Health care

Skill sets offered to users

- Training for users

Bolton Clarke

Library/information service name	Bolton Clarke Library Services
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jane Edwards
Address	Bolton Clarke, Level 1, 347 Burwood Hwy
City/Town	Forest Hill
State/Territory	VIC
Post code	3131
Email	jedwards@boltonclarke.com.au
Phone	(03) 9814 2711
Website	www.boltonclarke.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Tueday - Wednesday 8.30am - 4.30pm
24/7 access to electronic resources	Yes
Formats offered	eBooks, eJournals, Electronic databases
Library Management system	Libguides
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Bolton Clarke (formerly Royal District Nursing Service. Victoria) is one of the largest not for profit aged care providers in Australia. The organisation employs approximately 6000, including 1200 clinical staff in the residential aged care, at home care and retirement living sectors across all states. The Library service sits with in the Bolton Clarke Research Institute and mainly supports the work of the researchers, clinical and quality management teams. There is a very small physical library including a couple hundred books and older print journals. Due to the spread of geographic areas the organisation covers the staff access an substantial electronic library. The collection reflects our work in aged care, dementia, wound care, diabetes, palliative and continence care.

Subject specialisations

- Aged care
- Wound care
- Palliative care
- Continence
- Diabetes

Skill sets offered to users

- N/A

Central Gippsland Health

Library/information service name	Clayton Willington Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Librarian
Address	Central Gippsland Health, 155 Guthridge Pde
City/Town	Sale
State/Territory	VIC
Post code	3850
Email	library@cghs.com.au
Phone	(03) 5143 8535
Website	cghs.intersearch.com.au/cgi-bin/koha/opac-main.pl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases, Organisational specific archives
Library Management system	koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Clayton Willington Library aims to facilitate informed decision-making in patient care, education, research and management. It strives to make a vital contribution to the knowledge, efficiency and cost effective operations across the for staff, students and the communities of central Gippsland.

Subject specialisations

- Health
- Medicine
- Leadership & Management

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

CPA Australia

Library/information service name	CPA Library
Service type	Main library with one or more branch libraries in other locations
Service location	NSW, VIC

Manager/main contact	CPA Library
Address	Level 20, 28 Freshwater Place
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	cpalibrary@cpaaustralia.com.au
Phone	(03) 9606 9611
Website	www.cpaaustralia.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/cpaaustralia
Twitter	twitter.com/cpaaustralia
Instagram	N/A
LinkedIn	www.linkedin.com/company/cpa-australia
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Other	equivalent to 3.5 Librarians
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases; DVD and CDROMs
Library Management system	FIRST
Classification system/s	our own, alpha/numeric/numeric (eg A/03/0012)
Curated services	We have a section in the enewsletters tailored for members
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1888 the CPA Library is the information service for members of CPA Australia. The collection focus is on finance, accounting & business. The CPA Library is the custodian of the CPA Australia archives, dating back to handwritten minutes from 1886.

Subject specialisations

- Accounting
- Auditing
- Taxation
- Superannuation
- Finance and business

Skill sets offered to users

- Have work experience students
- Have given presentations about our archive digitisation project

Dairy Australia

Library/information service name	Dairy Australia Library
Service type	Information service without a physical library
Service location	VIC

CONTACT DETAILS

Manager/main contact	LouiseRyan
Address	Level 3, 40 City Road, Southbank
City/Town	Melbourne
State/Territory	VIC
Post code	3006
Email	library@dairyaustralia.com.au
Phone	(03) 9694 3765
Website	dairyaustralia.softlinkhosting.com. au/liberty3/libraryHome.do

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Electronic databases; Many PDF resources, and a large database of still images
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, No classification for digital resources. New resources use uncontrolled keyword searching on titles and abstracts.
Curated services	Alerts, Personalised orientation for new staff

Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Dairy Australia Library supports the work of Dairy Australia staff. The prime collection focus is Australian dairy farming practices, with supporting information on dairy manufacturing processes, human nutrition and agricultural policy. External loans are through inter library loan networks, or at the discretion of key staff. Over 60% of the collection is in digital format, and includes a significant volume of 'grey' literature. Print volumes are mostly held in off-site storage.

Subject specialisations

- Australian dairy farming practices
- All farming practices
- Human nutrition
- Dairy manufacturing processes
- Agricultural policy and trade

Skill sets offered to users

- Experience in managing image collections

Additional information

Although based in Melbourne, Dairy Australia Library offer services to all our regional offices around Australia via email.

Dalton McCaughey Library

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Charlotte Clements
Address	29 College Crescent
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	library@dml.vic.edu.au
Phone	(03) 9340 8888
Website	library.dmlibrary.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/DaltonMcCaugheyLibrary/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Other	With additional casual and volunteer support
Opening hours with staff assistance	9am - 5pm Monday, 9am - 6pm Tuesday to Thursday, 9am - 5pm Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Pettee Classification System
Curated services	Online guides, reference consultations

Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Consisting of more than 300,000 volumes, the library houses a number of noteworthy collections and includes significant donations from eminent scholars. The collection encompasses a broad range of theological and philosophical scholarship and is particularly strong in biblical studies, systematic and practical theology and church history. The Dalton McCaughey Library is a collaboration between the Australian Jesuits, the Uniting Church in Australia (VicTas) and the Trinity College Theological School. The library serves the clergy, staff and theological colleges of the three organisations.

Subject specialisations

- Theology
- Jesuitica
- Philosophy
- Biblical Studies
- Church History

Dementia Australia

Library/information service name	Dementia Australia library
Service type	National service with two main physical collections (Vic and NSW)
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Stroma Mauritzen / Michelle De Mari
Address	98-104 Riversdale Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	library@dementia.org.au
Phone	1800 100 500
Website	www.dementia.org.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals
Library Management system	Liberty - Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

Skill sets offered to users

- N/A

Department of Treasury and Finance

Library/information service name	Victorian Government Library Service - Shared Service Provider
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Miroslav 'Miz' Brmbota
Address	Level 4, 55 Collins Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	miroslav.brmbota@dtf.vic.gov.au
Phone	0419 399 897
Website	www.vgls.vic.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	RDA: Resource Description and Access
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Victorian Government Library Service provides information resources to public servants employed in Victorian Government departments and agencies. The centralised service provides a collection of over 400,000 hard copy items; a large collection of online subscription resources; research services; and a range of training services, including online webinars.

Eastern Health

Library/information service name	Eastern Health Library Service
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Ruth Lawrence
Address	Level 3, 5 Arnold Street
City/Town	Box Hill
State/Territory	VIC
Post code	3128
Email	EHLS@easternhealth.org.au
Phone	(03) 9895 3200
Website	easternhealth.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Epworth Knowledge Services

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Susie Moreton
Address	Epworth Knowledge Services, 89 Bridge rd
City/Town	Richmond
State/Territory	VIC
Post code	3121
Email	susie.moreton@epworth.org.au
Phone	(03) 9426 6134
Website	knowledgeservices.epworth.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Epworth Knowledge Services is available to Epworth VMOS and staff. We provide print and online collections to support the work of the Group, and our services facilitate the development of expertise in clinical, scholarly and research domains.

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Federation of Education Unions

Library/information service name	FEUIC (Federation of Education Unions Information Centre)
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Sarah-Jane Martin
Address	120 Clarendon St
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	N/A
Phone	(03) 9693 1826
Website	www.feuic.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals
Library Management system	DB/TextWorks
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The FEU Information Centre provides a range of information services to the following Education Unions: Australian Education Union Independent Education Union, Victoria Tasmania National Tertiary Education Union   These services are generally available only to the office bearers and staff of the unions that comprise the FEU.

Subject specialisations

- Education policy
- Industrial relations and legal issues
- Womens' issues
- Unions
- Indigenous education

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

International House, The University of Melbourne

Library/information service name	International House Library (Angus Mitchell Library)
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Caitlin Stone
Address	International House, 241 Royal Parade
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	ih-library@unimelb.edu.au
Phone	(03) 9345 7509
Website	ihouseunimelb.softlinkhosting.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Archival materials
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

The International House Library (Angus Mitchell Library) serves residents and staff of International House at the University of Melbourne. The main users are undergraduate and postgraduate students of the University of Melbourne, with small numbers of users enrolled at other Victorian universities.

Subject specialisations

- Business and economics
- Management
- Marketing
- Academic skills

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Languages and Multicultural Education Resource Centre (LMERC), Department of Education and Training (Victoria)

Library/information service name	Department of Education and Training (DET)
Service type	Statewide specialised library for educators across all sectors based in one location
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jennifer Peck
Address	Level 1, 189 Faraday street
City/Town	Carlton
State/Territory	VIC
Post code	3053
Email	lmerc.library@education.vic.gov.au
Phone	(03) 9349 1418
	(03) 7022 1840
Website	lmerc.softlinkhosting.com.au

SOCIAL MEDIA

Facebook	Lmerc Lmerc
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, realia, games, puppets, big books, Storybags, audio, decorative wall hangings and posters
Library Management system	Oliver
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, LibGuides

Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

LMERC is a DET library and resource advisory service for educators and pre-service teachers in the areas of English as an Additional Language (EAL), Languages and the Cross Curriculum Priority Areas. Educators across all sectors and levels residing in Victoria are welcome to become members, borrow resources or contact the library for advice about physical and digital resources in our areas of specialisation. LMERC puts out a quarterly newsletter with information about new resources at the library and online, professional learning and articles of interest in our focus areas. Subscribe by sending an email to lmerc.library@education.vic.gov.au

Subject specialisations

- English language teaching and learning
- Language teaching and learning
- Aboriginal and Torres Strait Islander histories and cultures
- Culturally and linguistically diverse resources
- Intercultural understanding

Skill sets offered to users

- Resource research
- Advice about EAL and multilingual resources

Latrobe Regional Hospital

Library/information service name	Sir Frank MacFarlane Burnet LIBRARY
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Librarian
Address	Latrobe Regional Hospital, 10 Village Avenue
City/Town	Traralgon
State/Territory	VIC
Post code	3844
Email	librarian@lrh.com.au
Phone	(03) 5173 8505
Website	www.lrh.com.au/important-info/staff-information/medical-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health sciences library

Subject specialisations

- Health
- Medicine
- Nursing
- Psychiatry

Skill sets offered to users

- N/A

Mannix Library

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

Manager/main contact	Kerrie Burn
Address	278 Victoria Parade
City/Town	East Melbourne
State/Territory	VIC
Post code	3002
Email	kerrie.burn@ctc.edu.au
Phone	(03) 9412 3351
Website	www.mannix.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/mannixlibrary
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	2
Opening hours with staff assistance	9am-7pm Mon, Tues, Thurs; 9am-5pm Wed, Fri; 10am-3pm Sat
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	OCLC WorldShare Management Services
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, Dublin Core
Curated services	LibGuides, CONTENTdm

Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mannix Library's primary role is to serve the needs of staff and students of Catholic Theological College and members of the wider University of Divinity community. It also provides library services to subscribed members of the general public. Founded in 1923, the Library provides access to over 130,000 print and 150,000 electronic book and journal volumes, as well as a range of other online resources. It supports teaching and research in biblical studies, theology, philosophy, church history, pastoral studies, and a range of associated disciplines, with an emphasis on the Catholic tradition. In addition to the main library facility, a large compactus room on the ground floor houses historical materials and infrequently used items. These may be accessed on request. In 2019 a new Special Collections Room was built within the main library, to house and showcase rare materials and other items of special interest. See mannix.org.au/collections.html

Subject specialisations

- Theology
- Philosophy
- Biblical studies
- Church history
- Pastoral studies
- Moral theology and Canon law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Digitisation of library special collections
- OCLC WMS Library system

Additonal information

Mannix Library also serves the wider University of Divinity community through its management of the University's online Library Hub – library.divinity.edu.au/

Multicultural Centre for Women's Health

Library/information service name	Multilingual Library and Resource Collection
Service type	Sole library service services organisational activities, external health professionals and the public
Service location	VIC

CONTACT DETAILS

Manager/main contact	Carmela Ieracitano
Address	Suite 207, Level 2, Carringbush Building, 134 Cambridge Street
City/Town	Collingwood
State/Territory	VIC
Post code	3066
Email	info@mcwh.com.au or carmela@mcwh.com.au
Phone	Free call 1800 656 421 or (03) 9418 0910
Website	www.mcwh.com.au/multilingual-womens-health-library/

SOCIAL MEDIA

Facebook	www.facebook.com/MulticulturalCentreforWomensHealth/
Twitter	twitter.com/MCWH1978
Instagram	www.instagram.com/mcwh1978/
LinkedIn	www.linkedin.com/company/multicultural-centre-for-women's-health
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm). Due to current restrictions some services are limited.
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases, Reports, journals
Library Management system	DBTextWorks
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings , subject headings are tailored to the information topic and our audience.

Curated services	Alerts, Monthly alert to new multilingual information available
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

The Multilingual Library and Resource Collection at the Multicultural Centre for Women's Health is a specialist library for women from migrant and refugee backgrounds. Our library supports women and the community, and health professionals who have an interest in multilingual health information and migrant and refugee women's health in Australia. The library supports MCWH activities related to advocacy, health education and information, research and training with migrant and refugee women. The online library catalogue is accessible and supports external service users all around Australia.

Subject specialisations

- Migrant and refugee women, Health and wellbeing
- Multilingual health information
- Social Justice
- Anthropology
- Prevention of violence against women

Skill sets offered to users

- Other colleagues can offer training, advocacy and education workshops

Additional information

People can still contact the library for information, however at the moment the physical part of the library is still restricted to external services users. We do not offer a research service, however if someone would like to connect with speciality research in relation to migrant and refugee women we have a team of project workers and colleagues who they can be connected to for further information. For example in relation to gender equity, women's reproductive and sexual health, LGBTIQ, and family violence.

Museums Victoria

Library/information service name	Museums Victoria Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Hayley Webster
Address	Melbourne Museum, GPO Box 666
City/Town	Melbourne
State/Territory	VIC
Post code	3001
Email	library@museum.vic.gov.au
Phone	(03) 8341 7349
Website	museumsvictoria.com.au/collections-research/library-and-archives/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Voyager
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Over its 160-plus year history the Museums Victoria Library has evolved into one of the best collections of natural history books and journals in Australia. With a collection of over 40,000 titles, the library is considered to be of high significance to scholars, researchers and artists, along with Museums Victoria staff.

Subject specialisations

- Natural History
- Museology
- Indigenous Cultures
- Australian history

Skill sets offered to users

- Marketing
- Social media marketing

Northern Health

Library/information service name	Northern Health Library Service
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Natasha Bradley
Address	185 Cooper Street
City/Town	Epping
State/Territory	VIC
Post code	3076
Email	NHLibinfo@nh.org.au
Phone	(03) 8405 8728
Website	www.nh.org.au/research-and-education/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus 10
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Health Administration

Skill sets offered to users

- Training for users

Peninsula Health

Library/information service name	Library and Information Services
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Janet E Thompson
Address	PO Box 52
City/Town	Frankston
State/Territory	VIC
Post code	3199
Email	jthompson@phcn.vic.gov.au
Phone	(03) 9784 7717
Website	www.peninsulahealth.org.au/education/medical-library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	8.30am - 4pm weekdays only
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, , eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

A complete information service for all clinical and administrative staff, covering hard-copy book loans, e-books/e-journals, databases, document delivery, literature searches and information literacy sessions

Subject specialisations

- Medicine
- Allied Health
- Nursing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Prahran Mechanics' Institute and Circulating Library

Library/information service name	PMI Victorian History Library
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Steven Haby
Address	Secretary Librarian, 39 St Edmonds Road
City/Town	Prahran
State/Territory	VIC
Post code	3181
Email	library@pmi.net.au
Phone	(03) 9510 3393
Website	library.pmi.net.au/

SOCIAL MEDIA

Facebook	@PMILibrary
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	1
Opening hours with staff assistance	Limited hours Monday to Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1854 the PMI Victorian History Library specialises in the collection of all aspects of Victorian local history

Subject specialisations

- Victorian local history
- Railway history
- Aboriginal and Torres Strait Islander history
- Victorian fiction
- Cinemas and theatres

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Royal Australasian College of Surgeons

Library/information service name	Gordon Craig Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kirsten Burkitt
Address	College of Surgeons Gardens, 250-290 Spring Street
City/Town	East Melbourne
State/Territory	VIC
Post code	3002
Email	kirsten.burkitt@surgeons.org
Phone	(03) 9276 7426
Website	www.surgeons.org/library

SOCIAL MEDIA

Facebook	N/A
Twitter	#RACSLibrary
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2.6 (1 x FT, 2 x 0.6, 1 x 0.4)
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic DB/Textworks
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Providing service to Fellows, Trainees, SIMGs and staff of the College who are located throughout Australia and New Zealand. Access to extensive online resources and databases is provided via secure login to the website. There is limited activity for print materials with preference for e-resources. Document delivery and database searching services are heavily used by the membership.

Subject specialisations

- Surgery
- Medicine
- Medical Education
- Anatomy

South West Healthcare

Library/information service name	Stan Carroll Library
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Hannah-Lee Obst, Librarian
Address	South West Healthcare, Ryot Street
City/Town	Warrnambool
State/Territory	VIC
Post code	3280
Email	swhlibrary@swh.net.au
Phone	(03) 5564 4205
Website	swhealthcare.intersearch.com.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	24 hour access for hospital staff and students
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Library Guides within Koha
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Hospital and Health Science Library for South West Healthcare Staff and Students, supporting the health information and research needs of South West Victoria.

Subject specialisations

- Medical
- Mental Health
- Nursing
- Allied Health
- Management

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

The Royal Children's Hospital

Library/information service name	J. W. Grieve Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Caroline Ondracek
Address	50 Flemington Road
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	rch.library@rch.org.au
Phone	(03) 9345 5108
Website	ww2.rch.org.au/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	1
Opening hours with staff assistance	Library is available 24/7; Library Staff available Limited hours Monday to Friday (less than 9am to 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix Symphony
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The role of the library is to support paediatric patient care, education, research and management at The Royal Children's Hospital.

Subject specialisations

- Paediatric
- Adolescent
- Neonatology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- EndNote

Victoria Police

Library/information service name	Victoria Police Library Service
Service type	Two library sites
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jacinta King
Address	Victoria Police Academy Library, Viewmount Road
City/Town	Glen Waverley
State/Territory	VIC
Post code	3166
Email	library@police.vic.gov.au
Phone	(03) 9566 9521
Website	www.police.vic.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Library Assistant	1
Other	1 Library Manager
Opening hours with staff assistance	Police Academy site 8.30am - 4.30pm Police Centre site 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	DBTextworks V17
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library Service provides Victoria Police employees with access to print and online resources, databases and a research, lending and information service. Our user groups are operational police members, policy groups, legal services, police leadership, educators, recruits, promotional students and VPS staff.

Subject specialisations

- Policing
- Management and Leadership
- Family violence
- Counter-terrorism
- Criminology

Skill sets offered to users

- N/A

Victorian Government Library Service

Library/information service name	Department of Treasury & Finance
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Miroslav Brmbota
Address	Level 4, 55 Collins Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	miroslav.brmbota@dtf.vic.gov.au
Phone	0419 399 897
Website	www.vgls.vic.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	8
Library Technicians	4
Allied Field Professional	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Victorian Government Library Service (VGLS) provides information resources to public servants employed in Victorian Government departments and associated agencies. The centralised service provides access to a collection of over 400,000 items, a procurement program of electronic resources, lending, training and research services.

Subject specialisations

- Law
- Humanities
- Heath
- Environment
- General

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Victorian Institute of Forensic Medicine

Library/information service name	Victorian Institute of Forensic Medicine Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kathryn Rough
Address	65 Kavanagh Street
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	library@vifm.org
Phone	0407 681 963
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	9am – 5pm Tuesday and Thursday
24/7 access to electronic resources	Yes
Formats offered	Books Journals, eJournals, Electronic databases
Library Management system	N/A
Classification system/s	N/A
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Unique specialist collection of books and journals covering forensic pathology, clinical forensic medicine, forensic toxicology, forensic odontology, forensic anthropology, forensic entomology, injury prevention, expert evidence, human rights, medical ethics, medical law and tissue donation.

Subject specialisations

- Forensic medicine

Skill sets offered to users

- Training for users

Western Health

Library/information service name	As above
Service location	VIC

CONTACT DETAILS

Manager/main contact	Ilana Jackson
Address	Sunshine Hospital, 176 Furlong Road
City/Town	St Albans
State/Territory	VIC
Post code	3021
Email	ilana.jackson@wh.org.au
Phone	(03) 8395 8036
Website	www.westernhealth.org.au/EducationandResearch/library/Pages/default.aspx

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/LibraryWH
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides, Document delivery, Literature searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library service provides access to a variety of knowledge-base health and management resources to support excellence in patient care, education and research of Western's staff.

Subject specialisations

- Medicine
- Nursing and Midwifery
- Allied Health
- Management
- Administration

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

William Roberts Lawyers

Library/information service name	William Roberts Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, VIC

CONTACT DETAILS

Manager/main contact	Damaris Olea
Address	Level 22, 66 Goulburn Street
City/Town	Sydney
State/Territory	NSW
Post code	2201
Email	wr.library@williamroberts.com.au
Phone	(02) 9522 2111
Website	www.williamroberts.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/ williamrobertslawyers
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/company/ william-roberts-lawyers
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Knowledge Manager
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	N/A
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

William Roberts Library focuses on dispute resolution, litigation, and personal, commercial and property transactions.

Subject specialisations

- Dispute Resolution
- Litigation
- Personal
- Commercial
- Property Transactions

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

WESTERN AUSTRALIA

BHP

Library/information service name	Geoscience - West Australian Iron Ore
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Claire Tranthem
Address	125 St George Tce
City/Town	Perth
State/Territory	WA
Post code	6000
Email	Claire.Tranthem@BHP.com.au
Phone	0427 110 304
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Compang reports and other resources
Library Management system	N/A
Classification system/s	In house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Resources for Geoscientists in the organisation, collection 1960-present and a mix of electronic and physical records.

Subject specialisations

- Geoscience
- Western Australia Mining
- Iron ore

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Catholic Education Western Australia

Library/information service name	Catholic Library of Western Australia	**Library Management system**	OCLC WMS
Service type	The Catholic Library of Western Australia, located at the Newman Siena Centre in Doubleview, serves Catholic Education Western Australia, Catholic Schools, Parishes, Tertiary institutions, Faith Formation centres, Social Justice agencies, Outreach organisations and the broader community on their spiritual and lifelong learning journey. Membership is free and the library is open to the public.	**Classification system/s**	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
		Curated services	Newsletters, Alerts, LibGuides
		Reference service	Yes
		Research service	Yes
Service location	WA	**Interlibrary lending**	No

CONTACT DETAILS

Manager/main contact	Vernon Lee
Address	33 Williamstown Road, Newman Siena Centre
City/Town	Doubleview
State/Territory	WA
Post code	6018
Email	vernon.lee@cewa.edu.au
Phone	(08) 9278 0201
Website	catholiclibrary.wa.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	@CathLibWA
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Assistant	1
Allied Field Professional	1
Opening hours with staff assistance	Monday to Friday (8.30am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, DVDs

Library service description

Provides an extensive collection of resources relating to theology, liturgy, religious education, biblical studies, pastoral care, faith formation and sacramental programs as well as learning and teaching, and educational leadership. Formats include books, audio-visual materials and a range of e-resources and databases. Open to the public. Membership is Free.

Subject specialisations

- Theology
- Religious Education
- Faith Formation
- Teaching and Learning
- Educational Leadership

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

City of Armadale

Library/information service name	City of Armadale Corporate Library
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Rugare Paradza
Address	7 Orchard Avenue
City/Town	Perth
State/Territory	WA
Post code	6112
Email	corporate.library@armadale. wa.gov.au
Phone	(08) 9394 5218
Website	Internal intranet - available to staff within City offices only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	Manager Libraries and Heritage
Opening hours with staff assistance	Librarian is available two days a week, self service on other days
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Inhouse classification system
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Providing an internal business information service for all staff members at the City of Armadale.

Subject specialisations

- Community services
- Planning and development
- Engineering and design
- Environmental services
- IT and communications

Skill sets offered to users

- Training for users
- Copyright advice
- Management of Australian standards

City of Fremantle

Library/information service name	Freo Toy Library
Service type	Sole toy library serving the WA community
Service location	WA

CONTACT DETAILS

Manager/main contact	Lou Dixon
Address	34 Paget Street
City/Town	Hilton
State/Territory	WA
Post code	6163
Email	N/A
Phone	(08) 9432 9671
Website	www.fremantle.wa.gov.au/ toylibrary

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	@freotoylibrary
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	No
Formats offered	Toys, games, puzzles, costumes, ride-ons, party hire
Library Management system	Spydus
Classification system/s	Freo Toy Library specific
Curated services	Alerts
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

Borrow toys, games, costumes, puzzles, ride-ons and more to assist your child's development through play. Membership fees apply, with concession rates for Centrelink card holders.

Subject specialisations

- Toys

Skill sets offered to users

- Training in running a large toy library

City of Nedlands

Library/information service name	Local studies Collection
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Anthea Harris
Address	PO Box 9
City/Town	Nedlands
State/Territory	WA
Post code	6009
Email	localstudies@nedlands.wa.gov.au
Phone	(08) 9273 3644
Website	N/A

SOCIAL MEDIA

Facebook	Localstudies Nedlands
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2 (jobshare)
Opening hours with staff assistance	Limited hours: Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases, CDs of oral history and recordings of talks
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are within the main Nedlands Library Service, a collection of paper and digital records of the City that aims to help all levels of research into the people and places of Nedlands. We offer workshops in Family History research and TROVE editing as well as talks on historical aspects of the area.

Subject specialisations

- History
- Nedlands
- WA

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Curtin University WA School of Mines Kalgoorlie

Library/information service name	Curtin's WA School of Mines Kalgoorlie Campus Library
Service type	Branch library with main library in another location
Service location	WA

CONTACT DETAILS

Manager/main contact	The Librarian
Address	Curtin's WASM Kalgoorlie Library, Locked Bag 30
City/Town	Kalgoorlie
State/Territory	WA
Post code	6430
Email	t.bennett@curtin.edu.au
Phone	(08) 9088 6629
Website	library.curtin.edu.au/about/ kalgoorlie/

SOCIAL MEDIA

Facebook	www.facebook.com/Curtins-WA-School-of-Mines-Kalgoorlie-Library-25171341733/
Twitter	@CurtinLibKal
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	curtin.kalgoorlielibrary

OPERATIONS

Librarians	1
Library Technicians	1
Other	1 LSA (Library Student Assistant)
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	ALMA (ExLibris)
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Curtin's WA School of Mines Kalgoorlie Library houses a unique collection of mining and related resources for the Western Australian School of Mines (WASM). It also has a print collection to support other Curtin higher education students.

Subject specialisations

- Mining and related subjects
- Metallurgy
- Rock mechanics
- Geology
- Surveying

Skill sets offered to users

- Training for users

Additional information

Kalgoorlie Campus Library has no 1st year clients onsite. We have from 2nd year to PHD. Any Curtin online client studying in any subject, living in our area can use the library.

Department of Biodiversity, Conservation and Attractions

Library/information service name	DBCA Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Lisa Wright
Address	17 Dick Perry Ave
City/Town	Kensington
State/Territory	WA
Post code	6151
Email	library@dbca.wa.gov.au
Phone	(08) 9219 9058
Website	www.dpaw.wa.gov.au/about-us/science-and-research/publications-resources/110-conservation-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	8.30-16.30
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Slides, maps, photos
Library Management system	Inmagic Genie/WebPublisher/ DBTextWorks
Classification system/s	UDC & GFDC
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Collection focus: Grey literature, books, maps, slides, photos. User groups: staff and public (reference only)

Subject specialisations

- Biodiversity
- Conservation
- Environment
- Flora and fauna
- forests

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Department of Mines, Industry Regulation and Safety Consumer Protection Library

Library/information service name	CP Library (Consumer Protection Library)
Service type	Main Library with 2 other Main Libraries in different subject areas in this department
Service location	WA

CONTACT DETAILS

Manager/main contact	Patricia Heggie
Address	DMIRS CP Library, 4/140 William Street
City/Town	Perth
State/Territory	WA
Post code	6000
Email	cplibrary@dmirs.wa.gov.au
Phone	(08) 6552 9417
Website	www.dmirs.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	The department uses these but the CP Library does not
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	FIRST by Optimus Prime
Classification system/s	Inhouse
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Consumer Protection Library predominantly a legal collection serving internal legal units. Hard copy and online.

Subject specialisations

- Consumer Protection, Law

Skill sets offered to users

- N/A

Hollywood Private Hospital

Library/information service name	Hollywood Private Hospital Library
Service type	Branch library with main library in another location
Service location	WA

CONTACT DETAILS

Manager/main contact	Jan Halliwell
Address	Hollywood Private Hospital Library, Locked Bag 2002
City/Town	Nedlands
State/Territory	WA
Post code	6909
Email	library.hph@ramsayhealth.com.au
Phone	(08) 9346 6184
Website	www.ramsaylibrary.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

The Library service is offered to hospital staff with the aim of providing clinicians with direct access to evidence-based information for point of care decision making; medical, nursing and health research; and ongoing professional development.

Subject specialisations

- Nursing
- Medicine
- Psychiatry
- Allied Health

Skill sets offered to users

- N/A

Legal Aid Western Australia

Library/information service name	Legal Aid Western Australia Library
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Deb Harvey
Address	Level 2, 32 St Georges Terrace
City/Town	Perth
State/Territory	WA
Post code	6000
Email	librarymail@legalaid.wa.gov.au
Phone	(08) 9261 6268
Website	www.legalaid.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	7:30am - 4:30pm Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Genie
Classification system/s	Moys
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library service for Legal Aid Western Australia was established in 1977 to provide services to the legal staff. The library's core collection consists of primary and secondary materials from the Western Australian and Commonwealth jurisdictions. The library retains a collection of legal texts, legislation, loose-leaf services, law reports, journals, and annual reports.

Subject specialisations

- Law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Main Roads Western Australia

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Stephen de Silva
Address	Don Aitken Centre, Waterloo Crescent
City/Town	East Perth
State/Territory	WA
Post code	6004
Email	stephen.desilva@mainroads.wa.gov.au
Phone	(08) 9323 4181
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB/Textworks/Webpublisher
Classification system/s	UDC
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Road Construction
- Transport
- Road maintenance
- Road planning
- Geotechnics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Psychiatric Services Library - Graylands Hospital

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Megan O'Connor
Address	Psychiatric Services Library, Graylands Hospital, Brockway Road
City/Town	Mount Claremont
State/Territory	WA
Post code	6010
Email	ghlibrary@health.wa.gov.au
Phone	(08) 6159 6712 or (08) 9347 6712
Website	pslibrary.health.wa.gov.au/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday to Friday 8.30am - 4.30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra
Classification system/s	National Library of Medicine Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Specialising in resources for mental health, mental health treatments and training for users

Subject specialisations

- Mental health
- Mental health disorders

Skill sets offered to users

- Training for users

Rio Tinto Exploration

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Jacqueline Rayment
Address	37 Belmont Avenue
City/Town	Belmont
State/Territory	WA
Post code	6104
Email	jacqueline.rayment@riotinto.com
Phone	(08) 9270 9274
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST
Classification system/s	Universal Decimal System
Curated services	Research
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

A minerals and geology based library to serve the geoscientists who work within Rio Tinto.

Subject specialisations

- Earth sciences

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

SHQ (Sexual Health Quarters)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Katrina Duncan
Address	70 Roe Street
City/Town	Northbridge
State/Territory	WA
Post code	6003
Email	resources@shq.org.au
Phone	(08) 9227 6177
Website	shq.org.au/resources/library/

SOCIAL MEDIA

Facebook	www.facebook.com/familyplanningwa
Twitter	twitter.com/shealthquarters
Instagram	www.instagram.com/sexualhealthquarters/
LinkedIn	www.linkedin.com/company/shq-sexual-health-quarters-
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Educational kits (e.g. models, games)
Library Management system	Koha
Classification system/s	RDA: Resource Description and Access, Custom classification scheme, hybrid records
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

Sexual Health library. Users are mostly educators, youth workers, medical professionals, counselors. Primary focus is internal staff PD, also open to the public by appointment.

Subject specialisations

- Sexual and Reproductive Health
- Sexual and Relationships Education

Sir Charles Gairdner Osborne Park Health Care Group

Library/information service name	SCGOPH Library & Informtion Services
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Geraldine Stevens
Address	1st floor, E Block, Hospital Avenue
City/Town	Nedlands
State/Territory	WA
Post code	6009
Email	library.scgh@health.wa.gov.au
Phone	(08) 6457 4143
Website	scgophlibrary.health.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Other	2 librarians (3 people)
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra from Innovative
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical/health library the WA public health system. SCGOPHCG is part of the North Metropolitan Health Service. The library serves staff at both Sir Charles Gairdner and Osborne Park Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning.

Subject specialisations

- Medicine
- Nursing
- Allied health
- Health management
- Policy and planning

Skill sets offered to users

- Training for users

South Metropolitan Health Service

Library/information service name	Library and Information Service for the South and East Metropolitan Health Services
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Cheryl Hamill
Address	Fiona Stanley Hospital, Library & Information Service, 11 Robin Warren Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	cheryl.hamill@health.wa.gov.au, smhs.library@health.wa.gov.au
Phone	(08) 6152 2465
Website	selibrary.health.wa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	11 (8.7 FTE)
Library Technicians	2 (1.9 FTE)
Opening hours with staff assistance	Monday to Friday 8am to 4.30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra
Classification system/s	NLM at Fiona Stanley Hospital and Dewey at Royal Perth Hospital
Curated services	Alerts, LibGuides

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library serves clinical, research, education, health policy, planning and management clients. Services and resources are provided to staff in two Perth Health Service Provider organisations (East and South Metropolitan Health Services) and has physical sites at Fiona Stanley Hospital and Royal Perth Hospital.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Health Sciences
- Health Management Policy and Planning

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

St John of God Healthcare

Library/information service name	St John of God Murdoch Hospital - Clinical Library
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Lisa Newlands
Address	Murdoch Hospital Library, 100 Murdoch Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	murdoch.library@sjog.org.au
Phone	(08) 9438 9593
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.5
Library Technicians	0.5
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	eJournals, Electronic databases
Library Management system	currently none, considering Koha
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

Library service available to employees at the 6 St John of God hospitals in Western Australia. Focus on providing training on online databases, providing literature searches, supplying requested articles, managing subscriptions and access to online resources.

Subject specialisations

- Palliative care
- ED
- Orthopaedic Surgery

Skill sets offered to users

- N/A

Additional information

Member of GRATISNet document delivery network

The Grove Library

Library/information service name	The Grove Community History Library
Service type	Information service operating remotely from the physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Sindy Dowden
Address	1 Leake Street, Peppermint Grove
City/Town	Peppermint Grove
State/Territory	WA
Post code	6011
Email	history@thegrovelibrary.com
Phone	(08) 9286 8686
Website	thegrovelibrary.net/history/

SOCIAL MEDIA

Facebook	www.facebook.com/GroveHistory/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Electronic databases, Streaming services (film, sound), Mobile apps
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Our Collection contains information about the people, places and events that have shaped the history of Cottesloe, Peppermint Grove and Mosman Park.

Subject specialisations

- Digitisation
- Digital heritage tours
- Digital interpretations

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Grove Community History Library facilitate a Facebook collaborative information site for the Local History Practitioners of WA.

www.facebook.com/groups/784107178306545/

Wildflower Society of WA (Inc.)

Library/information service name	Honor Venning Library
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Kerry Smith, Honorary Librarian
Address	WSWA (Inc), PO Box 519
City/Town	Floreat
State/Territory	WA
Post code	6014
Email	enquiry@wildflowersocietywa.org.au
Phone	(08) 9383 7979
Website	www.wildflowersocietywa.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

N/A	N/A
Opening hours with staff assistance	Tuesdays & Thursdays (when the Society Office is open), and the first Saturday afternoon each month except January
24/7 access to electronic resources	No
Formats offered	Books; Society reports, maps
Library Management system	ACCESS database
Classification system/s	basic UDC
Curated services	Occasional articles in Society Newsletter
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The WSWA celebrated its 60th birthday last year and the library has been in existence in one form or another for some 40 ish years. It serves the Society members of all ages.

Subject specialisations

- native flora of Western Australia/ Australia

Skill sets offered to users

- N/A

Women & Newborn Health Library

Library/information service name	As above
Service type	Hospital Consumer Library
Service location	WA

CONTACT DETAILS

Manager/main contact	Renae Clement
Address	King Edward Memorial Hospital Women & Newborn Health Library, 374 Bagot Road
City/Town	Subiaco
State/Territory	WA
Post code	6008
Email	renae.clement@health.wa.gov.au
Phone	(08) 6458 1100
Website	www.kemh.libguides.com/wnhl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (0.8 FTE)
Opening hours with staff assistance	Monday to Friday 9am - 12pm and 1pm - 3pm
24/7 access to electronic resources	No
Formats offered	Books, Streaming services (film, sound), Pamphlets, Magazines
Library Management system	Sierra
Classification system/s	NLM Classification Scheme
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The library is a free service which is available to all patients of the hospital as well as family members, hospital staff and the general public of WA. The library has a specialised collection of books, pamphlets, DVD's on all aspects newborn and women's health. The library also holds a small collection of fiction material. Information is also available in over 40 languages. Our services include assisting you to find quality health information, access to public computers, free Wi-Fi services, DVD viewing facilities, and a small seating and study area.

Subject specialisations

- Women's Health
- Pregnancy
- Childbirth
- Infant Care
- Child Development

Skill sets offered to users

- Training for users
- Sourcing health information in various languages
- Subject specific information
- A collection of Aboriginal Health information

Women & Newborn Health Service (WNHS) / King Edward Memorial Hospital (KEMH)

Library/information service name	WNHS / KEMH Medical Library
Service location	WA

CONTACT DETAILS

Manager/main contact	Janice Butt / Address enquiries to 'KEMH Librarian'
Address	374 Bagot Road
City/Town	Subiaco
State/Territory	WA
Post code	6008
Email	N/A
Phone	N/A
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	N/A
24/7 access to electronic resources	N/A
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, DVDs
Library Management system	N/A
Classification system/s	N/A
Curated services	Newsletters, Alerts, LibGuides
Reference service	N/A
Research service	N/A
Interlibrary lending	N/A

Library service description

The **KEMH Medical Library** provides services to WNHS staff and students to support clinical decision-making, research and study. Our 'branch' library, the **Women and Newborn Health Library**, serves patients and public visitors (see separate entry in the Directory on page 197)

Subject specialisations

- Obstetrics
- Gynaecology
- Neonatology
- Midwifery
- Women's Health

alia.org.au

Australian Library and
Information Association